



Proactive Release

The following documents have been proactively released by the Department of the Prime Minister and Cabinet (DPMC), and National Emergency Management Agency (NEMA), on behalf of (Hon Kieran McAnulty), Minister for Emergency Management:

[Proactive Release] NEMA NCC Action plans and situation reports for Cyclone Gabrielle

The following documents have been included in this release:

Title of papers: NEMA Action Plans Cyclone Gabrielle

Title of papers: NEMA Situation Reports Cyclone Gabrielle.

Some parts of this information release would not be appropriate to release and, if requested, would be withheld under the Official Information Act 1982 (the Act). Where this is the case, the relevant section of the Act that would apply has been identified. Where information has been withheld, no public interest has been identified that would outweigh the reasons for withholding it.

Key to redaction codes:

- section 9(2)(a), to protect the privacy of individuals
- section 9(2)(g)(i), to maintain the effective conduct of public affairs through the free and frank expression of opinion.

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NEMA National Coordination Centre National Initial Action Plan				
Incident: Auckland January 2023 Severe Weather Event	Action Plan: #001			
NEMA NCC Mode: 3 Assist	Date/time of issue: 28/01/2023 1300			
Operational Period: 28/01/2023, 0000 - 29/01/2023, 2200	Incident Classification:			
	<table border="1" style="margin: auto;"> <tr> <td rowspan="3" style="width: 50px; text-align: center; vertical-align: middle;">N1</td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">S</td> </tr> <tr> <td style="text-align: center;">↓</td> </tr> </table>	N1	↑	S
N1	↑			
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Contact: Wellington NCMC Facility Landline: 9(2)(a)	N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response			
	email: 9(2)(a)			

Planning Assumptions
<ul style="list-style-type: none"> Forecasted weather will ease in Auckland throughout the morning (28 January), but has a realistic possibility remains of severe weather will spread across Waikato, Bay of Plenty, Rotorua and Taupo. There will be a need to activate multiple national agencies to support Auckland Emergency Management with evacuations, relief and response activities. There will be rotation requirements for NCC and deployed personnel. There will be significant political and media interest in the response.

Summary of Incident
<ul style="list-style-type: none"> Heavy rain has impacted the upper North Island. The Auckland Region has been particularly affected with widespread flash floods resulting in displacement of people and damage to infrastructure creating ongoing welfare needs. The weather system was unprecedented, resulting in the highest daily rainfall on record in some areas. Showers are easing in Auckland today, but heavy rain is forecast to return on Sunday. A Heavy Rain Watch is in place from 0600 hours Sunday through to midnight. A State of Local Emergency was declared in Auckland at 2127hrs 27 January 2023, this will remain in effect until 2127hrs 03 February 2023 (unless transitioned prior to). Impacts across the Auckland region include flooding, land slips, power outages, property damage and road closures. State Highway 1 is closed in multiple locations. At least two fatalities have been confirmed. Three evacuation centres have been established across Auckland and Auckland CDEM are engaging with additional community-led centres in support of their needs. There is expected to be an increase in damage reports upon first light on 28 January and response agencies can investigate and relieve backlogged emergency calls. The full extent of impacts is likely to be unknown for the majority of this operational period.

- Fire and Emergency New Zealand USAR are preparing to perform rapid damage assessments and the Auckland Council Building Control Teams are preparing for rapid building assessments today (28 January).
- NEMA's NCC activated at 2327hrs 27 January to support affected CDEM Groups.
- Auckland Airport terminals are closed while damage to infrastructure is assessed.
- Impacts from heavy rain have also been reported elsewhere. Flash flooding in Maungaturoto (Northland) resulted in the evacuation of a nearby home. There are also road closure impacts in Northland (SH16) and Coromandel (25/25A).
- As of 0600hrs this morning the system is moving into western Bay of Plenty. This may result in heavy localised rain in some areas. An orange weather warning for heavy rain remains in place for Coromandel, Bay of Plenty and Gisborne north of Ruatoria.

Mission

The NCC is to support response coordination for the severe weather event affecting Auckland region from 27 January 2023 in order to enable Auckland Emergency Management to provide an effective response.

Intent of the National Initial Action Plan

Controller's intent

To support Auckland Emergency Management to stabilise and care for affected people and animals for the duration of the severe weather event. Throughout the response, the NCC will ensure the Minister is informed, partner/response agencies are engaged and coordinated before transitioning to a recovery period.

End state (for Initial Operational Period)

The end state for this *Initial Action Plan* is that the NCC has supported the Auckland Emergency Management in the initial stages of the severe weather event and prepared for an ongoing response to manage the impacts through recovery.

Response Objectives: Initial Phase

This Initial Action Plan initiates the NCC support to the January 2023 severe weather event. The objectives for this initial phase of the response are:

1. National coordination of assistance to Auckland region, specifically:
 - a. The National Welfare Coordination Group, including supporting needs assessment; household goods & services; and ensuring that MBIE TAS receives timely intelligence to inform temporary accommodation needs
 - b. Support Building Assessments, and
 - c. Coordinate national lifeline utilities to resource Auckland region for restoration of critical infrastructure (as required)
2. Establish situational awareness to partner agencies and stakeholders.
3. Support public information messaging and warnings.
4. Support Minister's Office.
5. Coordinate and deploy NEMA and EMAT staff to support Auckland EM.

NCC Function	Plan of Action
Control	<ul style="list-style-type: none"> • Coordinate NCC response • Conduct National Controller's teleconference • Liaise with Minister's Office • Liaise with other government agencies as required
Welfare	<ul style="list-style-type: none"> • Activate the National Welfare Coordination Group (NWCG) • Establish liaison with responsible and NWCG agencies. • Supporting CDEM Group and Welfare Managers and REMAs as required/requested. • Attend Auckland Welfare Coordination Group (WCG) meetings to support CDEM and gather intelligence to inform NCC and NWCG. • Ensure MBIE (Temporary Accommodation Service) have current event information to enable planning for temporary accommodation. • Be prepared to activate Āwhina, the needs assessment tool, for Auckland EM, if required. • Be prepared to provide Welfare Services sub-function advice (Needs Assessment, Animal Welfare etc) where necessary. • Identify merging welfare service needs, issues and trends. • Work with NWCG to develop the AOG Factsheet.
Intelligence	<ul style="list-style-type: none"> • Establish and maintain situational awareness. • Issue Sitrep daily, or more frequently as required • Develop ongoing information collection plan to inform NCC response activities. • Support Welfare function with information support to MBIE (TAS)
Operations	<ul style="list-style-type: none"> • Coordinate and support deployed staff (in conjunction with Logistics) • Coordinate and support deployment of PM and Minister • Notify other NEMA staff of activation of NCC and roster for response • Monitor status of partner agency support (such as FENZ USAR) to identify any support alignment. • Monitor status of Infrastructure outages (currently, Waka Kotahi and Vector electricity, FMCGs).
Logistics	<ul style="list-style-type: none"> • Develop roster out to Saturday 3 February • Sustain NCC operations for forecasted operational period. • Deploy surge staff, EMAT and NEMA personnel to Auckland region to support response activities.

Planning	<ul style="list-style-type: none"> • Long-Term and contingency planning for possible ongoing severe weather impacts (forecast weekend), including evacuation and sheltering options.
PIM	<ul style="list-style-type: none"> • Regularly update online and social media information regarding event, including partner agency information for wider audience awareness. • Contribute to Ministerial updates • Monitor Media and online content for information • Liaising with and supporting local PIMs • Support to Welfare on the development and maintenance of the AOG Factsheet.
Regional Emergency Management Advisors (REMA)s	<ul style="list-style-type: none"> • Provide on the ground advice to local/CDEM Group Controllers • Convey information from and to the NCC • Support Ministerial visits to impacted areas

Limiting factors
<ul style="list-style-type: none"> • Limited transportation links between Northland, Auckland and Coromandel can impact delivery of response needs such as surge staff and Fast-Moving Consumer Goods supply chains. • Major events scheduled for the weekend of 27-28 January (Fat Boy Slim, Elton John concerts and Laneway Music Festival) have created a large influx of domestic travellers and therefore temporary or short-term accommodation is limited in the Auckland region.

Resource needs
<p>All requests from CDEM Groups for national level support are to be directed to the NEMA NCC via a resource request form to 9(2)(a) .</p> <p>The NEMA NCC will represent CDEM Group requests to National Agency LO's and the National Controller for prioritisation.</p>

Information flow
<p>As per the National CDEM Plan 2015 and CIMS 3rd edition.</p> <ul style="list-style-type: none"> • Auckland ECC will provide routine situation reports to the NCC. • National agencies will keep their Ministers informed but must also inform the NCC to allow the collation of response information into a single common operating picture. • Sitreps should be sent to the NCC via 9(2)(a) and the MAR Centre 9(2)(a) • The NCC is managing information through Emi (NCC/NCMC Activation channel).

Public Information - General
<p>NEMA/NCC and affected CDEM Group Public Information Managers are to engage with national and local media across all mediums (including social media) to:</p>

Provide advice to the affected people on how to access support.
Reassure affected people through the provision of updates on the response, and how people can support the response.

See "Consistent messages for CDEM" at <http://www.civildefence.govt.nz/cdem-sector/consistent-messages-for-cdem/>

National level Spokespeople

- Prime Minister
- Minister for Emergency Management
- Director CDEM
- National Controller

Communications

Email, landline and mobile phone remain the primary means of communication.

NCC facility phone: 9(2)(a)

NCC email: 9(2)(a)

NEMA webpage: <http://www.civildefence.govt.nz/>

Organisation

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Lead Agency

Regional: Auckland EM group (State of Local Emergency)

NEMA is acting as a support agency to Auckland EM Group.

Appointments

Director CDEM: Roger Ball

National Controller: Charlie Blanch

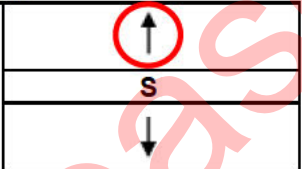
National Welfare Manager: Alex Hogg

National Recovery Manager: Jenna Rogers

Approval and distribution

DRAFT Initial Action Plan prepared by:	NCC Planning Function Manager
Action Plan approved by:	National Controller

NEMA National Coordination Centre National Action Plan

Incident: Auckland Flooding January 2023	Action Plan: #002	
NEMA NCC Mode: 3 Assist	Date/time of issue: 29/01/2023 1600	
Operational Period: 29/01/2023, 2200 - 31/01/2023, 2200	Incident Classification:	
	N1	
Contact: Wellington NCMC Facility Landline: 9(2)(a)	N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response	
email: 9(2)(a)		

Planning Assumptions

- Forecasted weather will continue in Auckland throughout the day (29 January), migrating towards Northland overnight.
- While easing weather on Monday will provide some respite – forecasted showers from 31 January may cause further impacts in already saturated regions.
- There will be a need to activate multiple national agencies to support Auckland Emergency Management with evacuations, relief and response activities.
- There will be rotation requirements for NCC and deployed personnel.
- There will be significant political and media interest in the response.

Summary of Incident

- The North Island has been impacted by severe weather with the Auckland region, Waitomo District and the Bay of Plenty experiencing heavy rainfall causing widespread damage, power outages, road closures, and slips.
- Auckland Emergency Management declared a state of local emergency 2127hrs Friday 27 Jan 23 in response to severe weather causing localised flooding and slips across the region.
- Waitomo District Council (WDC) declared a state of local emergency 1905hrs Saturday 28 Jan 23 in response to severe weather causing unprecedented flooding, slips and inundation across the district.
- In Northland Geotechnical engineers are assessing when SH1 from Brynderwyn to Waipu can be reopened. SH1 remains closed in multiple locations due to multiple large slips.
- Auckland Emergency Management have opened Civil Defence Centres for those who need to evacuate and cannot stay with friends or whānau at. The list of these is available on the Auckland Emergency Management Facebook page and their website aucklandemergencymanagement.org.nz.

- An EOC has been activated in the Waitomo District and Te Kūiti Pā have received people who needed to evacuate their homes overnight.
- In all impacted areas many people have been evacuated or have self-evacuated to stay with friends or whānau.
- Building and infrastructure assessments have been impeded by the high-water levels, rain and secondary hazards. As building inspections continue over the next few days, the extent of damage and disruption will be revealed.

Mission

The NCC is to **support** response coordination for the Auckland Flooding event from 27 January 2023 in order to enable Auckland Emergency Management to provide an effective response.

Intent of the National Action Plan

Controller’s intent

To support Auckland Emergency Management to stabilise and care for affected people and animals for the duration of the severe weather event. Throughout the response, the NCC will ensure the Minister is informed, partner/response agencies are engaged and coordinated before transitioning to a recovery period.

End state (for this Operational Period)

Continued support to the Auckland Flooding Event while maintaining situational awareness and future planning for the forecasted weather impacts on the North Island over coming days.

Response Objectives: Sustain Phase

This Action Plan continues the NCC assistance to the Auckland Severe Weather Event. The objectives for this phase of the response are:

1. National coordination of assistance to Auckland region, specifically:
 - a. The National Welfare Coordination Group, including supporting needs assessment; household goods & services; and ensuring that MBIE TAS receives timely intelligence to inform temporary accommodation needs
 - b. Support Building Assessments, and
 - c. Monitor national lifeline utilities to resource the Auckland region for restoration of critical infrastructure (as required).
2. Maintaining enhanced situational awareness of partner agencies and stakeholders, including wider forecast assessments to support future planning.
3. Support public information messaging and warnings.
4. Support Minister’s Office.
5. Coordinate and deploy NEMA and EMAT staff to support Auckland EM.
6. Future planning for long-term impacts and possibly contingencies.

NCC Function	Plan of Action
Control	<ul style="list-style-type: none"> • Coordinate NCC response

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	<ul style="list-style-type: none"> • Conduct National Controller's teleconference • Liaise with Minister's Office • Liaise with other CDEM Groups and government agencies as required
Welfare	<ul style="list-style-type: none"> • Continuing daily National Welfare Coordination Group (NWCG) @ 1400hrs • Liaising with responsible and NWCG agencies. • Supporting CDEM Group Welfare Managers and REMAs as required/requested. • Attend Auckland Welfare Coordination Group (WCG) meetings to support CDEM and gather intelligence to inform NCC and NWCG. • Ensure MBIE (Temporary Accommodation Service) have current event information to enable planning for temporary accommodation. • Work with NWCG to review and maintain the AOG Factsheet with latest information. • Be prepared to activate Āwhina (needs assessment tool), for Auckland EM, if required. • Be prepared to provide Welfare Services sub-function advice (Needs Assessment, Animal Welfare etc) where necessary. • Be prepared to support the establishment of additional CDC's.
Intelligence	<ul style="list-style-type: none"> • Establish and maintain enhanced situational awareness. • Issue Sitrep daily, or more frequently as required. • Develop ongoing information collection plan to inform NCC response activities. • Support Welfare function with information support to MBIE (TAS). • Collate information requests for International geospatial assistance as required.
Operations	<ul style="list-style-type: none"> • Coordinate requests for personnel and resources. • Coordinate and support deployed staff. • Coordinate and support deployment of Senior Government officials (as required). • Coordinate the support offers from international partners as required. • Coordinate with partner agencies for support requests (such as FENZ USAR). • Monitor status of critical infrastructure (primarily water services and possibly waste management). • Monitor status of Auckland airport and affected flights (international as priority).

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Logistics	<ul style="list-style-type: none"> • Develop and sustain NCC staffing roster. • Sustain NCC operations for forecasted operational period. • Deploy surge staff, EMAT and NEMA personnel to Auckland region to support response activities. • Deploy resources as requested from impacted regions as requested.
Planning	<ul style="list-style-type: none"> • Long-Term and contingency planning for possible ongoing severe weather impacts. • Develop Action Plan #003 for the subsequent operational period.
PIM	<ul style="list-style-type: none"> • Regularly update online and social media information regarding event, including partner agency information for wider audience awareness. • Contribute to Ministerial updates • Monitor Media and online content for information • Liaising with and supporting local PIMs • Support to Welfare on the development and maintenance of the AOG Factsheet.
Policy	<ul style="list-style-type: none"> • Support Ministerial servicing as required • Develop Cabinet briefing for 31 January
Safety	<ul style="list-style-type: none"> • Maintain daily Risk Assessments and update/maintain Hazard/Risk Registers for NCC operations and deployed staff.
Regional Emergency Management Advisors (REMAs)	<ul style="list-style-type: none"> • Provide on the ground advice to local/CDEM Group Controllers. • Convey information from and to the NCC. • Support Senior Official visits to impacted areas.

Limiting factors
No significant limitations for National response activities

Resource needs
<p>All requests from CDEM Groups for national level support are to be directed to the NEMA NCC via a resource request form to 9(2)(a) .</p> <p>The NEMA NCC will represent CDEM Group requests to National Agency LO's and the National Controller for prioritisation.</p>

Information flow
<p>As per the National CDEM Plan 2015 and CIMS 3rd edition.</p> <ul style="list-style-type: none"> • Auckland ECC will provide routine situation reports to the NCC.

- Sitreps should be sent to the NCC via 9(2)(a) and the MAR Centre 9(2)(a)
- National agencies will keep their Ministers informed but must also inform the NCC to allow the collation of response information into a single common operating picture.
- The NCC is managing information through Emi (Auckland Flooding January 2023 channel).

Public Information - General

NEMA/NCC and affected CDEM Group Public Information Managers are to engage with national and local media across all mediums (including social media) to:

- Provide advice to the affected people on how to access support.
- Reassure affected people through the provision of updates on the response, and how people can support the response.

See "Consistent messages for CDEM" at <http://www.civildefence.govt.nz/cdem-sector/consistent-messages-for-cdem/>

National level Spokespeople

- Prime Minister
- Minister for Emergency Management
- Director CDEM
- National Controller

Communications

Email, landline and mobile phone remain the primary means of communication.

NCMC facility phone: 9(2)(a)

NCC email: 9(2)(a)

NEMA webpage: <http://www.civildefence.govt.nz/>

Organisation

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Regional:

1. Auckland EM group (State of Local Emergency), and
2. Waitomo District Council (State of Local Emergency)

NEMA is acting as a support agency.

Appointments

Director CDEM: Roger Ball

National Controller: Charlie Blanch

National Welfare Manager: Alex Hogg

National Recovery Manager: Jenna Rogers

Approval and distribution	
DRAFT Initial Action Plan prepared by:	NCC Planning Function Manager
Action Plan approved by:	National Controller

Proactively released



NEMA National Coordination Centre National Action Plan					
Incident: North Island Severe Weather Event Jan 2023	Action Plan: #004				
NEMA NCC Mode: 3 Assist	Date/time of issue: 01/02/2023 1600				
Operational Period: 01/02/2023, 2200 - 04/02/2023, 2200	Incident Classification:				
Contact: Wellington NCMC Facility Landline: 9(2)(a) [REDACTED] email: 9(2)(a) [REDACTED]	<table border="1"> <tr> <td rowspan="3">N2</td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">S</td> </tr> <tr> <td style="text-align: center;">↓</td> </tr> </table>	N2	↑	S	↓
	N2		↑		
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	N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response				

Planning Assumptions

- The worst of the severe weather has passed for Northland and Auckland. Heavy rain warnings in place for Coromandel and Bay of Plenty. Road fragility and access remains a particular concern.
- A State of Emergency in Auckland will expire, unless extended, on Friday 3 February. This is 7 days after it was announced (2130, 27 Jan 23). Northland revoked their State of Emergency as of 1000, 01 Feb 23 and no other Groups declare a State of Emergency.
- There will be a need to coordinate multiple national agencies to support Auckland Emergency Management and Northland CDEM in response activities.
- There will be rotation requirements for NCC and deployed personnel.
- There will be significant political and media interest in the response, in particular the solid waste removal (clean-up) and transition to Recovery.

Summary of Incident

- Record breaking rainfall has impacted the upper North Island. Impacts have been reported in multiple regions, with Auckland, and Coromandel particularly affected. Flooding and landslides resulting in displacement of people and damage to infrastructure creating ongoing welfare needs.
- Widespread heavy rain and strong winds have eased in Northland and Auckland, warnings/watches have been lifted. Periods of rain for Coromandel, Bay of Plenty and far north of Gisborne with red heavy rain warnings in place for Coromandel and Bay of Plenty.
- A State of Emergency remains in place in Auckland. A State of Emergency was lifted for Northland today (1 February).
- Heavy rain in Westland forecast to ease late Friday into Saturday, but heavy rain returning by Sunday.

- No major heavy rain events expected for northern NZ (and more settled and drier into the weekend), but the tail end of a front may bring a period of showers late Sunday or Monday

Mission

The NCC is to **assist** response coordination for the North Island Severe Weather Event from 27 January 2023 to enable an effective response and recovery by regional Emergency Management Groups.

Intent of the National Action Plan

Controller’s intent

To ensure a coordinated integrated national response in support of Emergency Management Groups for the duration of the severe weather event, and to support regions as they transition to recovery. Throughout the response, and as we transition to recovery, the NCC will ensure the Minister is informed, and to engage and coordinate with partner/response agencies.

End state (for this Operational Period)

NCC is focusing its efforts on transitioning to recovery planning for the North Island Severe Weather Event.

Response Objectives: Sustain Phase

This Action Plan continues the NCC assistance to the North Island Severe Weather Event. The objectives for this phase of the response are:

1. National coordination of assistance to declared region(s), specifically:
 - a. Provision of personnel and resource as requested by Emergency Management Groups and response partners,
 - b. The National Welfare Coordination Group, including supporting needs assessment; household goods & services; and ensuring that MBIE TAS receives timely intelligence to inform temporary accommodation needs, and
 - c. Support Solid Waste Action Planning
2. Maintaining enhanced situational awareness of partner agencies and stakeholders, including wider forecast assessments to support future planning.
3. Support public information messaging and warnings.
4. Support the Minister’s Office.
5. Future planning for long-term impacts and possibly contingencies.

NCC Function	Plan of Action
Control	<ul style="list-style-type: none"> • Coordinate NCC response • Conduct National Controller’s teleconference • Liaise with Minister’s Office • Liaise with other CDEM Groups and government agencies as required

<p>Welfare</p>	<ul style="list-style-type: none"> • Coordinate National Welfare Coordination Group (NWCG) • Liaising with responsible and NWCG agencies • Supporting CDEM Group Welfare Managers and REMAs as required/requested • Attend CDEM Welfare Coordination Group (WCG) meetings as required, to support CDEM and gather intelligence to inform NCC and NWCG • Ensure MBIE (Temporary Accommodation Service) have current response event information to enable planning for temporary accommodation • Work with NWCG to review and maintain the AOG Factsheet with latest information and translations • Be prepared to activate Āwhina (needs assessment tool), if required • Be prepared to provide Welfare Services sub-function advice (Needs Assessment, Animal Welfare etc) where necessary • Be prepared to support the establishment of additional CDC's
<p>Intelligence</p>	<ul style="list-style-type: none"> • Establish and maintain enhanced situational awareness. • Issue Sitrep daily, or more frequently as required • Maintain information collection plan to inform NCC response activities • Support Welfare function with welfare intelligence • Collate information requests for intelligence requirements
<p>Operations</p>	<ul style="list-style-type: none"> • Coordinate requests for personnel and resources. • Coordinate offers of personnel and resources • Coordinate and support deployed staff • Coordinate and support deployment of Senior Government officials (as required) • Coordinate the support offers from international partners as required • Coordinate with partner agencies for support requests (such as FENZ USAR) • Monitor status of critical infrastructure (primarily water services and solid waste management) • Monitor ongoing status of Auckland airport and affected flights
<p>Logistics</p>	<ul style="list-style-type: none"> • Sustain NCC staffing roster • Sustain NCC operations for forecasted operational period • Deploy surge staff, EMAT and NEMA personnel to impacted regions to support response activities • Deploy resources as requested from impacted regions as requested

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	<ul style="list-style-type: none"> • Responding to RFI on staff deployments from MinEM and Sector
Planning	<ul style="list-style-type: none"> • Contingency planning for possible ongoing severe weather impacts • Work with recovery to start drafting Response to Recovery Transition Report • Develop Action Plan #005 for the subsequent operational period if required • Assist Auckland EM and Auckland City Council Waste Management with solid waste planning, as required
PIM	<ul style="list-style-type: none"> • Regularly update online and social media information regarding event, including partner agency information for wider audience awareness • Contribute to Ministerial updates • Monitor Media and online content for information • Liaising with and supporting local PIMs • Support to Welfare on the development and maintenance of the AOG Factsheet
Policy	<ul style="list-style-type: none"> • Support Ministerial servicing as required • Draft ministerial briefing on transition period • Develop first iteration of all-of-government overview of policy work relating to the severe weather event
Safety	<ul style="list-style-type: none"> • Maintain daily Risk Assessments and update/maintain Hazard/Risk Registers for NCC operations and deployed staff • Monitor and respond to Health and Safety Hazard and Incidents reporting forms • Support Auckland Emergency Management Solid Waste planning as required • Ensure all deployed staff have access to the cloud-based task, travel and welfare monitoring platform GetHomeSafe
Continuous Improvement	<ul style="list-style-type: none"> • Review Live Capture responses • Provide daily update to Control Function on Live Capture themes and any recommendations for improvements • Support process improvement initiatives where appropriate
Regional Emergency Management Advisors (REMA)	<ul style="list-style-type: none"> • Provide on the ground advice to local/CDEM Group Controllers • Convey information from and to the NCC • Support Senior Official visits to impacted areas
Recovery	<ul style="list-style-type: none"> • Support Auckland Emergency Management with Recovery specific advice and guidance

Limiting factors

Road blockages and limited flight availability impacting staff rotation due to impacts on access and egress.

Resource needs

All requests from CDEM Groups for national level support are to be directed to the NEMA NCC via a resource request form to 9(2)(a) .

The NEMA NCC will represent CDEM Group requests to National Agency LO's and the National Controller for prioritisation.

Information flow

As per the National CDEM Plan 2015 and CIMS 3rd edition.

- Auckland ECC and Northland ECC will provide routine Situation Reports and Action Plans to the NCC.
- Sitreps and Action Plans should be sent to the NCC via 9(2)(a) and the 9(2)(a)
- National agencies will keep their Ministers informed but must also inform the NCC to allow the collation of response information into a single common operating picture.
- The NCC is managing information through Emi (North Island Severe Weather Event Jan 2023) channel.

Public Information - General

NEMA/NCC and affected CDEM Group Public Information Managers are to engage with national and local media across all mediums (including social media) to:

- Provide advice to the affected people on how to access support.
- Reassure affected people through the provision of updates on the response, and how people can support the response.

See "Consistent messages for CDEM" at <http://www.civildefence.govt.nz/cdem-sector/consistent-messages-for-cdem/>

National level Spokespeople

- Prime Minister
- Minister for Emergency Management
- Director CDEM
- National Controller

Communications

Email, landline and mobile phone remain the primary means of communication.

NCC facility phone: 9(2)(a)

NCC email: 9(2)(a)

NEMA webpage: <http://www.civildefence.govt.nz/>

Organisation

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Regional:

1. Auckland EM group (State of Local Emergency)

NEMA is acting as a support agency.

Appointments

Director CDEM: Roger Ball

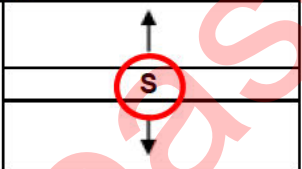
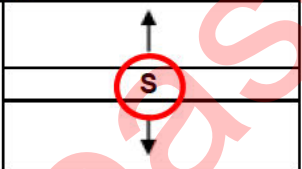
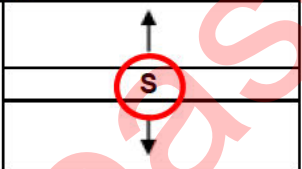
National Controller: John Appleby

National Welfare Manager: Alex Hogg

National Recovery Manager: Jenna Rogers

Approval and distribution

DRAFT Initial Action Plan prepared by:	NCC Planning Function Manager
Action Plan approved by:	National Controller

NEMA National Coordination Centre National Action Plan			
Incident: North Island Severe Weather Event Jan 2023	Action Plan: #005		
NEMA NCC Mode: 3 Assist	Date/time of issue: 03/02/2023 1600		
Operational Period: 04/02/2023, 2200 - 07/02/2023, 2200	Incident Classification:		
Contact: Wellington NCMC Facility Landline: 9(2)(a) [REDACTED] email: 9(2)(a) [REDACTED]	<table border="1" style="width: 100%;"> <tr> <td style="text-align: center; vertical-align: middle;">N2</td> <td style="text-align: center; vertical-align: middle;">  </td> </tr> </table> <p>N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response</p>	N2	
N2			

Planning Assumptions

- The worst of the severe weather has passed for Northland and Auckland. Showers and occasional thunderstorm are producing localised downpours that can have a disproportionate impact on saturated soils. Road fragility and access remains a particular concern across a wide area.
- A State of Emergency in Auckland was extended on Friday 3 February for a further 7 days, after initial declaration (2130, 27 Jan 23).
- Thames Coromandel District Council has declared a Local State of Emergency (3 Feb) to enable proactive evacuations due to debris dam risks; other than REMA Liaison this is not expected to require additional support
- There will be a need to coordinate multiple national agencies to support Auckland Emergency Management and Waikato CDEM Group in response activities.
- There will be rotation requirements for NCC and deployed personnel.
- There will be significant political and media interest in the response, in particular the solid waste removal (clean-up) and transition to Recovery in Auckland.
- Support and coordination may be required by other regions who are managing the consequences of current and future impacts.

Summary of Incident

- Record breaking rainfall has impacted the upper North Island. Impacts have been reported in multiple regions, with Auckland and Coromandel particularly affected. Flooding and landslides resulting in displacement of people and damage to infrastructure creating ongoing welfare needs.
- Widespread heavy rain and strong winds have eased in Northland and Auckland, warnings/watches have been lifted. Occasional localised thunderstorms and heavy downpours are occurring.

- A State of Emergency remains in place in Auckland.
- Thames Coromandel District Council declared a Local State of Emergency (3 Feb) to enable proactive evacuations due to debris dam risks.
- The Auckland Area was “designated” under the Building Act with effect 1 Feb 2023, this will remain in place until 1 Feb 2024. (reviewed every 90 days).
- Current heavy rain in Westland forecast to ease late Friday into Saturday, but forecast to return Sunday 5 Feb.
- A more settled and drier northern NZ is forecast for the weekend, but the tail end of a front may bring a period of showers late Sunday or Monday
- The Canterbury Plains regional forecast is fine and hot with North-westerly winds easing to scattered rain Sunday 5 Feb. Elevated fire risk is being monitored by local emergency services.

Mission

The NCC is to **assist** response coordination for the North Island Severe Weather Event from 27 January 2023 to enable an effective response and recovery by regional Emergency Management Groups.

Intent of the National Action Plan

Controller’s intent

To ensure a coordinated integrated national response in support of Emergency Management Groups for the duration of the severe weather event, and to support regions as they transition to recovery. Continuing to enhance situational awareness, assisting with emerging issues, while maintaining a national outlook, is a focus for this operational period.

Throughout the response, the NCC will ensure the Minister is informed, and to engage and coordinate with partner/response agencies

While some functions and tasks are factoring in considerations for recovery planning, the situation remains fragile with requirements for response occurring at short notice. Assisting in responding to this remains a priority.

End state (for this Operational Period)

Continuing to support the response to North Island Severe Weather Event, whilst keeping oversight on other current and emerging hazards and risks.

Response Objectives: Sustain Phase

This Action Plan continues the NCC assistance to the North Island Severe Weather Event. The objectives for this phase of the response are:

1. National coordination of assistance to declared region(s), specifically:
 - a. Provision of personnel and resource as requested by Emergency Management Groups and response partners,
 - b. The National Welfare Coordination Group, including supporting needs assessment; household goods & services; and ensuring that MBIE TAS receives timely intelligence to inform temporary accommodation needs, and

- c. Continue to support Solid Waste Action Planning
2. Enhancing situational awareness of partner agencies and stakeholders, focusing on wider forecast assessments to support future planning.
 3. Support public information messaging and warnings.
 4. Support the Minister's Office.
 5. Future planning for long-term impacts and possibly contingencies.

NCC Function	Plan of Action
Control	<ul style="list-style-type: none"> • Coordinate NCC response • Conduct National Controller's teleconference • Liaise with Minister's Office • Liaise with other CDEM Groups and government agencies as required
Welfare	<ul style="list-style-type: none"> • Coordinate National Welfare Coordination Group (NWCG) • Liaising with responsible and NWCG agencies • Supporting CDEM Group Welfare Managers and REMAs as required/requested • Attend CDEM Welfare Coordination Group (WCG) meetings as required, to support CDEM and gather intelligence to inform NCC and NWCG • Ensure MBIE (Temporary Accommodation Service) has current response event information to enable planning for temporary accommodation and sufficient planning is in place for transition from AEM. • Work with NWCG to review and maintain the AOG Factsheet with latest information and translations • Be prepared to activate Āwhina (needs assessment tool), if required • Be prepared to provide Welfare Services sub-function advice (Needs Assessment, Animal Welfare, Psychosocial Support, Shelter & Accommodation etc) where necessary • Be prepared to support the transition to recovery and provide a Welfare perspective • Monitor situation of the CDCs/Hubs and to liaise with the AEM on the increasing needs and trends as advised by NWCG. • Be prepared to provide advice and guidance on the direction of CDC/Hubs planning moving forward. • Be prepared to provide advice on support to CALD and priority communities.
Intelligence	<ul style="list-style-type: none"> • Establish and maintain enhanced situational awareness. • Issue Sitrep daily, or more frequently as required • Maintain information collection plan to inform NCC response activities • Support NCC functions with intelligence

UNCLASSIFIED

	<ul style="list-style-type: none"> • Collate information requests for intelligence requirements
Operations	<ul style="list-style-type: none"> • Coordinate requests for personnel and resources. • Coordinate offers of personnel and resources • Coordinate and support deployed staff • Coordinate and support deployment of Senior Government officials (as required) • Coordinate the support offers from international partners as required • Coordinate and support Liaison Officers • Coordinate with partner agencies for support requests (such as FENZ USAR) • Monitor status of critical infrastructure (primarily water services and solid waste management)
Logistics	<ul style="list-style-type: none"> • Sustain NCC staffing roster • Sustain operational function of NCC facility for forecasted operational period • Deploy surge staff, EMAT and NEMA personnel to impacted regions to support response activities • Deploy resources as requested from impacted regions as requested • Responding to RFIs on staff deployments from CDEM Sector and Central Government Agencies
Planning	<ul style="list-style-type: none"> • Contingency planning for possible ongoing severe weather impacts • Work with recovery to start drafting Response to Recovery Transition Report • Develop Action Plan #006 for the subsequent operational period if required • Assist Auckland EM and Auckland City Council Waste Management with solid waste planning, as required
PIM	<ul style="list-style-type: none"> • Regularly update online and social media information regarding event, including partner agency information for wider audience awareness • Contribute to Ministerial updates • Monitor Media and online content for information and emerging risks • Liaising with and supporting local PIMs • Support to Welfare on the development and maintenance of the AOG Factsheet
Policy	<ul style="list-style-type: none"> • Support Ministerial servicing as required • Develop first iteration of all-of-government overview of policy work relating to the severe weather event.

<p>Safety</p>	<ul style="list-style-type: none"> • Maintain daily Risk Assessments and update/maintain Hazard/Risk Registers for NCC operations and deployed staff • Monitor and respond to Health and Safety Hazard and Incidents reporting forms • Support Auckland Emergency Management Solid Waste planning/health and safety risk assessments as required • Ensure all deployed staff have access to the cloud-based task, travel and welfare monitoring platform GetHomeSafe • Monitor the safety and wellbeing of all deployed staff and NCC staff • Map out a more in-depth Fatigue Management procedure if the response is extended
<p>Continuous Improvement</p>	<ul style="list-style-type: none"> • Review Live Capture responses • Provide daily update to Control Function on Live Capture themes and any recommendations for improvements • Support process improvement initiatives where appropriate
<p>Regional Emergency Management Advisors (REMA's)</p>	<ul style="list-style-type: none"> • Provide on the ground advice to local/CDEM Group Controllers • Monitoring emerging risks in other regions (Thames Coromandel, West Coast and Canterbury) • Convey information from and to the NCC • Support Senior Official visits to impacted areas
<p>Recovery</p>	<ul style="list-style-type: none"> • Support Auckland Emergency Management with Recovery specific advice and guidance (both in person and virtually) • Continue to update a comprehensive Consequence Impact Assessment Matrix and work with Policy and Planning to analyse potential risks and issues going forward • Support Policy with recovery subject matter expertise for input into Ministerial briefings, as required

<p>Limiting factors</p>
<p>Staff rotation, roster and fatigue. Waitangi Day events will have significant VIP and other personal in the area.</p>

<p>Resource needs</p>
<p>All requests from CDEM Groups for national level support are to be directed to the NEMA NCC via a resource request form to 9(2)(a) .</p>
<p>The NEMA NCC will represent CDEM Group requests to National Agency LO's and the National Controller for prioritisation.</p>

Information flow

As per the National CDEM Plan 2015 and CIMS 3rd edition:

- Auckland ECC and Waikato ECC will provide routine Situation Reports and Action Plans to the NCC.
- Sitreps and Action Plans should be sent to the NCC via 9(2)(a) z and the MAR Centre 9(2)(a)
- National agencies will keep their Ministers informed but must also inform the NCC to allow the collation of response information into a single common operating picture to support national awareness.
- The NCC is managing information through Emi (North Island Severe Weather Event Jan 2023) Team.

Public Information - General

NEMA/NCC and affected CDEM Group Public Information Managers are to engage with national and local media across all mediums (including social media) to:

- Provide advice to the affected people on how to access support.
- Reassure affected people through the provision of updates on the response, and how people can support the response.

See “Consistent messages for CDEM” at <http://www.civildefence.govt.nz/cdem-sector/consistent-messages-for-cdem/>

National level Spokespeople

- Prime Minister
- Minister for Emergency Management
- Director CDEM
- National Controller

Communications

Email, landline and mobile phone remain the primary means of communication.

NCMC facility phone: 9(2)(a)

NCC email: 9(2)(a)

NEMA webpage: <http://www.civildefence.govt.nz/>

Organisation

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Regional:

1. Auckland EM Group (State of Local Emergency)
2. Waikato CDEM Group (State of Local Emergency for Thames Coromandel District)

NEMA is acting as a support agency.

Appointments

Director CDEM: Roger Ball
National Controller: John Appleby
National Welfare Manager: Alex Hogg
National Recovery Manager: Jenna Rogers

Approval and distribution

Initial Action Plan prepared by:	NCC Planning Function Manager
Action Plan approved by:	National Controller

Proactively released



NEMA National Coordination Centre National Action Plan				
Incident: North Island Severe Weather Event Jan 2023	Action Plan: #006			
NEMA NCC Mode: 3 Assist	Date/time of issue: 07/02/2023 1600			
Operational Period: 07/02/2023, 2200 - 10/02/2023, 2200	Incident Classification:			
	<table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td rowspan="3" style="width: 100px; height: 100px; vertical-align: middle; text-align: center;">N2</td> <td align="center">↑</td> </tr> <tr> <td align="center">S</td> </tr> <tr> <td align="center">↓</td> </tr> </table>	N2	↑	S
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Contact: Wellington NCMC Facility Landline: 9(2)(a) [REDACTED] email: 9(2)(a) [REDACTED]	N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response			

Planning Assumptions
<ul style="list-style-type: none"> The severe weather has passed, with future forecasts indicating a clearing situation. A tropical low over the Coral Sea has a high risk of developing into a cyclone on Wednesday or Thursday (8-9 February). There are favourable conditions for the cyclone to become severe (category 3+). There will be a need to coordinate multiple national agencies to support Civil Defence Emergency Management Groups, in particular Auckland Emergency Management, in response activities. There will be rotation requirements for NCC and deployed personnel. There will be significant on-going political and media interest in the response, in particular the solid waste removal (clean-up) and transition to Recovery in Auckland. Support and coordination may be required by other regions who are managing the consequences of current and future impacts.

Summary of Incident
<ul style="list-style-type: none"> Record breaking rainfall has impacted the upper North Island. Impacts have been reported in multiple regions, with Auckland, and Coromandel particularly affected. Flooding and landslides resulting in displacement of people and damage to infrastructure creating ongoing welfare needs. A State of Emergency for Auckland was extended Friday 03 February. The extension is necessary because Auckland remains in the response phase with new damage and risks to the public continuing to be reported, meaning access to emergency powers is still required. A State of Emergency was declared in the Thames-Coromandel District at 1:35PM Friday 03 February. This is in response to identified land deformation and debris dams that have occurred, threatening some communities.

- National Emergency Management Agency's (NEMA) National Coordination Centre activated at 11:27PM 27 Jan to support Auckland Emergency Management. The NCC is at Mode 3 Assist.
- The Government has provided \$1,100,000 to the Mayoral relief fund to help communities in Auckland dealing with the impacts of the flood event.
- A medium-scale adverse event classification was announced for Northland, Auckland, Waikato, Coromandel and Bay of Plenty unlocking a further \$200,000 to be allocated to Rural Support Trusts.
- Between 28 January to 05 February \$9.9 million of MSD Civil Defence Grants have been paid. The top three needs continue to be food, clothing, and bedding.
- The National Security System Watch Group have met twice in response to the severe weather event.
- The National Welfare Coordination Group has been activated to assist with the regional provision of welfare services in affected areas.

Mission

The NCC is to **assist** response coordination for the North Island Severe Weather Event from 27 January 2023 to enable an effective response and recovery by regional Civil Defence Emergency Management Groups.

Intent of the National Action Plan

Controller's intent

To support regions as they plan for the transition to recovery, while continuing to ensure a coordinated integrated national response in support of Civil Defence Emergency Management Groups for the duration of the severe weather event. Continuing to enhance situational awareness, assisting with emerging issues, while maintaining a national outlook, is a focus for this operational period.

Throughout the response, the NCC will ensure the Minister is informed, and to engage and coordinate with partner/response agencies.

End state (for this Operational Period)

Continuing to support the response to North Island Severe Weather Event, whilst keeping oversight on other current and emerging hazards and risks and posturing for transition to recovery (when applicable)

Response Objectives: Sustain Phase

This Action Plan continues the NCC assistance to the North Island Severe Weather Event. The objectives for this phase of the response are:

1. National coordination of assistance to declared region(s), specifically:
 - a. Provision of personnel and resource as requested by Civil Defence Emergency Management Groups and response partners,
 - b. Providing advice to CDEM groups on applicable funding mechanisms for organisations and agencies that assisted in response,

- c. The National Welfare Coordination Group, including supporting needs assessment; financial assistance, household goods & services; and ensuring that MBIE Temporary Accommodation Services (TAS) receives timely intelligence to inform temporary accommodation needs.
2. Enhancing situational awareness of partner agencies and stakeholders, focusing on wider forecast assessments to support future planning.
3. Support public information messaging and warnings.
4. Support the Minister’s Office.
5. Future planning for transition to recovery and possibly contingencies.

NCC Function	Plan of Action
Control	<ul style="list-style-type: none"> • Coordinate NCC response • Conduct National Controller’s teleconference (as required) • Liaise with Minister’s Office • Liaise with other CDEM Groups and government agencies as required • Support National Recovery Manager in preparation for transition (as required)
Welfare	<ul style="list-style-type: none"> • Coordinate National Welfare Coordination Group (NWCG) • Liaising with responsible and NWCG agencies • Supporting CDEM Group Welfare Managers and NEMA’s Regional Emergency Management Advisors (REMA’s) as required/requested • Attend CDEM Welfare Coordination Group (WCG) meetings as required, to support CDEM and gather intelligence to inform NCC and NWCG • Ensure MBIE TAS has current response event information to enable planning for temporary accommodation and sufficient planning is in place for transition from AEM emergency accommodation. • Liaise with agencies on accommodation shortage in Auckland • Work with NWCG to review and maintain the all-of-Government (AOG) Factsheet with latest information and translations • Provide Welfare Services advice (Needs Assessment, Financial Assistance, Animal Welfare, Psychosocial Support, Shelter & Accommodation etc) where necessary • Be prepared to support the transition to recovery and provide a Welfare perspective • Monitor situation of the CDCs/Hubs and to liaise with the AEM on the needs and trends as advised by NWCG. • Be prepared to provide advice and guidance on the direction of CDC/Hubs planning moving forward.

IN CONFIDENCE

	<ul style="list-style-type: none"> • Be prepared to provide advice on support to culturally and linguistically diverse (CALD) and priority communities.
Intelligence	<ul style="list-style-type: none"> • Establish and maintain enhanced situational awareness. • Issue Sitrep daily, or more frequently as required • Maintain information collection plan to inform NCC response activities, especially GIS or map-related impact assessments • Support NCC functions with intelligence • Collate information requests for intelligence requirements
Operations - NCC	<ul style="list-style-type: none"> • Coordinate requests for personnel and resources. • Coordinate offers of personnel and resources • Coordinate and support deployed staff • Coordinate and support deployment of Senior Government officials (as required) • Coordinate the support offers from international partners (as required) • Coordinate and support Liaison Officers and partner agencies (as required) • Monitor status of critical infrastructure (primarily water services and solid waste management)
Operations - REMAs	<ul style="list-style-type: none"> • Provide on the ground advice to local/CDEM Group Controllers • Monitoring emerging risks in other regions • Enable information pathways to and from the NCC • Support Senior Official visits to impacted areas (as required)
Logistics	<ul style="list-style-type: none"> • Sustain NCC staffing roster, including the ability to surge if required • Sustain operational function of NCC facility for forecasted operational period • Deploy surge staff, EMAT, CDEM, national agencies and NEMA personnel to impacted regions to support response activities • Identify and implement resource options as required to support the response • Respond to RFIs on staff deployments from CDEM Sector and Central Government Agencies
Planning	<ul style="list-style-type: none"> • Contingency planning for possible ongoing severe weather impacts • Draft the Response to Recovery Transition Report on behalf of the Controller in conjunction with Recovery. • Develop Action Plan #007 for the subsequent operational period if required

IN CONFIDENCE

	<ul style="list-style-type: none"> • Monitor solid waste plan implementation and support as required
PIM	<ul style="list-style-type: none"> • Regularly update online and social media information regarding event, including partner agency information for wider audience awareness • Contribute to Ministerial updates • Monitor Media and online content for information and emerging risks • Liaising with and supporting local PIMs • Support to Welfare on the development and maintenance of the AOG Factsheet
Policy	<ul style="list-style-type: none"> • Transitioning to BAU unless the situation changes significantly
Safety	<ul style="list-style-type: none"> • Maintain daily Risk Assessments and update/maintain Hazard/Risk Registers for NCC operations and deployed staff • Monitor and respond to Health and Safety Hazard and Incidents reporting forms • Support NCC Planning with advice to solid waste monitoring as required • Ensure all deployed staff have access to the cloud-based task, travel and welfare monitoring platform <i>GetHomeSafe</i> • Monitor the safety and wellbeing of all deployed staff and NCC staff • Developing a more in-depth fatigue management procedure if the response is extended
Continuous Improvement	<ul style="list-style-type: none"> • Review Live Capture responses • Provide daily update to Control Function on Live Capture themes and any recommendations for improvements • Support process improvement initiatives where appropriate • Prepare post event review plan
Recovery	<ul style="list-style-type: none"> • Support Auckland Emergency Management with Recovery specific advice and guidance • Continue to update a comprehensive Consequence Impact Assessment Matrix and work with Policy and Planning to analyse potential risks and issues going forward • Consulting with Intelligence to identify the scale of the event • Support Policy with recovery subject matter expertise for input into Ministerial briefings (as required) • Support Planning with development of the Response to Recovery Transition Report (as required)

Limiting factors

Surge staff availability and fatigue management of current response staff

Resource needs

All requests from CDEM Groups for national level support are to be directed to the NEMA NCC via a resource request form to 9(2)(a) .

The NEMA NCC will represent CDEM Group requests to National Agency LO's and the National Controller for prioritisation.

Information flow

As per the National CDEM Plan 2015 and CIMS 3rd edition:

- Auckland ECC will provide routine Situation Reports and Action Plans to the NCC.
- Sitreps and Action Plans should be sent to the NCC via 9(2)(a) and the MAR Centre 9(2)(a)
- National agencies will keep their Ministers informed but must also inform the NCC to allow the collation of response information into a single common operating picture to support national awareness.
- The NCC is managing information through Emi (North Island Severe Weather Event Jan 2023) Team.

Public Information - General

NEMA/NCC and affected CDEM Group Public Information Managers are to engage with national and local media across all mediums (including social media) to:

- Provide advice to the affected people on how to access support.
- Reassure affected people through the provision of updates on the response, and how people can support the response.

See "Consistent messages for CDEM" at <http://www.civildefence.govt.nz/cdem-sector/consistent-messages-for-cdem/>

National level Spokespeople

- Prime Minister
- Minister for Emergency Management
- Director CDEM
- National Controller

Communications

Email, landline and mobile phone remain the primary means of communication.

NCC facility phone: 9(2)(a)

NCC email: 9(2)(a)

NEMA webpage: <http://www.civildefence.govt.nz/>

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Organisation

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Regional:

1. Auckland EM Group (State of Local Emergency) expires 10 February 2023
2. Waikato CDEM Group (State of Local Emergency for Thames Coromandel District) expires 10 February 2023

NEMA is acting as a support agency.

Appointments

Director CDEM: Roger Ball

National Controller: David Coetzee

National Welfare Manager: Alex Hogg

National Recovery Manager: Jenna Rogers

Approval and distribution

Initial Action Plan prepared by:	NCC Planning Function Manager
Action Plan approved by:	National Controller



NEMA National Coordination Centre National Action Plan					
Incident: North Island Severe Weather Event Jan 2023	Action Plan: #007				
NEMA NCC Mode: 3 Assist	Date/time of issue: 10/02/2023 1600				
Operational Period: 10/02/2023, 2200 - 12/02/2023, 2200	Incident Classification:				
Contact: Wellington NCMC Facility Landline: 9(2)(a) [REDACTED] email: 9(2)(a) [REDACTED]	<table border="1"> <tr> <td rowspan="3" style="text-align: center; vertical-align: middle;">N2</td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">S</td> </tr> <tr> <td style="text-align: center;">↓</td> </tr> </table>	N2	↑	S	↓
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N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response					

Planning Assumptions
<ul style="list-style-type: none"> Cyclone Gabrielle (CAT3+) is highly likely to cause significant severe weather impacts across the North Island of New Zealand, including: <ul style="list-style-type: none"> Heavy Rain (200-300mm) across Northland, Auckland, Waikato (TCDC), Bay of Plenty, Tairāwhiti, and Severe winds across majority of North Island. There will be a need to coordinate multiple national agencies to support Civil Defence Emergency Management Groups, in particular pre-emptive positioning of resources and staff before the anticipated weather arrives in New Zealand (Sunday evening). There will be rotation requirements for NCC and deployed personnel that might need to be altered due to forecasted weather. There will be significant on-going political and media interest in the response, in particular the solid waste removal (clean-up) and transition to Recovery in Auckland. Support and coordination may be required by other regions who are managing the consequences of current and future impacts.

Summary of Incident
<ul style="list-style-type: none"> Record breaking rainfall has impacted the upper North Island. Impacts have been reported in multiple regions, with Auckland, and Coromandel particularly affected. Flooding and landslides resulting in displacement of people and damage to infrastructure creating ongoing welfare needs. A State of Emergency for Auckland was extended Friday 03 February. The extension is necessary because Auckland remains in the response phase with new damage and risks to the public continuing to be reported, meaning access to emergency powers is still required.

- A State of Emergency was declared in the Thames-Coromandel District at 1:35PM Friday 03 February. This is in response to identified land deformation and debris dams that have occurred, threatening some communities.
- National Emergency Management Agency's (NEMA) National Coordination Centre activated at 11:27PM 27 Jan to support Auckland Emergency Management. The NCC is at Mode 3 Assist.
- The Government has provided \$1,100,000 to the Mayoral relief fund to help communities in Auckland dealing with the impacts of the flood event.
- A medium-scale adverse event classification was announced for Northland, Auckland, Waikato, Coromandel and Bay of Plenty unlocking a further \$200,000 to be allocated to Rural Support Trusts.
- Between 28 January to 8 February \$12.1 million of MSD Civil Defence Grants have been paid. The top three needs continue to be food, clothing, and bedding.
- The National Security System Watch Group have met twice in response to the severe weather event.
- The National Welfare Coordination Group has been activated to assist with the regional provision of welfare services in affected areas.

Mission

The NCC is to **assist** response coordination for the North Island Severe Weather Event from 27 January 2023 to enable an effective response and recovery by regional Civil Defence Emergency Management Groups.

Intent of the National Action Plan

Controller's intent

To ensure a coordinated integrated national response in support of Civil Defence Emergency Management Groups for the duration of the severe weather event. Continuing to enhance situational awareness, assisting with contingency planning for the forecasted weather impacts, while maintaining a national outlook, is a focus for this operational period.

Throughout the response, the NCC will ensure the Minister is informed, and to engage and coordinate with partner/response agencies.

End state (for this Operational Period)

Continuing to support the response to North Island Severe Weather Event, whilst keeping oversight on other current and emerging hazards and risks and posturing for transition to recovery (when applicable)

Response Objectives: Sustain Phase

This Action Plan continues the NCC assistance to the North Island Severe Weather Event. The objectives for this phase of the response are:

1. National coordination of assistance to declared region(s), specifically:
 - a. Provision of personnel and resource as requested by Civil Defence Emergency Management Groups and response partners,

- b. Providing advice to CDEM groups on applicable funding mechanisms for organisations and agencies that assisted in response,
 - c. The National Welfare Coordination Group, including supporting needs assessment; financial assistance, household goods & services; and ensuring that MBIE Temporary Accommodation Services (TAS) receives timely intelligence to inform temporary accommodation needs.
2. Future planning for contingency measures for Cyclone Gabrielle.
 3. Enhancing situational awareness of partner agencies and stakeholders, focusing on wider forecast assessments to support future planning.
 4. Support public information messaging and warnings.
 5. Support the Minister’s Office.

NCC Function	Plan of Action
Control	<ul style="list-style-type: none"> • Coordinate NCC response • Conduct National Controller’s teleconference (as required) • Liaise with Minister’s Office • Liaise with other CDEM Groups and government agencies as required • Implement Contingency Plan (as required) • Support National Recovery Manager in preparation for transition (as required)
Welfare	<ul style="list-style-type: none"> • Coordinate National Welfare Coordination Group (NWCG) • Support Planning with the development of Cyclone Gabrielle contingency plan • Liaising with responsible and NWCG agencies • Supporting CDEM Group Welfare Managers and NEMA’s Regional Emergency Management Advisors (REMA’s) as required/requested • Attend CDEM Welfare Coordination Group (WCG) meetings as required, to support CDEM and gather intelligence to inform NCC and NWCG • Work with NWCG to review and maintain the all-of-Government (AOG) Factsheet with latest information and translations • Provide Welfare Services advice (Needs Assessment, Financial Assistance, Animal Welfare, Psychosocial Support, Shelter & Accommodation etc) where necessary • Be prepared to provide advice and guidance on the direction of CDC/Hubs planning moving forward • Be prepared to provide advice on support to culturally and linguistically diverse (CALD) and priority communities • Be prepared to support the transition to recovery and provide a Welfare perspective
Intelligence	<ul style="list-style-type: none"> • Establish and maintain enhanced situational awareness.

IN CONFIDENCE

	<ul style="list-style-type: none"> • Support Planning with the development of Cyclone Gabrielle contingency plan • Issue Sitrep daily, or more frequently as required • Maintain information collection plan to inform NCC response activities, especially GIS or map-related impact assessments • Support NCC functions with intelligence • Collate information requests for intelligence requirements
Operations - NCC	<ul style="list-style-type: none"> • Coordinate requests for personnel and resources. • Coordinate offers of personnel and resources • Coordinate and support deployed staff • Support Planning with the development of Cyclone Gabrielle contingency plan • Coordinate and support deployment of Senior Government officials (as required) • Coordinate and support Liaison Officers and partner agencies (as required) • Monitor status of critical infrastructure (primarily water services and solid waste management)
Operations - REMAs	<ul style="list-style-type: none"> • Provide on the ground advice to local/CDEM Group Controllers • Monitoring emerging risks in other regions • Enable information pathways to and from the NCC • Support Senior Official visits to impacted areas (as required)
Logistics	<ul style="list-style-type: none"> • Sustain NCC staffing roster, including the ability to surge if required • Support Planning with the development of Cyclone Gabrielle contingency plan • Sustain operational function of NCC facility for forecasted operational period • Deploy surge staff, EMAT, CDEM, national agencies and NEMA personnel to impacted regions to support response activities • Identify and implement resource options as required to support the response • Respond to RFIs on staff deployments from CDEM Sector and Central Government Agencies • Develop a contingency roster for forecasted Cyclone Gabrielle (as required)
Planning	<ul style="list-style-type: none"> • Contingency planning for Cyclone Gabrielle, including specific escalation advice for Control • Draft the Response to Recovery Transition Report on behalf of the Controller in conjunction with Recovery.

IN CONFIDENCE

	<ul style="list-style-type: none"> • Develop Action Plan #008 for the subsequent operational period if required • Monitor solid waste plan implementation and support as required
PIM	<ul style="list-style-type: none"> • Support Planning with the development of Cyclone Gabrielle contingency plan • Regularly update online and social media information regarding event, including partner agency information for wider audience awareness • Contribute to Ministerial updates and provide information to support Minister as required • Arrange interviews with NEMA staff, brief spokespeople • Monitor Media and online content for information and emerging risks • Liaising with and supporting local PIMs • Support to Welfare on the development and maintenance of the AOG Factsheet
Policy	<ul style="list-style-type: none"> • Support Planning with the development of Cyclone Gabrielle contingency plan • Provide policy advice to NCC functions (as required) • Work with Legal to support the declaration of a national state of emergency (if required)
Safety	<ul style="list-style-type: none"> • Support Planning with the development of Cyclone Gabrielle contingency plan • Maintain daily Risk Assessments and update/maintain Hazard/Risk Registers for NCC operations and deployed staff • Monitor and respond to Health and Safety Hazard and Incidents reporting forms • Support NCC Planning with advice to solid waste monitoring as required • Ensure all deployed staff have access to the cloud-based task, travel and welfare monitoring platform <i>GetHomeSafe</i> • Monitor the safety and wellbeing of all deployed staff and NCC staff • Developing a more in-depth fatigue management procedure if the response is extended
Continuous Improvement	<ul style="list-style-type: none"> • Support Planning with the development of Cyclone Gabrielle contingency plan • Review Live Capture responses • Provide daily update to Control Function on Live Capture themes, any recommendations for improvements and other lessons information for contingency planning • Support process improvement initiatives where appropriate • Prepare post event review plan

IN CONFIDENCE

	<ul style="list-style-type: none">• Support CDEM Groups debriefing processes where appropriate
Recovery	<ul style="list-style-type: none">• Support Planning with the development of Cyclone Gabrielle contingency plan• Support Auckland Emergency Management with Recovery specific advice and guidance. AEM Recovery Team will be standing down over the weekend in anticipation for Cyclone Gabrielle, NEMA Recovery Team will remain contactable for AEM throughout this time• Continue to update a comprehensive Consequence Impact Assessment Matrix and work with Policy and Planning to analyse potential risks and issues going forward• Consulting with Intelligence to identify the scale of the event• Support Policy with recovery subject matter expertise for input into Ministerial briefings (as required)• Support Planning with development of the Response to Recovery Transition Report (as required)

Limiting factors
Personnel availability for surge staff to Auckland region due to forecasted weather.

Resource needs
All requests from CDEM Groups for national level support are to be directed to the NEMA NCC via a resource request form to 9(2)(a) .
The NEMA NCC will represent CDEM Group requests to National Agency LO's and the National Controller for prioritisation.

Information flow
As per the National CDEM Plan 2015 and CIMS 3 rd edition:
<ul style="list-style-type: none">• Auckland ECC will provide routine Situation Reports and Action Plans to the NCC.• Sitreps and Action Plans should be sent to the NCC via 9(2)(a) and the MAR Centre 9(2)(a)• National agencies will keep their Ministers informed but must also inform the NCC to allow the collation of response information into a single common operating picture to support national awareness.• The NCC is managing information through Emi (North Island Severe Weather Event Jan 2023) Team.

Public Information - General

NEMA/NCC and affected CDEM Group Public Information Managers are to engage with national and local media across all mediums (including social media) to:

- Provide advice to the affected people on how to access support.
- Reassure affected people through the provision of updates on the response, and how people can support the response.

See "Consistent messages for CDEM" at <http://www.civildefence.govt.nz/cdem-sector/consistent-messages-for-cdem/>

National level Spokespeople

- Prime Minister
- Minister for Emergency Management
- Director CDEM
- National Controller

Communications

Email, landline and mobile phone remain the primary means of communication.

NCC facility phone: 9(2)(a)

NEMA email: 9(2)(a)

NEMA webpage: <http://www.civildefence.govt.nz/>

Organisation

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Regional:

1. Auckland EM Group (State of Local Emergency) expires 17 February 2023
2. Waikato CDEM Group (State of Local Emergency for Thames Coromandel District) expires 17 February 2023

NEMA is acting as a support agency.

Appointments

Director CDEM: Roger Ball

National Controller: David Coetzee/Charlie Blanch

National Welfare Manager: Alex Hogg

National Recovery Manager: Jenna Rogers

Approval and distribution

Action Plan prepared by:	NCC Planning Function Manager
Action Plan approved by:	National Controller



NEMA National Crisis Management Centre National Action Plan					
Incident: North Island Severe Weather Event 2023	Action Plan: #001				
NEMA NCC Mode: 4: Lead/Direct	Date/time of issue: 1200 14 February 2023				
Operational Period: 1200 14 February 2023 – 2200 16 February	Incident Classification: <table border="1"> <tr> <td rowspan="3">N4</td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">S</td> </tr> <tr> <td> </td> </tr> </table>	N4	↑	S	
N4	↑				
	S				
Contact: Wellington NCMC Facility Landline: 9(2)(a) [REDACTED] Email: 9(2)(a) [REDACTED]	N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response				

Plan Purpose and Activation

This Action Plan outlines the direction and actions required as NEMA assumes the role of Lead Agency for the response to Cyclone Gabrielle.

This plan follows the Minister for Emergency Management declaring a State of National Emergency.

At 0843 hours Tuesday 14 February, the Minister for Emergency Management declared a State of National Emergency to assist in the response to Cyclone Gabrielle. The declaration applies to Northland, Auckland, Tairāwhiti, Bay of Plenty, Waikato, and Hawkes Bay.

- Planning Assumptions**
- There is a declaration of a State of National Emergency for Northland, Auckland, Tairāwhiti, Bay of Plenty, Waikato, Hawkes Bay in New Zealand.
 - NEMA is the Lead Agency at the national level for the response to Cyclone Gabrielle.
 - Cyclone Gabrielle (CAT3+) has caused significant severe weather impacts across the North Island of New Zealand, including:
 - Heavy Rain (200-300mm) across Northland, Auckland, Waikato (TCDC), Bay of Plenty, and Tairāwhiti
 - Severe winds across majority of North Island (140km plus).
 - Damage to Strategic National Lifeline assets (i.e. Roads, Rail, water, airports, ports and Grid)
 - Residence in some costal and low-lying areas prone to flooding have been evacuated
 - There has been rapid onset of damaged and heightened impacts on displaced people, infrastructure, and natural environment. Existing emergency accommodation in Auckland region is already at a critical status.

- NEMA will need to nationally coordinate critical resources as critical information is provided by CDEM Groups and the Emergency Services.
- NEMA will nationally coordinate key public information.
- There will be a need to coordinate multiple national agencies to support Civil Defence Emergency Management Groups, in particular directing the use of resources and staff to affected areas.
- There will be significant on-going political and media interest in the response
- A state of national emergency does not mitigate or reduce the requirement on CDEM groups and agencies to undertake their response related functions.

Mission

NEMA is to **direct** the national response to Cyclone Gabrielle from activation to protect life and property and minimise harm throughout Aotearoa.

Intent of this Contingency Plan

Controller's intent

To direct and lead a co-ordinated national response to Cyclone Gabrielle. The National Emergency Management Agency will ensure the Emergency Managing sector is effective in response, supports the impacted regions, provides additional resources as they are needed and helps set the priorities across the country for the duration of response.

End state (for Operational Period)

National response actions are implemented, there is coordinated support to CDEM Groups to sustain their response, and all immediate threats to life and property are identified and actively managed.

Objectives

The response objectives for this National response period are:

1. To minimise harm and keep communities safe throughout the impacted regions and the greater motu of Aotearoa
2. To ensure strategic and operational support to the emergency management system is in place prior to and during weather impacting from Cyclone Gabrielle
3. To ensure a coordinated national response and Recovery
4. To ensure public confidence in how Emergency Management are making Aotearoa
5. To effectively communicate national response efforts to the community
6. To gain and maintain situational awareness and ensure consistency of intelligence is maintained through response

Tasks by Agency	
NEMA	<ul style="list-style-type: none"> • Conduct National Controller teleconference to provide direction to response agencies and entities. • Manage interagency, coordination, information flows (<i>include this in objective</i>) • Issue an event-specific National Action Plan • Coordinate national information collection to maintain national situational awareness • Develop and share intelligence for situational awareness to response agencies and CDEM Groups. • Coordinate National welfare service delivery • Coordinate national public information communication and priorities • Prioritise, allocate and deploy critical national level resources as required • Coordinate domestic and international offers of assistance if required • Lead CDEM Group response activities • Request DPMC to establish governance structure (e.g. ODESC) • Inform Minister/s and senior Government Officials (as required) • Establish volunteer coordination • Apply NEMA – Media MOU
CDEM Group	<ul style="list-style-type: none"> • Coordinate regional and local response actions in line with national response direction • Establish contact with NCMC • Provide NCMC with routine information to inform response priorities including up to date Intelligence and key risks to region • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
FENZ	<ul style="list-style-type: none"> • Utilise Air Desk for all-of-government civilian air operations as approved by NCMC. • Surge support to USAR activities (including rapid disaster assessment) • Provision of specialist equipment (as required) • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Lifeline Utilities	<ul style="list-style-type: none"> • Provide information on the status of their network to NCMC including: <ul style="list-style-type: none"> ◦ Scale and extent of event impact on networks ◦ Major disruptions experienced (location and number of users) ◦ Requests for prioritisation ◦ Restoration timelines (to inform prioritisation) • Promulgate precautions and public information to PIM and Operations

IN CONFIDENCE

	<ul style="list-style-type: none"> • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
NZ Police	<ul style="list-style-type: none"> • NCC at Police National Headquarters to support response activities • Support operational response activities, including Specialist group deployment (if required) • Monitor requirement for 105 Inquiry mechanism and coordinate the Inquiry sub-function if activation is required • Respond to calls for service at evacuation centres, CDCs and other identified areas (as required) • Cordon control and evacuation management in collaboration with CDEM or as guided by NCMC • Public re-assurance patrolling • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
New Zealand Defence Force	<ul style="list-style-type: none"> • Provision of critical national assets to enable response activities • Mobilise personnel and capabilities in line with CONPLAN AWHINA or as requested by Controller • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Ministry of Transport	<ul style="list-style-type: none"> • Activate transport response team • Provide information on the status of the transport network (air, sea, land) to NCMC, including: <ul style="list-style-type: none"> ○ Scale and extent of event impact ○ Location of major disruptions experienced ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Provide LO to NCMC and maintain roster • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Waka Kotahi	<ul style="list-style-type: none"> • Provide information on the status of roading network to NCMC including: <ul style="list-style-type: none"> ○ Scale and extent of event impact ○ Location of major disruptions experienced ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Identify alternative routes for accessing regions with impacted roads • Promulgate precautions and public information • Some minor roading in towns and suburbs are under Council and Regional Council control • Provide LO to NCMC and maintain roster • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)

IN CONFIDENCE

<p>MBIE</p>	<ul style="list-style-type: none"> • [BRM] Understand the impact to the built environment including the level of need for Registered Building Assessors (RBA) for territorial authorities. • [BRM] Coordinate surge staff for building inspections (as required) • [BRM] Provide advice to territorial authorities on Building Act 2004 and technical guidance for remediation • [TAS] Coordinate transition of accommodation from emergency to temporary (in conjunction with NEMA) • Enable small-medium business support • Identify vulnerabilities to national fuel supply • Provide LO to NCMC and maintain roster • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
<p>MSD</p>	<ul style="list-style-type: none"> • Coordinate provision of financial assistance (as required) • Provide LO to NCMC • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
<p>Te Whatu Ora/Ministry of Health</p>	<ul style="list-style-type: none"> • Activate the NHCC • Provision of psychosocial support services, especially for displaced people • Advise IPC/health considerations for emergency shelter facilities • Provide LO to NCMC and maintain roster • Provide Public Health advice to CDEM Groups (as required) for: <ul style="list-style-type: none"> ○ Solid Waste management operations, ○ Infection, Prevention Control (IPC) considerations for emergency shelters • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
<p>Ambulance Sector</p>	<ul style="list-style-type: none"> • Deploy Major incident Support Teams (MIST) and specialised resources. • Increase ambulance capacity in areas. • Surge medical support to FENZ (USAR). • Bolster national Clinical triage capacity – ceasing other clinical outputs and redirecting to clinical desk and remote triage. • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
<p>Te Puni Kōkiri</p>	<ul style="list-style-type: none"> • Help to link iwi, hapu and Māori community groups with local and regional CDEM agencies. • Assist with developing and disseminating public messaging for Māori • Provide LO to the NCC, and additional staff where required

	<ul style="list-style-type: none"> Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Ministry for Primary Industries	<ul style="list-style-type: none"> Provide advice to rural communities and the primary sector. Lead animal welfare sub-function Provide LO to NCMC and maintain roster Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
MFAT	<ul style="list-style-type: none"> Support NEMA in coordination of international offers/requests for assistance Advise and support any impacted foreign nationals in coordination with Diplomatic Missions (as required) Provide information on the response to foreign governments (as required). Monitor and report on international dimensions of the response (as required) Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Public Service Commission	<ul style="list-style-type: none"> Source and coordinate surge staff as requested from NCMC
All other National agencies	<ul style="list-style-type: none"> Activate response structure Establish contact with NCMC Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)

Identified Risks
<ul style="list-style-type: none"> A failure to coordinate effectively at a national level (across agencies) could lead to differing priorities and an inability to respond effectively A lack of trained personnel to support the operation of NCMC impacts on ability for NEMA to effectively direct response Critical infrastructure is so badly damaged that NEMA is unable to effectively direct and lead response (power, telecommunications, roading). The welfare needs of isolated and vulnerable communities are unable to be meet, due to access and/or lack of coordination Demands on accommodation is outweigh by supply Significant increase in displaced persons strains on existing resources and potentially create greater welfare concerns over the coming days/weeks An increase in the dissemination of misinformation or inconsistent messaging confuses public Uncoordinated messaging from Government Agencies or regions prevents communication of nationally consistent messages Agencies prioritising direction from own agency, rather than direction from NCMC

Communications	
Email, landline and mobile phone remain the primary means of communication.	
NCCM facility phone:	9(2)(a)
NCC email:	9(2)(a)
NEMA webpage:	http://www.civildefence.govt.nz/

Command, Control and Communications	
National response structure as per the <i>National CDEM Plan 2015</i> and <i>CIMS 3rd edition</i> .	
Lead Agency – NEMA is lead agency for areas under a State of National Emergency	
Regional:	
1. Northland	
2. Auckland	
3. Waikato	
4. Bay of Plenty	
5. Tairāwhiti	
6. Hawkes Bay	
Appointments	
Director CDEM: Roger Ball	
National Controller: Charlie Blanch/David Coetzee (night)	
National Welfare Manager: Alex Hogg	
National Recovery Manager: Jenna Rogers	

Approval and distribution	
Contingency Plan prepared by:	NCC Planning Function
Contingency Plan approved by:	National Controller

Appendix One – Critical Information Requirements

The following table sets out the critical information to be reported to NCMC by agencies.

National Controller’s critical information requirements	
<ul style="list-style-type: none"> All agencies are to send any updates on these information requirements to: 9(2)(a) Use the following Subject line when sending the information: Critical Information Requirements (Agency Name) E.g. Critical Information Requirements (Police) 	
1.	Loss of life or serious injury likely to result in loss of life
2.	Reports of trapped or missing individuals (or groups)
3.	Loss of national response asset(s) or capabilities. Including air, maritime and land platforms/capabilities
4.	Major infrastructure impacted, closed or under threat – leading to long term restoration timeline
5.	Loss or impact to 111 phone system
6.	Any Evacuations (including isolated households, communities and CDCs)
7.	Isolation of communities via road network impacts
8.	Impacts to public perception (school closures, international airport closures, foreign nationals, major events etc)
9.	Declarations of local states of emergency outside current Response declaration or Transition intentions
10.	Critical shortfalls resulting in reduced response coordination centre functionality (e.g. ECC cannot function)
11.	Loss of necessities of life e.g. potable water, shelter or food
12.	Concurrent events (such as Earthquake, Tsunami, Mass Arrivals etc)



NEMA National Coordination Centre to National Action Plan 001 (Update)	
At 1200 14 February 2023 the initial National Action Plan 001 was published. The operational period for National Action Plan 001 has been extended, and additional tasks for agencies are listed below.	
Incident: Cyclone Gabrielle 2023	Action Plan: #001 (Update)
NEMA NCC Mode: 4: Lead/Direct	Date/time of issue: 1600 16 February 2023
Operational Period: 1600 16 February 2023 to 2200 19 February 2023	

Additional Tasks by Agency	
All existing tasks directed in: National Action Plan 001 remain extant, additional tasks below.	
All	<ul style="list-style-type: none"> Notify NCC immediately of any information that meets the National Controllers critical information requirements (re-issued below)
NEMA	<ul style="list-style-type: none"> Monitor the implementation of Hawkes Bay and Tairāwhiti Contingency Plans Push intelligence and situational awareness information to CDEM Groups and Agencies Support needs assessment for impacted regions and isolated communities Prioritise and coordinate national welfare service delivery to impacted regions Develop nationwide Risk Assessment (Guidance only) that will apply to all impacted areas and coordinate with Government agencies Continue to develop contingency and transition plans to support the response
FENZ	<ul style="list-style-type: none"> Coordinate and support deployment of any international USAR/damage assessment teams Establish national wide area impact assessment process and product for the NCC
MBIE	<ul style="list-style-type: none"> [Building Management Response] Support territorial authorities with information for impacted home and building owners Identify vulnerabilities to national fuel supply through activation of the National Fuel Plan/Fuel SCE coordination Liaison through the Visitor Sector Emergency Advisory Group (VSEG) (as required) Immigration/visa support for international specialist personnel (e.g RSE workers) (as required)
Te Whatu Ora/Ministry of Health	<ul style="list-style-type: none"> Lead infection prevention and control, with focus on chronic health needs, medical and clinical supply, primary health care, community care and residential care
MetService	<ul style="list-style-type: none"> Provide NCC routine meteorological and science advice and intelligence to support the response

	<ul style="list-style-type: none"> • Support the NCC PIM function with appropriate messaging and content, and reinforce key NEMA messaging through MetService media and social media channels as appropriate • Notify NCC of any newly identified weather risks that may impact the ongoing event response or recovery
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Approval and distribution	
Contingency Plan prepared by:	NCC Planning Function
Contingency Plan approved by:	National Controller

Critical Information Requirements as of 16 February

National Controller’s critical information requirements	
<ul style="list-style-type: none"> • For Action (as required) - All agencies are to immediately verbally inform the NCC National Controller if any of these information requirements are met. • After verbal update, send confirmation email to: 9(2)(a) • Use the following Subject line when sending the information: Critical Information Requirements – NAP 001 - (Agency Name) E.g. Critical Information Requirements – NAP 001 - (Police) 	
1	Loss of Life or serious injury likely to result in loss of life
2	Major injury to a responder
3	Public Health matters – updates on pressures to system
4	Loss of a Key response platform/resource (such as a Helicopter or Ship etc)
5	Use of any CDEM Act Powers
6	Concurrent Event (such as Earthquake, Tsunami, Mass Arrivals)



NEMA National Crisis Management Centre National Action Plan					
Incident: North Island Severe Weather Event 2023	Action Plan: #1.2				
NEMA NCC Mode: 4: Lead/Direct	Date/time of issue: 19 February 2023 @ 2100 hrs				
Operational Period: 2200 19 February 2023 – 2200 22 February 2023	Incident Classification: <table border="1"> <tr> <td rowspan="3">N4</td> <td>↑</td> </tr> <tr> <td>S</td> </tr> <tr> <td></td> </tr> </table>	N4	↑	S	
N4	↑				
	S				
Contact: Wellington NCMC Facility Landline: 9(2)(a) [REDACTED]	N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response				
Email: 9(2)(a) [REDACTED]					

Updated information is in blue text (Note: this is for accessibility reasons)

Plan Purpose and Activation
<p>This Action Plan outlines the direction and actions required as NEMA assumes the role of Lead Agency for the response to Cyclone Gabrielle.</p> <p>This plan follows the Minister for Emergency Management declaring a State of National Emergency.</p> <p>At 0843 hours Tuesday 14 February, the Minister for Emergency Management declared a State of National Emergency to assist in the response to Cyclone Gabrielle. The declaration applies to Northland, Auckland, Tairāwhiti, Bay of Plenty, Waikato, and Hawkes Bay.</p>

Planning Assumptions
<ul style="list-style-type: none"> • There is a declaration of a State of National Emergency for Northland, Auckland, Tairāwhiti, Bay of Plenty, Waikato, Hawkes Bay in New Zealand. • NEMA is the Lead Agency at the national level for the response to Cyclone Gabrielle. • Cyclone Gabrielle (CAT3+) has caused significant severe weather impacts across the North Island of New Zealand, including: <ul style="list-style-type: none"> ◦ Heavy Rain (200-300mm) across Northland, Auckland, Waikato (TCDC), Bay of Plenty, and Tairāwhiti ◦ Severe winds across majority of North Island (140km plus). ◦ Damage to Strategic National Lifeline assets (i.e. Roads, Rail, water, airports, ports and Grid) ◦ Residence in some coastal and low-lying areas prone to flooding have been evacuated • There has been rapid onset of damaged and heightened impacts on displaced people, infrastructure, and natural environment. Existing emergency accommodation in Auckland region is already at a critical status.

- NEMA will need to nationally coordinate critical resources as critical information is provided by CDEM Groups and the Emergency Services.
- NEMA will nationally coordinate key public information.
- There will be a need to coordinate multiple national agencies to support Civil Defence Emergency Management Groups, in particular directing the use of resources and staff to affected areas.
- There will be significant on-going political and media interest in the response
- A state of national emergency does not mitigate or reduce the requirement on CDEM groups and agencies to undertake their response related functions.

Mission

NEMA is to **direct** the national response to Cyclone Gabrielle from activation to protect life and property and minimise harm throughout Aotearoa.

Intent of this Contingency Plan

Controller's intent

To direct and lead a co-ordinated national response to Cyclone Gabrielle. The National Emergency Management Agency will ensure the Emergency Managing sector is effective in response, supports the impacted regions, provides additional resources as they are needed and helps set the priorities across the country for the duration of response.

End state (for Operational Period)

National response actions are implemented, there is coordinated support to CDEM Groups to sustain their response, and all immediate threats to life and property are identified and actively managed.

Objectives

The response objectives for this National response period are:

1. To minimise harm and keep communities safe throughout the impacted regions and the greater motu of Aotearoa
2. To ensure strategic and operational support to the emergency management system is in place prior to and during weather impacting from Cyclone Gabrielle
3. To ensure a coordinated national response and Recovery
4. To ensure public confidence in how Emergency Management are making Aotearoa
5. To effectively communicate national response efforts to the community
6. To gain and maintain situational awareness and ensure consistency of intelligence is maintained through response

Tasks by Agency	
All	<ul style="list-style-type: none"> Notify NCC immediately of any information that meets the National Controllers critical information requirements (re-issued below)
NEMA	<ul style="list-style-type: none"> Conduct National Controller teleconference to provide direction to response agencies and entities. Manage interagency, coordination, information flows (include this in objective) Issue an event-specific National Action Plan Coordinate national information collection to maintain national situational awareness Develop and share intelligence for situational awareness to response agencies and CDEM Groups. Coordinate National welfare service delivery Coordinate national public information communication and priorities Prioritise, allocate and deploy critical national level resources as required Coordinate domestic and international offers of assistance if required Lead CDEM Group response activities Request DPMC to establish governance structure (e.g. ODESC) Inform Minister/s and senior Government Officials (as required) Establish volunteer coordination Apply NEMA – Media MOU Monitor the implementation of Hawkes Bay and Tairāwhiti Contingency Plans Push intelligence and situational awareness information to CDEM Groups and Agencies Support needs assessment for impacted regions and isolated communities Prioritise and coordinate national welfare service delivery to impacted regions Develop nationwide Risk Assessment (Guidance only) that will apply to all impacted areas and coordinate with Government agencies Continue to develop contingency and transition plans to support the response Establish strategic clean up working group to provide advice/support to affected areas. Through Welfare an Accommodation sub function working group.
CDEM Group	<ul style="list-style-type: none"> Coordinate regional and local response actions in line with national response direction Establish contact with NCMC Notify NCMC immediately of any information that meets the National Controllers priority information requirements (refer Appendix One) Provide NCMC with standard information by 1500hrs each day to inform response priorities including up to date intelligence and key risks to region (refer Appendix Two)
FENZ	<ul style="list-style-type: none"> Utilise Air Desk for all-of-government civilian air operations as approved by NCMC. Surge support to USAR activities (including rapid disaster assessment) Provision of specialist equipment (as required)

IN CONFIDENCE

	<ul style="list-style-type: none"> • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One) • Coordinate and support deployment of any international USAR/damage assessment teams • Establish national wide area impact assessment process and product for the NCC
Lifeline Utilities	<ul style="list-style-type: none"> • Provide information on the status of their network to NCMC including: <ul style="list-style-type: none"> ○ Scale and extent of event impact on networks ○ Major disruptions experienced (location and number of users) ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Promulgate precautions and public information to PIM and Operations • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
NZ Police	<ul style="list-style-type: none"> • NCC at Police National Headquarters to support response activities • Support operational response activities, including Specialist group deployment (if required) • Monitor requirement for 105 Inquiry mechanism and coordinate the Inquiry sub-function if activation is required • Respond to calls for service at evacuation centres, CDCs and other identified areas (as required) • Cordon control and evacuation management in collaboration with CDEM or as guided by NCMC • Public re-assurance patrolling • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
New Zealand Defence Force	<ul style="list-style-type: none"> • Provision of critical national assets to enable response activities • Mobilise personnel and capabilities in line with CONPLAN AWHINA or as requested by Controller • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Ministry of Transport	<ul style="list-style-type: none"> • Activate transport response team • Provide information on the status of the transport network (air, sea, land) to NCMC, including: <ul style="list-style-type: none"> ○ Scale and extent of event impact ○ Location of major disruptions experienced ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Provide LO to NCMC and maintain roster • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Waka Kotahi	<ul style="list-style-type: none"> • Provide information on the status of roading network to NCMC including: <ul style="list-style-type: none"> ○ Scale and extent of event impact ○ Location of major disruptions experienced ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Identify alternative routes for accessing regions with impacted roads • Promulgate precautions and public information

IN CONFIDENCE

	<ul style="list-style-type: none"> • Provide LO to NCMC and maintain roster • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
MBIE	<ul style="list-style-type: none"> • [BRM] Understand the impact to the built environment including the level of need for Registered Building Assessors (RBA) for territorial authorities. • [BRM] Coordinate surge staff for building inspections (as required) • [BRM] Provide advice to territorial authorities on Building Act 2004 and technical guidance for remediation • [TAS] Coordinate transition of accommodation from emergency to temporary (in conjunction with NEMA) • Enable small-medium business support • Identify vulnerabilities to national fuel supply • Provide LO to NCMC and maintain roster • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One) • [Building Management Response] Support territorial authorities with information for impacted home and building owners • Identify vulnerabilities to national fuel supply through activation of the National Fuel Plan/Fuel SCE coordination • Liaison through the Visitor Sector Emergency Advisory Group (VSEG) (as required) • Immigration/visa support for international specialist personnel (e.g RSE workers) (as required)
MSD	<ul style="list-style-type: none"> • Coordinate provision of financial assistance (as required) • Provide LO to NCMC • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
Te Whatu Ora/Ministry of Health	<ul style="list-style-type: none"> • Activate the NHCC • Provision of psychosocial support services, especially for displaced people • Advise IPC/health considerations for emergency shelter facilities • Provide LO to NCMC and maintain roster • Provide Public Health advice to CDEM Groups (as required) for: <ul style="list-style-type: none"> ○ Solid Waste management operations, ○ Infection, Prevention Control (IPC) considerations for emergency shelters • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One) • Lead infection prevention and control, with focus on chronic health needs, medical and clinical supply, primary health care, community care and residential care
Ambulance Sector	<ul style="list-style-type: none"> • Deploy Major incident Support Teams (MIST) and specialised resources. • Increase ambulance capacity in areas. • Surge medical support to FENZ (USAR). • Bolster national Clinical triage capacity – ceasing other clinical outputs and redirecting to clinical desk and remote triage. • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)

<p>Te Puni Kōkiri</p>	<ul style="list-style-type: none"> • Help to link iwi, hapu and Māori community groups with local and regional CDEM agencies. • Assist with developing and disseminating public messaging for Māori • Provide LO to the NCC, and additional staff where required • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
<p>Ministry for Primary Industries</p>	<ul style="list-style-type: none"> • Provide advice to rural communities and the primary sector. • Lead animal welfare sub-function • Provide LO to NCMC and maintain roster • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
<p>MFAT</p>	<ul style="list-style-type: none"> • Support NEMA in coordination of international offers/requests for assistance • Advise and support any impacted foreign nationals in coordination with Diplomatic Missions (as required) • Provide information on the response to foreign governments (as required). • Monitor and report on international dimensions of the response (as required) • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)
<p>Public Service Commission</p>	<ul style="list-style-type: none"> • Source and coordinate surge staff as requested from NCMC
<p>MetService</p>	<ul style="list-style-type: none"> • Provide NCC routine meteorological and science advice and intelligence to support the response • Support the NCC PIM function with appropriate messaging and content, and reinforce key NEMA messaging through MetService media and social media channels as appropriate • Notify NCC of any newly identified weather risks that may impact the ongoing event response or recovery
<p>All other National agencies</p>	<ul style="list-style-type: none"> • Activate response structure • Establish contact with NCMC • Notify NCMC immediately of any information that meets the National Controllers critical information requirements (refer Appendix One)

<p>Identified Risks</p>
<ul style="list-style-type: none"> • A failure to coordinate effectively at a national level (across agencies) could lead to differing priorities and an inability to respond effectively • A lack of trained personnel to support the operation of NCMC impacts on ability for NEMA to effectively direct response • Critical infrastructure is so badly damaged that NEMA is unable to effectively direct and lead response (power, telecommunications, roading). • The welfare needs of isolated and vulnerable communities are unable to be meet, due to access and/or lack of coordination • Demands on accommodation is outweigh by supply

- Significant increase in displaced persons strains on existing resources and potentially create greater welfare concerns over the coming days/weeks
- An increase in the dissemination of misinformation or inconsistent messaging confuses public
- Uncoordinated messaging from Government Agencies or regions prevents communication of nationally consistent messages
- Agencies prioritising direction from own agency, rather than direction from NCMC

Communications

Email, landline and mobile phone remain the primary means of communication.

NCMC facility phone: 9(2)(a) [redacted]
 NCC email: 9(2)(a) [redacted]
 NEMA webpage: <http://www.civildefence.govt.nz/>

Command, Control and Communications

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Lead Agency – NEMA is lead agency for areas under a State of National Emergency

Regional:

1. Northland
2. Auckland
3. Waikato
4. Bay of Plenty
5. Tairāwhiti
6. Hawkes Bay
7. Tararua

Appointments

Director CDEM: Roger Ball
 National Controller: Charlie Blanch, David Coetzee, Jeremy Holmes
 National Welfare Manager: Alex Hogg
 National Recovery Manager: Jenna Rogers

Approval and distribution

Contingency Plan prepared by:	NCC Planning Function
Contingency Plan approved by:	National Controller

Appendix One – Critical Information Requirements

The following table sets out the critical information to be reported to NCMC by agencies.

National Controller’s critical information requirements	
<ul style="list-style-type: none"> All agencies are to send any updates on these information requirements to: 9(2)(a) [REDACTED] Use the following Subject line when sending the information: Critical Information Requirements (Agency Name) <i>E.g. Critical Information Requirements (Police)</i> 	
1	Loss of Life or serious injury likely to result in loss of life
2	Major injury to a responder
3	Public Health matters – updates on pressures to system
4	Loss of a Key response platform/resource (such as a Helicopter or Ship etc)
5	Use of any CDEM Act Powers
6	Concurrent Event (such as Earthquake, Tsunami, Mass Arrivals)

Proactively released

Appendix Two – Specific NCC Information Requirements

Note: Information requirements may change over time as the situation develops and new priorities arise. It is important to regularly review and update the information requirements to ensure you are reviewing and updating the latest needs.

Priority Intelligence	Specific Information Requirements
Status of critical infrastructure, including power, water supply, and communications.	<ul style="list-style-type: none"> • Status of power supply in affected areas. • Status of water supply in affected areas. • Status of communication networks in affected areas. • Potential impact of power, water, and communication disruptions on ongoing response and recovery efforts • Availability of alternative power, water, and communication resources.
Assessment of damages and impacts on buildings, roads, and other infrastructure.	<ul style="list-style-type: none"> • Detailed assessment of damage to buildings, roads, and infrastructure in affected areas. • Estimated cost of repairs or replacement for damaged infrastructure. • Potential impact of damage to infrastructure on ongoing response and recovery efforts. • Availability of resources, including personnel and equipment, for repair and replacement of damaged infrastructure
Status of displaced persons, including numbers, location, and welfare needs	<ul style="list-style-type: none"> • Current number and location of displaced persons in affected areas. • Status of emergency shelter facilities and other support services for displaced persons. • Estimated length of time for displaced persons to return to their homes. • Potential impact of displaced persons on ongoing response and recovery efforts
Public health situation, including any outbreaks of disease, contamination of water supply, and sanitation issues.	<ul style="list-style-type: none"> • Information on the prevalence of diseases and injuries. • Status of hospitals and medical facilities, including capacity and functionality. • Availability of medical supplies, including medicine and equipment. • Status of water and food supplies, including potential contamination and safety
Weather forecasts and potential impacts on ongoing response and recovery efforts	<ul style="list-style-type: none"> • Daily updates on current weather conditions and forecasts for affected areas. • Updates on any changes to the trajectory or intensity of potential weather events. • Reports on any impacts of weather events on ongoing response and recovery efforts, including impacts on transportation, logistics, and communication networks.
Status of transportation and logistics capabilities, including availability of fuel, storage facilities, and transportation assets including aviation and sea ports	<ul style="list-style-type: none"> • Status of transportation infrastructure and assets in affected areas, including any damage or disruptions to transportation networks. • Availability of fuel, supplies, and equipment for ongoing response and recovery efforts. • Capacity and availability of storage facilities for supplies and equipment. • Reports on logistics operations to support ongoing response and recovery efforts.



NEMA National Crisis Management Centre National Action Plan					
Incident: North Island Severe Weather Event 2023	Action Plan: #2.0				
NEMA NCC Mode: 4: Lead/Direct	Date/time of issue: 23 February 2023 17:00 hrs				
Operational Period: 22:00 23 February 2023 – 11:00 28 February 2023	Incident Classification: <table border="1"> <tr> <td rowspan="3">N4</td> <td>↑</td> </tr> <tr> <td>S</td> </tr> <tr> <td></td> </tr> </table>	N4	↑	S	
N4	↑				
	S				
Contact: Wellington NCMC Facility Landline: 9(2)(a) Email: 9(2)(a)	<p>N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response</p>				

Plan Purpose and Activation
<p>This Action Plan outlines the direction and actions required for the response to Cyclone Gabrielle. NEMA continues the role of Lead Agency.</p> <p>This Action Plan follows the extension of the State of National Emergency on Tue 21 February. The declaration applies to Northland, Auckland, Tairāwhiti, Bay of Plenty, Waikato, Hawkes Bay and Tararua District.</p>

Planning Assumptions
<p>Impacts</p> <ul style="list-style-type: none"> Refer to current <i>NEMA Situation Report</i> for up-to-date situation. Cyclone Gabrielle caused significant severe weather impacts across Te Ika-a-Māui, the North Island including disruption of key lifeline utilities and the isolation of communities. There has been rapid onset of damage and heightened impacts on displaced people, infrastructure, and the natural environment. During this operational period we will transition from relief operations for basic needs to a welfare sustainment phase based increasingly on establishing individual needs. Accommodation will transition from emergency shelter to temporary accommodation for displaced people, and for responders and surge capacity deployed in to impacted areas. Further severe weather may require adjustment of response operations to ensure responder safety. <p>Coordination</p> <ul style="list-style-type: none"> The declaration of a State of National Emergency for Northland, Auckland, Tairāwhiti, Bay of Plenty, Waikato, Hawke’s Bay and Tararua District will remain until the end of the operational period.

Staged Transition to Recovery

- The transition from response to recovery will be staged and variable across regions and areas. The transition will be conditions-based as some regions are moving to recovery, while others remain focused on urgent response activities.
- There will be significant overlap in activities spanning response and recovery, such as waste management and road/bridge restoration.

Mission

NEMA is to direct the national response to Cyclone Gabrielle to protect life and well-being and minimise harm throughout Aotearoa, and prepare for a staged transition to recovery.

Intent of this Action Plan

Controller's intent

To direct and lead a coordinated national response to Cyclone Gabrielle. The National Emergency Management Agency will, support impacted regions, provide resources as they are needed, set national priorities and ensure the Emergency Management sector is effective in response.

End state for this Operational Period

National response actions are implemented and coordinated to enable CDEM Groups to sustain their response, convert from relief operations to provision of individual needs, and prepare for a staged transition to recovery.

Objectives

The response objectives for this National response period are to:

1. Minimise harm and maintain safety and well-being of impacted communities.
2. Maintain situational awareness and consistent intelligence.
3. Provide strategic direction and operational support to the emergency management sector.
4. Retain public confidence in the response and share key national messages.
5. Prepare for a staged transition to recovery, in addition to coordinating ongoing response.

Tasks by Agency	
All agencies	<ul style="list-style-type: none"> • Notify NCC immediately of any critical information requirements through 9(2)(a) or phone 9(2)(a) (see Annex A) • Be prepared to undertake activities in line with agencies roles and responsibilities including those described in the CDEM Plan Order • Update NCC with progress of allocated tasks through Situation Reports sent to 9(2)(a)
NEMA	<ul style="list-style-type: none"> • Conduct National Controller teleconference to direct response agencies and entities. • Manage interagency coordination and information flows. • Issue National Action Plans and Situation Reports. • Coordinate national information collection to maintain situational awareness and share intelligence with response agencies. • Coordinate national welfare service delivery, including the transition from emergency shelter to temporary accommodation. • Support needs assessment for impacted regions and communities through the provision of the individual needs assessment system. • Coordinate national public information communication and priorities. • Prioritise, allocate and deploy critical national level resources. • Coordinate and accept domestic and international offers of assistance. • Monitor implementation of Hawkes Bay and Tairāwhiti Contingency Plans. • Integrate with DPMC's governance structure (e.g. ODESC.) • Inform Minister/s and senior Government Officials. • Develop national level guidance for coordination of volunteer activities. • Develop National Risk Assessment (guidance only) for impacted areas, including waste management, and coordinate risk management with Government agencies. • Establish Strategic Clean Up working group to provide advice/support to affected areas. • Oversee surge staffing and non-personnel resource needs across impacted CDEM Groups • Engage with CDEM Groups to develop an initial stock-take of recovery needs and begin planning for a staged transition. • Monitor the transition of CDEM Groups from response to recovery. • Coordinate international offers/requests for assistance, including identification of international providers who may be able to meet identified needs.
All CDEM Groups	<ul style="list-style-type: none"> • Coordinate regional and local response actions in line with national response direction and Group Plans. • Communicate critical resource shortages or risks with NCC • For activated Groups, provide situation reports to NCC Intelligence covering the priority intelligence requirements (Appendix B) • Maintain daily contact with NCC.
FENZ	<ul style="list-style-type: none"> • Utilise Air Desk for all-of-government civilian air operations as approved by NCMC

	<ul style="list-style-type: none"> • Surge support of USAR activities to support Police taskings (including rapid disaster assessment). • Provision of specialist equipment • Coordinate and support deployment of any international USAR/damage assessment teams • Support and maintain the nation-wide impact assessment process and product for the NCMC • Coordinate and support offers of international assistance to Fire and Emergency NZ
<p>Lifeline Utilities</p>	<ul style="list-style-type: none"> • Assess and coordinate national utilities status and reinstatement. • Provide information on the status of networks including: <ul style="list-style-type: none"> ○ Scale and extent of event impact on networks ○ Major disruptions experienced (location and number of users) ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Promulgate precautions and public information to NCC PIM and NCC Operations. • Assess medium term transport options for impacted regions.
<p>NZ Police</p>	<ul style="list-style-type: none"> • Maintain MOC at Police National Headquarters to support response activities. • Continue to support operational response activities, including Specialist group deployment. • Continue reconciliation of “uncontactable persons” reported to the 105 line. • Respond to calls for service across the region including, CDCs and other identified areas. • Provide surge staff to support response activities. • Conduct Public re-assurance patrolling. • Support Coronial processes.
<p>New Zealand Defence Force</p>	<ul style="list-style-type: none"> • Provide critical national assets and personnel to support the response under CONPLAN AWHINA, specifically TG650.4: <ul style="list-style-type: none"> ○ Rotary and fixed wing asset support, ○ HMNZS Canterbury and Manawanui naval support and, ○ 700+ personnel deployed across Auckland, Hawke’s Bay and Tairāwhiti. • Receive and support foreign military integration to response activities such as Fijian and Australia military personnel and capabilities.
<p>Ministry of Transport</p>	<ul style="list-style-type: none"> • Activate transport response team. • Provide information on the status of the transport network (air, sea, land) to NCMC, including: <ul style="list-style-type: none"> ○ Scale and extent of event impact ○ Location of major disruptions experienced ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Provide LO to NCMC.

<p>Waka Kotahi</p>	<ul style="list-style-type: none"> • Provide information on the status of roading network to NCMC including: <ul style="list-style-type: none"> ○ Scale and extent of event impact ○ Location of major disruptions experienced ○ Requests for prioritisation ○ Restoration timelines (to inform prioritisation) • Identify alternative routes for accessing regions with impacted roads. • Support the bridge prioritisation working group to enable reconnecting with communities. • Re-establish connection with isolated communities through provision of temporary bridging assets as required. • Promulgate precautions and public information. • Provide LO to NCMC.
<p>DPMC</p>	<ul style="list-style-type: none"> • Coordinate the national security system. • Coordinate policy support to the response and recovery effort. • Establish Watch Groups, Working Groups and Specialist Groups (e.g. AoG Strategic Communications).
<p>MBIE</p>	<p>Building Emergency Management</p> <ul style="list-style-type: none"> • Understand the impact to the built environment including the level of need for Rapid Building Assessments (RBA) for territorial authorities. • Coordinate surge staff for building inspections. • Provide advice to territorial authorities on Building Act 2004 and technical guidance for remediation. • Support territorial authorities with information for impacted home and building owners • Planning for ongoing support to local authorities (building control functions) during the recovery phase. • Support territorial authorities with information for impacted home and building owners. <p>Temporary Accommodation Service</p> <ul style="list-style-type: none"> • Enable transition of accommodation from emergency to temporary (in conjunction with NEMA) and assume responsibility for shelter requirements of displaced people when required. <p>General</p> <ul style="list-style-type: none"> • Provide LO to NCMC. • Enable small-medium business support. • Support to Telecommunication and Energy infrastructure sectors • Identify vulnerabilities to national fuel supply through activation of the National Fuel Plan/Fuel SCE coordination. • Liaison through the Visitor Sector Emergency Advisory Group (VSEAG). • Immigration/visa support for international specialist personnel (e.g. RSE workers). • Immigration support to industry for RSE workers

<p>MSD</p>	<ul style="list-style-type: none"> • Coordinate provision of financial assistance. • Provide information about, and access to, the range of financial assistance available to people affected by an emergency • Administration of CD payments and MSD financial assistance • Administration of the community support fund • Coordination and deployment of community connectors • Coordination and deployment of MSD staff into CDCs, info hubs, etc. • Lead All-of-Government accommodation forum for long-terms permanent solutions for displaced people. • Provide LO to NCMC.
<p>Te Whatu Ora / Ministry of Health</p>	<ul style="list-style-type: none"> • Activate the NHCC. • Provide LO to NCMC. • Coordinate psychosocial support services, especially for displaced people. • Public Health: Provide Public Health advice on response activities, including infection prevention/ control and waste management. • Provide personal protective equipment to health providers. • Lead infection prevention and control, with focus on chronic health needs, medical and clinical supply, primary health care, community care and residential care. • Support ongoing functioning of health services in affected areas.
<p>Ambulance Sector</p>	<ul style="list-style-type: none"> • Provide ambulance services through local major incident structure and capability. • Implement <i>National Health Coordination Centre & Hato Hone St John Patient Transfer Process</i> for transfer of patients and vulnerable individuals between hospitals and residential care facilities. • Coordinate with New Zealand Air Ambulance Service (NZAAS)
<p>Te Puni Kōkiri</p>	<ul style="list-style-type: none"> • Help to link iwi, hapū and Māori community groups with local and regional CDEM agencies. • Assist with developing and disseminating public messaging for Māori. • Link funding providers with iwi, hapu and Māori community groups in response and recovery. • Provide LO to the NCMC, and additional surge staff where required.
<p>Ministry for Primary Industries</p>	<ul style="list-style-type: none"> • Provide advice to rural communities and the primary sector. • Lead animal welfare sub-function. • Provide LO to NCMC.
<p>MFAT</p>	<ul style="list-style-type: none"> • Coordinate International Offers of Assistance in conjunction with NEMA • Support NEMA in coordination of international offers/requests for assistance, including identification of international partner governments who may be able to meet identified needs. • Advise and support impacted foreign nationals in coordination with Diplomatic Missions. • Provide information on the response to foreign governments. • Monitor and report on international dimensions of the response.

Public Service Commission	<ul style="list-style-type: none"> Source and coordinate surge staff as requested from NCMC.
MetService	<ul style="list-style-type: none"> Monitor national-level meteorological risks from severe weather to the affected area. Provide NCC meteorological and science advice and intelligence. Support the NCC PIM function with messaging and content Reinforce key NEMA messaging through MetService media and social media channels.
Ministry of Education	<ul style="list-style-type: none"> Provide LO to NCMC. Assess school and ECE structures and services, to reopen when safe and suitable. Provide situation reports to NCC Intelligence covering school closure information and, re-opening plan for the education sector.
Ministry for Environment	<ul style="list-style-type: none"> Lead the interagency coordination on waste removal. Provide scientific advice on waste storage and disposal.
GNS	<ul style="list-style-type: none"> Source and communicate critical information to the NCMC. Dissemination of public safety messages within remit (e.g. Land Slips) using available communication channels.
Ministry for Pacific Peoples	<ul style="list-style-type: none"> Link Pacific community groups with local and regional CDEM agencies. Develop and disseminate public messaging for Pacific communities. Provide LO to the NCC, and additional staff where required. Coordinate AOG support for Pacific community groups who are the initial first responders to meeting the needs of Pacific communities.
Kāinga Ora	<ul style="list-style-type: none"> Understand needs of Kāinga Ora customers Support and communicate with Kāinga Ora people, business partners and place-based teams Address immediate/urgent issues, or refer to appropriate agency Review impacts on Kāinga Ora assets (offices, public and community group housing, developments) and prioritise resource to areas of greatest need.
All other responding agencies	<ul style="list-style-type: none"> Establish contact with NCMC to communicate response activities and ensure alignment with response objectives.

Key Workstreams		
This operational period includes the following key workstreams (reflected in agency tasks above)		
<i>Workstream</i>	<i>Focus</i>	<i>Key agencies</i>
Waste Management	Assessing the scale and scope of solid waste removal, both household and silt, being led by MfE. A proposal is being sought to clarify funding	<ul style="list-style-type: none"> Ministry for Environment NEMA

(inc. Silt Removal)	for provision of national waste management resources be allocated to support regional/district levels.	<ul style="list-style-type: none"> • CDEM Groups (Council Waste Management) • Ministry of Health (Public Health Agency)
Accommodation	The shelter and accommodation subfunction will transition from emergency shelter options provided by CDEM/NEMA to temporary accommodation facilitated by MBIE (TAS). All-of-Government accommodation working group led by MSD is planning longer-term solutions.	<ul style="list-style-type: none"> • NEMA NCC • MBIE (TAS) • MSD
Bridges	A working group led by NEMA and Waka Kotahi is prioritising the allocation of temporary bridging solutions to re-establish access to isolated communities beyond State Highways. This includes requests for equipment from international partners.	<ul style="list-style-type: none"> • NEMA • MoT • Waka Kotahi • MFAT
International Assistance	International assistance is currently being progressed with Australian USAR support operating with FENZ and Fijian support (RFMF, NDMO and Fire Authority personnel) expected soon. Further offers of support are expected to be accepted and progressed for integration during this operational period.	<ul style="list-style-type: none"> • NEMA NCC • MFAT • NZDF
Lifeline Utilities Restoration	Repair and restore critical infrastructure assets, networks and services, and/or identify alternatives to enable medium- or long-term restoration of services.	<ul style="list-style-type: none"> • NEMA NCC • Lifeline Sector Coordinating Entities

Resource Needs
<p>All requests for national support and resources are to be directed to the NCMC</p> <p>9(2)(a)</p> <p>Critical resources</p> <ul style="list-style-type: none"> • It is anticipated that the following resources may be critical and may be controlled nationally. This will be confirmed through the impact and needs assessment process, and noted in National Action Plan updates and/or National Situation Reports. <ul style="list-style-type: none"> ○ Medical staff and capacity ○ Air transport (rotary, fixed, strategic) ○ Sea transport ○ Emergency response staff ○ Military land transport ○ Sanitation equipment ○ Water purification equipment ○ Temporary bridging assets ○ Waste disposal equipment and machinery.

- Note that additional resources may be allocated to or controlled by CDEM Groups.

Concept of Operations

See Appendix C for further information on Resource Distribution Hubs

- Emergency Operations Centres (EOCs) are to provide updates and information requests to Emergency Coordination Centres (ECCs).
- ECCs will provide a collated return to the NCC.
- National agencies will keep their Ministers informed, but must also inform the NCC to allow the collation of response information into a common operating picture.
- NCC to inform Officials Committee for Domestic and External Security Coordination (ODESC).
- All requests for national resources are to be directed to the NCC.

Identified Risks

- A failure to coordinate effectively at a national level (across agencies) could lead to differing priorities and an inability to respond effectively.
- Shortage of personnel with sufficient capabilities to support NCMC and ECCs operation impacts ability to effectively direct response.
- Critical infrastructure is so badly damaged that NEMA is unable to effectively direct and lead response (power, telecommunications, roading).
- The welfare needs of isolated and vulnerable communities are unknown or unable to be met, due to access issues and/or lack of coordination.
- Insufficient supply of temporary accommodation for displaced people also reduces ability to house surge staff.
- Dissemination of misinformation or inconsistent public messaging may reduce effectiveness and slow achievement of response objectives.
- Uncoordinated messaging from Government Agencies or regions prevents communication of nationally consistent messages.
- Agencies prioritising direction from own agency, rather than direction from NCC.
- Prioritising short term / intense working periods risks burnout and inability to sustain operations through response and into recovery.
- As some areas move out of urgent response needs, efforts to decide on accountability for actions may divide resourcing away from ongoing response activities in other areas.

Command & Control

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

Lead Agency

National: NEMA is lead agency under a State of National Emergency. The National Crisis Management Centre is operational at Mode 4 Direct. N.B. the 9(2)(a) email domain is being used as opposed to the NCMC domain.

Regional response activity is being led by Regional CDEM Groups from ECCs at

1. Northland
2. Auckland
3. Waikato
4. Bay of Plenty
5. Tairāwhiti
6. Hawkes Bay
7. Manawatū-Whanganui

Local EOCs are operational at number of local authority levels.

Support agencies have activated national, regional and local coordination centres in line with their response functions.

Appointments

Director CDEM:	Roger Ball
National Controller:	Charlie Blanch (principal) David Coetzee, John Appleby, Jeremy Holmes
National Recovery Manager:	Jenna Rogers
National Welfare Manager:	Alex Hogg

Communications

Email, landline and mobile phone remain the primary means of communication.

NCC facility phone: 9(2)(a)
 NCC email: 9(2)(a)
 NEMA webpage: <http://www.civildefence.govt.nz/>

Appendices

A	Critical Information Requirements
B	NCC Information Requirements
C	Implementation
D	Distribution Points

Approval and distribution

Prepared by:	NCC Planning Function
Approved by:	National Controller

Annex A – Critical Information Requirements

The following table sets out the critical information to be reported to NCC by all agencies.

National Controller’s Critical Information Requirements	
<p>All agencies are to notify the National Controller immediately of updates on these information requirements to: 9(2)(a) or phone 9(2)(a)</p> <p>Use the following Subject line when sending the information: Critical Information Requirements (Agency Name) <i>E.g.</i> Critical Information Requirements (Police)</p>	
1	Loss of Life or serious injury likely to result in loss of life
2	Major injury to a responder
3	Public Health matters – updates on pressures to system
4	Loss of a Key response platform/resource (such as a Helicopter or Ship etc)
5	Use of CDEM Act Powers
6	Concurrent Event (such as Earthquake, Tsunami, Mass Arrivals)

Annex B – NCC Information Requirements

Note: Information requirements may change over time as the situation develops and new priorities arise. It is important to regularly review and update the information requirements to ensure you are reviewing and updating the latest needs.

All agencies are requested to provide routine (daily) updates by 1200 to NCC.Operations

9(2)(a) and 9(2)(a). Information can be submitted through daily agency situation reports.

Ref	Priority Intelligence	Specific Information Requirements
01	Status of critical infrastructure, including power, water supply, and communications.	<ul style="list-style-type: none"> • Status of power supply in affected areas. • Status of water supply in affected areas. • Status of communication networks in affected areas. • Potential impact of power, water, and communication disruptions on ongoing response and recovery efforts. • Availability of alternative power, water, and communication resources.
02	Assessment of damages and impacts on buildings, roads, and other infrastructure.	<ul style="list-style-type: none"> • Detailed assessment of damage to buildings, roads, and infrastructure in affected areas. • Estimated cost of repairs or replacement for damaged infrastructure. • Potential impact of damage to infrastructure on ongoing response and recovery efforts. • Availability of resources, including personnel and equipment, for repair and replacement of damaged infrastructure.
03	Status of displaced persons, including numbers, location, and welfare needs	<ul style="list-style-type: none"> • Current number and location of displaced persons in affected areas. • Status of emergency shelter facilities and other support services for displaced persons. • Estimated length of time for displaced persons to return to their homes. • Potential impact of displaced persons on ongoing response and recovery efforts.
04	Public health situation, including any outbreaks of disease, contamination of water supply, and sanitation issues.	<ul style="list-style-type: none"> • Information on the prevalence of diseases and injuries. • Status of hospitals and medical facilities, including capacity and functionality. • Availability of medical supplies, including medicine and equipment. • Status of water and food supplies, including potential contamination and safety.

05	Weather forecasts and potential impacts on ongoing response and recovery efforts	<ul style="list-style-type: none"> • Daily updates on current weather conditions and forecasts for affected areas. • Updates on any changes to the trajectory or intensity of potential weather events. • Reports on any impacts of weather events on ongoing response and recovery efforts, including impacts on transportation, logistics, and communication networks.
06	Status of transportation and logistics capabilities, including availability of fuel, storage facilities, and transportation assets including aviation and sea ports	<ul style="list-style-type: none"> • Status of transportation infrastructure and assets in affected areas, including any damage or disruptions to transportation networks. • Availability of fuel, supplies, and equipment for ongoing response and recovery efforts. • Capacity and availability of storage facilities for supplies and equipment. • Reports on logistics operations to support ongoing response and recovery efforts.

Proactively reviewed

Annex C – Implementation

This section describes the implementation of the national AP over the next seven days.

NEMA will maintain a NCC to direct All-of-Government activity. This will transition from 24/7 operations to extended hours after the weekend WEF 27 February, assuming the transition of the current forecast weather system does not require 24/7 operations to be maintained.

NCC will maintain surge staffing to support activated Coordination Centres, primarily Auckland ECC and Hawke's Bay ECC.

Hawke's Bay ECC will allocate surge staff to local EOCs.

Responder accommodation for the Hawke's Bay is available on HMNZS Canterbury, which is alongside Napier port, until sustainable land-based options are operational.

Responder accommodation will be provided at the Mitre 10 Park Hawke's Bay. This facility will be ran by the site operator, with a NZDF facility Liaison at the ECC. Hawke's Bay ECC will provide support include provision of local transport from the accommodation to the ECC or other work sites.

A distribution point and holding Area at Showgrounds Hawke's Bay is providing food, fuel and other relief aid to impacted communities. This facility is ran by Hawke's Bay Iwi, with support from Hawke's Bay Civil Defence and Emergency Management Group, Volunteer Hawke's Bay, and NZDF.

The distribution point is utilising military and civilian rotary assets, as well as military high clearance vehicles and civilian road where possible. The intent is that distribution will transition from air to road operations to support communities, with contingency to resume air transport if roading is damaged or subsequently fails.

Sealift has been provided by HMNZS Canterbury and HMNZS Manawanui. HMNZS Manawanui will depart operations for respite over this operational period. However, HMNZS Canterbury remains available to support operations until early March, however is committed currently to provide accommodation services, until the land-based option is operational.

Contingency planning for the severe weather over the weekend in the Hawke's Bay has confirm that they have sufficient access to USAR and water rescue capability if required.



NEMA National Crisis Management Centre National Action Plan					
Incident: North Island Severe Weather Event 2023	Action Plan: #3.0				
National Emergency Management Agency National Coordination Centre Mode: 4: Lead/Direct	Date of issue: 2000 hrs 28 February 2023				
Operational Period: 2200 28 February – 2359 07 March 2023	Incident Classification: <table border="1"> <tr> <td rowspan="3" style="text-align: center; vertical-align: middle;">N4</td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">S</td> </tr> <tr> <td> </td> </tr> </table>	N4	↑	S	
N4	↑				
	S				
Contact: Wellington Coordination Centre Landline: 9(2)(a) [REDACTED] Email: 9(2)(a) [REDACTED]	<p>N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response</p>				

Situation

Cyclone Gabrielle caused significant severe weather impacts across Te Ika-a-Māui, the North Island. Severe rainfall and gale force winds contributed to flooding, landslips and property damage from Northland to Tararua, including disruption of key lifeline utilities and the isolation of communities.

Following the declarations of emergencies in Northland, Auckland, Waikato, Bay of Plenty, Tairāwhiti, Hawke’s Bay and Tararua, a State of National Emergency was declared on 14 February 2023 and remains in effect. The needs of the affected communities vary considerably, with some still significantly impacted and other progressing from response to recovery. Waste management, public health, welfare and the restoration of lifeline utilities and transport links are areas of common concern across the motu.

Mission

The National Crisis Management Centre (NCMC) is to direct the All of Government (AOG) response and coordinate the national-level resources required to support Māori and regional Civil Defence Emergency Management (CDEM) Group response activities, in order to further our treaty commitments, preserve life, minimise further harm and disruption in affected communities, and to enable transition to recovery.

Intent of the National Action Plan

Purpose

To ensure regional CDEM Groups receive the resources and support necessary to deliver tailored response activities and effects to their affected communities, and to support the transition to recovery.

Method

Through the operation of the NCMC, and with the powers authorised in the Civil Defence and Emergency Management Act 2002, NEMA will:

- Provide national level situational awareness of the response, hazards and risks.

- Understand the response and contingency plans of the Regional CDEM Groups and any resource deficits which may prevent the implementation of those plans.
- Coordinate and prioritise national/strategic resources to deliver the required response effects.
- Engage and collaborate with stakeholders, including iwi, to ensure response efforts are appropriate, timely, coordinated, coherent, avoid duplication of effort and minimise gaps.
- Provide advice to the Government on the response and the longer term needs of communities in recovery.
- Coordinate key messages and public information.
- Support the transition from response to recovery.

End State

The State of National Emergency has been terminated, the conditions have been met for CDEM Groups to transition to the recovery phase, and a national level coordinated response is no longer required.

National Controller’s Critical Information Requirements

All agencies are to provide updates on these information requirements immediately to National Controller via email: 9(2)(a) 9(2)(a) or phone: 9(2)(a).

Use the following subject line when sending the information:

Critical Information Requirements (Agency Name) E.g., *Critical Information Requirements (Police)*

1. Loss of life or serious injury likely to result in loss of life.
2. Major injury to a responder.
3. Public health matters – updates on pressures to system.
4. Loss of a key response platform/resource (such as a helicopter or ship).
5. Use of CDEM Act powers
6. Concurrent event (such as earthquake, tsunami, mass arrivals, or additional evacuation beyond single household units).

Response Objectives

1. Leadership between Māori, local and central government is ongoing and reciprocal. Iwi Māori are engaged and supported in the response and recovery.
2. Search and Rescue activities and inquiries into uncontactable people are completed.
3. Environmental hazards and public health risks are managed safely.
4. Welfare services are available and accessible to affected communities.
5. Communities are informed and involved in the response.
6. Isolated communities are reconnected, and lifeline utilities have been restored to affected communities (temporarily or permanently).
7. Support MBIE Temporary Accommodation Service to ensure that impacted whānau have transitioned from emergency shelter to temporary accommodation.
8. Community safety and cohesion is maintained in affected areas.
9. Public confidence in the emergency response is being managed.

Priority Intelligence Requirements

Understanding the status of these areas is essential to ascertain the progress being made in achieving the response objectives. These requirements will drive and focus NCMC intelligence collection.

All agencies with access to this data or equities in these areas are requested to provide routine (daily) updates by 1200 to: 9(2)(a) [REDACTED], 9(2)(a) [REDACTED] and 9(2)(a) [REDACTED]. Information can be submitted through daily agency situation reports.

Note: Information requirements may change over time as the situation develops and new priorities arise. It is important to regularly review and update the information requirements to ensure you are reviewing and updating the latest needs.

Ref	Priority Intelligence	Specific Information Requirements
01	Status of critical infrastructure, including power, water supply, and communications.	<ul style="list-style-type: none"> • Status of power supply in affected areas. • Status of water supply in affected areas. • Status of communication networks in affected areas. • Potential impact of power, water, and communication disruptions on ongoing response and recovery efforts. • Availability of alternative power, water, and communication resources.
02	Assessment of damage and impacts on buildings, roads, and other infrastructure.	<ul style="list-style-type: none"> • Detailed assessment of damage to buildings, roads, and infrastructure in affected areas. • Estimated cost of repairs or replacement for damaged infrastructure (when available). • Potential impact of damage to infrastructure on ongoing response and recovery efforts. • Availability of resources, including personnel and equipment, for repair and replacement of damaged infrastructure.
03	Status of impacted persons, including numbers, location, and welfare needs.	<ul style="list-style-type: none"> • Current number and location of impacted persons in affected areas. • Status of emergency shelter facilities and other support services for impacted persons. • Estimated length of time for impacted persons to return to their homes. • Potential impact of impacted persons on ongoing response and recovery efforts.
04	Public health situation, including any outbreaks of disease, contamination of water supply, and sanitation issues.	<ul style="list-style-type: none"> • Information on the prevalence of diseases and injuries. • Status of hospitals and medical facilities, including capacity and functionality. • Availability of medical supplies, including medicine and equipment. • Status of water and food supplies, including potential contamination and safety.
05	Weather forecasts and potential impacts on ongoing response and recovery efforts.	<ul style="list-style-type: none"> • Daily updates on current weather conditions and forecasts for affected areas. • Updates on any changes to the trajectory or intensity of potential weather events.

IN CONFIDENCE

		<ul style="list-style-type: none"> • Reports on any impacts of weather events on ongoing response and recovery efforts, including impacts on transportation, logistics, and communication networks.
06	Status of transportation and logistics capabilities, including availability of fuel, storage facilities, and transportation assets including air and sea ports.	<ul style="list-style-type: none"> • Status of transportation infrastructure and assets in affected areas, including any damage or disruptions to transportation networks. • Availability of fuel, supplies, and equipment for ongoing response and recovery efforts. • Capacity and availability of storage facilities for supplies and equipment. • Reports on logistics operations to support ongoing response and recovery efforts.
07	Status of flooding in the affected areas, including areas of silt, and the worst affected area in terms of damage and impact.	<ul style="list-style-type: none"> • Water level of rivers and streams in affected areas. • Degree of silt accumulation in each area. • Degree of waste requiring disposal in each area. • Severity of damage in each area affected by flooding.
08	Status of the communities who are currently isolated or cut-off due to the flood, households affected, access state, resupply, and status of the supplies.	<ul style="list-style-type: none"> • Which specific communities are currently isolated and how long have they been cut off from access. • Status of the road or bridge causing the community to be isolated. • Number of households in each isolated community and what are their basic needs. • Condition and status of the last resupply sent to the isolated communities.
09	Status of Māori in affected areas, including their cultural practices, leadership, social networks, access to resources, and engagement with the emergency response and recovery efforts.	<ul style="list-style-type: none"> • Māori cultural needs and requirements at evacuation centres (e.g., access to marae, cultural practices, etc.) • Māori language services and support for non-English speaking individuals at evacuation centres • Availability and accessibility of support for Māori to rebuild and recover in a way that aligns with their cultural values and traditions. • Availability and accessibility of resources for Māori to participate in decision-making and recovery planning processes.
10	Status of other communities in affected areas including their cultural practices, leadership, social networks, access to resources, and engagement with the	<ul style="list-style-type: none"> • Cultural needs and requirements at evacuation centres (e.g., cultural practices, etc.) • Language services and support for non-English speaking individuals at evacuation centres • Availability and accessibility of support for other communities to rebuild and recover in a way that aligns with their cultural values and traditions.

	<p>emergency response and recovery efforts.</p>	<ul style="list-style-type: none"> • Availability and accessibility of resources for other communities to participate in decision-making and recovery planning processes.
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Tasks by Agency	
<p>All agencies</p>	<ul style="list-style-type: none"> • Notify NCMC immediately of any critical information requirements (see page 2) • Be prepared to maintain liaison in the NCMC until further notice, to ensure a coordinated national response. • Keep the NCMC informed of agency interventions and critical needs through Situation Reports. • Be prepared to undertake activities in line with agencies' roles and responsibilities including those described in the CDEM Plan Order.
<p>National Emergency Management Agency (NEMA)</p>	<ul style="list-style-type: none"> • Deliver a coordinated national response in support of affected regions, in line with CIMS 3rd edition. • Prioritise, allocate and deploy national-level resources. • In conjunction with MetService, monitor national-level meteorological risks from severe weather to the affected areas. • Provision of surge support across All-of-Government, impacted CDEM Groups and including reallocation of staff as necessary. • Coordinate the development of impact and needs assessments at the national level. • Prioritise and coordinate national welfare service delivery to impacted regions. • Assess further support options and funding from Central government towards clean-up activities. • Facilitate planning for silt management in conjunction with Ministry for the Environment and local authorities including identifying, handling, removal and storage of contaminated and non-contaminated soil/silt. • Communicate national safety advice as required through common public information sites such as (https://www.civildefence.govt.nz) • Coordinate and convey technical risk advice. • Coordinate VIP visits with CDEM Groups. • Implement communications activity that addresses the needs of affected communities and coordinates national agency input in support of agencies on the ground. • With MFAT, coordinate international resource assistance. <p><u>Māori National priorities</u></p> <ul style="list-style-type: none"> • Facilitate requests for assistance by iwi, hapū and marae with CDEM groups and NCMC. • Facilitate iwi / hapū requests to fulfil tikanga/ custom in relation to response activities i.e. Rāhui. • Support work to set up new funding processes to meet immediate welfare costs of marae, iwi organisations and recognised rural groups. • Facilitate work force offers supporting marae and Māori communities. • Pānui to Māori communities in impacted areas developed and distributed to iwi comms collective, iwi radio and head of comms, iwi chairs forum and PSGEs.

<p>National Emergency Management Agency</p>	<p><u>Planning for transition to recovery</u></p> <ul style="list-style-type: none"> • Develop communications regarding the transition to recovery and key messaging for Māori, hapū, iwi. • Support CDEM Groups to engage with iwi who have an interest in recovery planning for their respective regions. • Engage with CDEM Groups to develop an initial stock-take of recovery needs and develop a plan for the staged transition to recovery. • Plan to deploy team to Hawke’s Bay to support considerations around planning for ongoing response and recovery. • Monitor implementation of regional CDEM Group Contingency Plans including, where applicable, the transition from response to recovery.
<p>Impacted CDEM Groups</p>	<ul style="list-style-type: none"> • Coordinate regional and local response actions in line with national response direction and Group Plans. • Maintain daily contact with NCMC to communicate response and recovery risks, critical resource shortages, welfare needs, response staffing and impact assessments. • Provide situation reports to NCMC Intelligence covering the priority intelligence requirements. • Group Welfare Managers to coordinate with the National Welfare Manager (and other Group Welfare Managers) to provide care for the evacuated population, including conducting needs assessments with relevant agencies. • Manage cordoning of at-risk areas. • Continue monitoring rivers, landslides and slip dams. • Conduct detailed impact assessments. • Initiate coordination of regional recovery activities. • Support development of local wastewater plans. • Coordinate Group Recovery Manager with National Recovery Manager. • Engage with Te Puni Kōkiri (TPK), iwi, hapū and Māori communities to ensure that Māori interests are being respected.
<p>Fire and Emergency New Zealand</p>	<ul style="list-style-type: none"> • Support and maintain the nation-wide impact assessment process and product for the NCMC. • Co-ordinate/chair Science and Technical Advisory Committee (STAC) and assist with providing specific scientific advice (excluding public health advice). • Provide USAR logistical support to EMAT resources deployed to impacted communities. • Support the demobilisation of and recommissioning of EMAT resources. • Provide and support IMT surge capacity to NEMA when requested. • Promote and support community safety and reassurance messaging through Fire and Emergency communication channels to affected communities. • Provide fire safety support, guidance and education to providers and users of temporary accommodation. • Provide other specialist equipment and resources when requested.

<p>Lifeline Utilities</p>	<ul style="list-style-type: none"> • Assess and coordinate national utilities status and reinstatement. • Provide information on the status of networks including: <ul style="list-style-type: none"> ○ scale and extent of event impact on networks; ○ major disruptions experienced (location and number of users); ○ requests for prioritisation; and ○ restoration timelines (to inform prioritisation). • Promulgate public information to NCMC PIM and NCMC Operations. • Assess medium term transport options for impacted regions. • Provide regular updates on status of permanent water, electricity, fuel, communications and roading. • Provide advice on lifeline (water, electricity, communications, roads) restoration times to affected communities.
<p>New Zealand Police</p>	<ul style="list-style-type: none"> • Continue reconciliation of "uncontactable persons" reported to Police (Typically via "105" line). • Conduct inquiries for missing people. • Coordinate Category I SAR Operations, support Category II SAR Operations. • Communicate with and update families of missing people and refer to appropriate support. • Support Ministry of Justice with coronial processes and coronial investigations. • Disaster Victim Identification, if required. • Contribute to messaging on public safety and security. • Conduct public reassurance patrols. • Deter, detect and investigate offending associated with impacted areas.
<p>Ministry of Justice (Office of the Coroner)</p>	<ul style="list-style-type: none"> • Conduct appropriate coronial processes.
<p>Ministry of Business, Innovation and Employment</p>	<ul style="list-style-type: none"> • Coordinate with affected households to find safe, secure and accessible temporary accommodation while their home is repaired or rebuilt. • Enable transition of accommodation from emergency to temporary (in conjunction with NEMA) and assume responsibility for shelter requirements of impacted people when required. • Immigration/visa support for international specialist personnel. • Provide immigration support to industry for Recognised Seasonal Employer (RSE) scheme workers. • Coordinate the impact to the built environment including the level of need for rapid Building Assessors (RBAs) for territorial authorities. • Provide advice to territorial authorities on Building Act 2004 and technical guidance for remediation. • Support territorial authorities with information for impacted home and building owners. • Planning for ongoing support to local authorities (building control functions) during the recovery phase. • Liaison through the Visitor Sector Emergency Advisory Group (VSEAG). • Enable business support, including providing funds for issues such as wage assistance. • Coordinating Fuel Sector Entity Coordination as required through National Fuel Plan.

<p align="center">Ministry of Foreign Affairs and Trade</p>	<ul style="list-style-type: none"> • Notify diplomatic missions of hospitalised and deceased foreign national(s). • Inform Diplomatic Missions of welfare services available to affected foreign nationals. • Advise on international offers/requests of assistance and accept/decline through diplomatic channels as agreed with NEMA. • Monitor international perceptions of the cyclone’s impact e.g. travel advisories, export markets.
<p align="center">Ministry of Health and Te Whatu Ora</p>	<ul style="list-style-type: none"> • Ensure Health related PPE supplies are available for response agencies. • Ensure delivery of environmental health advice, delivery of public health and IPC advice, ongoing support to management of COVID-19. • Provide guidance and support to regions/local communities on emerging health risks, this may need further support from STAC on consolidated guidance. • With Whaikaha, provide health and disability services (including psychosocial support). • Delivery of psychosocial support, community outreach programmes, long term community resilience planning that supports psychosocial wellbeing in affected communities.
<p align="center">Ministry for the Environment</p>	<ul style="list-style-type: none"> • Providing policy advice and support on the clean up alongside NEMA and affected councils. • Identify environmental hazards for affected regions. • Provide policy advice and scientific information on the environment, economy and people.
<p align="center">MetService</p>	<ul style="list-style-type: none"> • Provide weather updates and responsive weather reports.
<p align="center">Ministry of Social Development</p>	<ul style="list-style-type: none"> • Administer the community support fund and support the provision of integrated and quality social services through the deployment of Community Connectors. • Support the delivery of coordinated welfare at national/CDEM level through being an active support partner. • Convene the Financial Assistance Sub Function as the responsible agency, delivering financial services and employment support. • Chair All-of-Government accommodation forum to ensure all parts of housing system are connected up to play their part in supporting MBIE (TAS) in providing medium-to-long term solutions for impacted people. • Activate Enhanced Taskforce Green, enabling MSD to make appropriate arrangements to employ clients to assist with clean-up efforts.
<p align="center">Ministry for Primary Industries</p>	<ul style="list-style-type: none"> • Work with the Rural Support Trust to ensure that psychosocial and financial support is reaching isolated and affected farmers. • Administer \$25 million available through the Farmer Grower Recovery grant to assist farmers, growers and Māori land owners to clean up damaged land. • Ensure animal health is maintained in impacted areas, such as by ensuring feed can be accessed.
<p align="center">Ministry for Pacific Peoples</p>	<ul style="list-style-type: none"> • Provide advice on those that have been assisted and those who have not. • Coordinate cultural needs analyses and assessments for affected communities. • Collect intelligence on Pacific issues and opportunities and using this information to inform our (MPP) policy advice. • Help to link iwi, hapū and Māori community groups with local and regional CDEM agencies. • Assist with developing and disseminating public messaging for Māori.

<p>Ministry of Education</p>	<ul style="list-style-type: none"> • Provide hard packs and resources to impacted schools & ECEs. • Coordinate maximum use of psychosocial support to affected students and staff. • Coordinate alternative transport options for staff. • Supporting food and period products in schools. • Support school infrastructure needs. • Identify affected students with Learning Support needs. • Enable education programmes outside of the classroom. • Provide advice on the return to normalcy of all schools.
<p>Kāinga Ora</p>	<ul style="list-style-type: none"> • Support MBIE (TAS) as required, including with any vacant land that may be used for temporary accommodation purposes. • Provide housing options to eligible impacted households. • Provide support to existing customers who have been affected, including access to other welfare services.
<p>Waka Kotahi</p>	<ul style="list-style-type: none"> • Prioritise restoration of key transport links between and within functions. • Enable prioritised land transport system. • Support local government to re-establish road networks with isolated communities through the provision of temporary bridging solutions for prioritised sites.
<p>Ministry of Transport</p>	<ul style="list-style-type: none"> • Provide guidance on funding to replace roads, ports, airports and bridges. • Provide a liaison officer to NEMA to support the Recovery tasks.
<p>Department of the Prime Minister and Cabinet</p>	<ul style="list-style-type: none"> • Advise strategic risk policy and key decision-making points.
<p>New Zealand Defence Force</p>	<ul style="list-style-type: none"> • Provide people and equipment to meet request from NEMA/CDEM to support affected communities (capability). • Provide advice on international offers of assistance and integrate any accepted foreign military offers into the New Zealand response.
<p>GNS Science</p>	<ul style="list-style-type: none"> • Keep NEMA updated on any impending hazards, including landslide susceptibility and risk.
<p>Public Service Commission</p>	<ul style="list-style-type: none"> • Source and coordinate surge staff as requested from NCMC.
<p>Te Puni Kōkiri</p>	<ul style="list-style-type: none"> • Provide liaison officers to NCMC, including on recovery. • Coordinate national Māori Warden emergency response team. • Link iwi, hapū and Māori communities with CDEM agencies and NGOs to support their needs and their capability to provide welfare services. • Link with iwi, hapū and Māori communities to assess needs, determine repair/building capabilities and allocate funding. • Resource regional offices in affected areas with supplementary staff, equipment and services to ensure continuity of service. • Assist with allocation of central government response and recovery funding to iwi, hapū and Māori communities. • Proactively identify gaps in the provision of services to Māori and work with relevant agencies to correct these. • Be prepared to link Māori health providers with public health authorities if required.

	<ul style="list-style-type: none"> • Capture community intelligence and information on risks and pass onto health authorities and CDEM. • Support NEMA by developing messaging for Māori audiences, and across Māori channels. • Provide housing advice on Māori needs and capabilities to government agencies. • Amend existing housing programmes as necessary to the post-flood situation. • Support affected staff with appropriate services to protect and enhance their wellbeing. • Engage with iwi at the national, regional and local level on the issue of Māori development. • Provide strategic advice to other agencies on Māori development.
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Key Workstreams		
This operational period includes the following key workstreams (reflected in agency tasks above):		
Workstream	Focus	Key Agencies
Waste Management (including silt removal)	Assessing the scale and scope of solid waste removal, both household and silt. This includes a proposal to establish a fund to allow provision of national level waste management resources be allocated to the regional/district level to support waste removal operations.	<ul style="list-style-type: none"> • Ministry for the Environment (lead) • Ministry of Health (Public Health Agency) • CDEM Groups (Council Waste Management) • NEMA
Accommodation	Transitioning from emergency shelter options to temporary accommodation. Additional consideration is being given to long-term solutions beyond the temporary accommodation space.	<ul style="list-style-type: none"> • MBIE (TAS) (lead) • MSD • NEMA • MHUD • TPK • Kāinga Ora
Welfare services	Coordinating the delivery of appropriate welfare services to affected communities (including people and animals). Planning for the transition to social recovery with a sustainable welfare services approach, particularly for isolated communities.	<ul style="list-style-type: none"> • NEMA/ CDEM (lead) • MSD • MPI • MoH
Bridges	Planning and prioritisation of temporary bridging solutions to re-establish access to isolated communities beyond State Highways. This also includes considering requests for equipment from international partners.	<ul style="list-style-type: none"> • Waka Kotahi (lead) • Ministry of Transport • CDEM Groups (Council Road Management) • MFAT • NEMA
Lifeline Utility Restoration	Repair and restoration of critical infrastructure assets, networks and services, and/or the identification of alternatives to enable medium or long-term restoration of services.	<ul style="list-style-type: none"> • Lifeline Sector Coordinating Entities (lead) • NEMA
International Assistance	International assistance is currently being progressed from the United States (IMT support	<ul style="list-style-type: none"> • MFAT (lead) • NZDF

	<p>from USAID). Further offers of support are expected to be accepted and progressed for integration into New Zealand during this operational period.</p>	<ul style="list-style-type: none"> • FENZ • NEMA
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Critical Facts

- A state of national emergency has been declared in accordance with the Civil Defence Emergency Management Act 2002 and is in place until 7 March 2023 for the Northland, Auckland, Waikato, Tairāwhiti, and Hawke’s Bay regions, as well as for the Tararua District. The State of National Emergency expired on 28 February for Bay of Plenty.

Critical Assumptions

- The State of National Emergency will remain in effect throughout the operational period of this plan.
- The transition from response to recovery will be staged and variable across regions and districts. The transition will be conditions-based for each region.
- There will be significant overlap in activities spanning response and recovery, such as waste management and road/bridge restoration.
- During this operational period, the response will progress from relief efforts meeting basic needs to addressing the specific welfare needs of individuals, families and whānau, and communities.
- Accommodation will transition from emergency shelter to temporary accommodation for impacted people, and for responders and surge staff deployed in to impacted areas.
- Further severe weather may require temporary adjustment of response operations.

Identified Risks

- Incomplete information on impacts, resources and needs.
- A failure to coordinate effectively at a national level (across agencies) could lead to differing priorities, duplication of effort, ineffective use of resources and potentially negative outcomes for the affected population.
- Shortage of trained (and experienced) staff in all response agencies.
- The welfare needs of isolated and vulnerable communities are unable to be meet, due to access, lack of information and/or coordination.
- Welfare needs are not identified or not communicated to agencies, resulting in mismatched commitments of limited resources.
- Insufficient accommodation to house surge staff supporting the regions.
- Communities (especially rural) feeling forgotten.
- Dissemination of misinformation or inconsistent public messaging may reduce effectiveness and slow achievement of response objectives.
- Uncoordinated messaging from Government Agencies or regions prevents communication of nationally consistent messages.
- Agencies prioritising direction from own agency, rather than direction from NCMC.
- Prioritising short term / intense working periods risks burnout and inability to sustain operations through response and into recovery.
- As some areas move out of urgent response needs, efforts to decide on accountability for actions may divide resourcing away from ongoing response activities in other areas.
- COVID-19 spreading in coordination centres, reducing staff capacity.

- Concurrent event impacting the ability of NCMC to manage and coordinate response to severe weather.
- Recovery structure not in place, to allow joint planning for transition to recovery.
- Shortage of trained recovery practitioners as requests for recovery staff/ expertise emerge from CDEM Groups.

Limitations

- Where response activities exceed the capacity or capability of CDEM Groups or districts, or require national-level resources, requests are to be directed to the NCMC: 9(2)(a)
- Significant housing shortages nationwide reduce the capacity of Aotearoa to successfully provide suitable accommodation solutions to impacted households.
- The accommodation shortages in impacted regions also significantly limits their ability to host surge staff, requiring prioritisation before deployment.

Resource Needs

All requests for national support and resources are to be directed to the NCMC.

9(2)(a)

Critical Resources

- Critical assets are scarce and in high demand, requiring national control and prioritisation. This will involve either holding resources nationally or assigning them regionally.
 - Resources that are assigned by the NCMC to operate within a region will be under the control of the Group Controller. For example air assets evacuating people within a CDEM Group area.
 - Resources that are assigned by the NCMC to operate between regions will be under the control of the National Controller. For example, reconnaissance assets operating across multiple CDEM Group areas.
 - Asset owners always maintain command of their assets.
- Critical resources include, but are not limited to:
 - Air transport (rotary and fixed wing)
 - Sea transport
 - Emergency response staff
 - Military land transport
 - Sanitation equipment
 - Water purification equipment
 - Waste disposal equipment and machinery.
- Note that additional resources may be allocated to or controlled by CDEM Groups.

Public Information

NCMC and affected CDEM Group Public Information Managers are to engage with national and local media and public across all relevant communication channels to:

- Provide advice to the affected population on what to do and how to access support.

- Reassure the affected population through the provision of updates on the response and how people can support the response.
- Inform the affected population of the timings and requirements for needs assessment to allow focused support to them.

See 'Consistent messages for CDEM' at: <https://www.civildefence.govt.nz/cdem-sector/consistent-messages/>

Command and Control

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

- Emergency Operations Centres are to provide information and requests to Emergency Coordination Centres (ECCs).
- ECCs will provide a collated return to the NCMC.
- National agencies will keep their Ministers informed but must also inform the NCMC to allow the collation of all response information into a single common operating picture.
- NCMC to keep the Officials Committee for Domestic and External Security informed.
- All requests for national resources are to be directed to the NCMC.

Lead Agency – NEMA is lead agency under a State of National Emergency

Appointments

Director CDEM: Roger Ball

National Controller: Charlie Blanch (principal), David Coetzee, Jeremy Holmes, John Appleby

National Recovery Manager: Jenna Rogers

National Welfare Manager: Alex Hogg

Communications

The National Crisis Management Centre (NCMC) is activated in line with the National State of Emergency. Due to the previous activation of the National Coordination Centre (NCC) for the Auckland Floods, operational systems (including email addresses) for the NCC remain in place. For this reason, NCC and NCMC should be read interchangeably.

Email, landline and mobile phone remain the primary means of communication.

NCMC facility phone: 9(2)(a) [REDACTED]

NCMC email: 9(2)(a) [REDACTED]

NEMA webpage: <http://www.civildefence.govt.nz/>

Approval and distribution

Prepared by:	NCMC Planning Function
Approved by:	National Controller

Annex A – Implementation

This section describes the implementation of the National Action Plan over the next seven days.

NEMA NCMC: Maintained to direct All-of-Government activity.

Operating in extended hours, with overnight support from the MAR. Hours of operation may change depending on response needs, including changes in forecast weather.

Surge staffing to support Auckland ECC and Hawke's Bay ECC is continuing, with rotations of staff likely to occur in this operational period.

Hawke's Bay ECC: Will allocate surge staff to local EOCs, as required.

Responder accommodation is located at the Mitre 10 Park (Hastings) and Kennedy Park (Napier). These centres are operated by the site operator, with a NZDF facility Liaison at the ECC.

The Distribution point and holding area at the Hawke's Bay Showgrounds remains a critical component of this response. This venue has been made available by Ngati Kahungunu to provide food, fuel and other relief aid to impacted communities. This is run with support from iwi groups, Hawke's Bay CDEM, Volunteer Hawke's Bay, and NZDF.

Isolated communities within the Hawke's Bay and Tairāwhiti require the ongoing use of military and civilian rotary assets, and military high clearance vehicles (Unimog & MHOV) to deliver critical relief aid. The intent is that distribution will transition from air to road operations to support these communities, with contingencies to resume air transportation if roading subsequently fails from further weather or damage.

NZDF maritime assets are transitioning out of the area of operations to resume their normal operational cycle.

The diagram below depicts the conceptual distribution network that currently provides relief to isolated communities along the East Coast.



NEMA National Crisis Management Centre National Action Plan					
Incident: North Island Severe Weather Event 2023	Action Plan: #4.0				
National Emergency Management Agency National Coordination Centre Mode: 4: Lead/Direct	Date of issue: 1700 hrs 07 March 2023				
Operational Period: 1700 07 March 2023 – 1700 14 March 2023	Incident Classification: <table border="1"> <tr> <td rowspan="3" style="text-align: center; vertical-align: middle;">N4</td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">S</td> </tr> <tr> <td style="text-align: center;">↓</td> </tr> </table>	N4	↑	S	↓
N4			↑		
	S				
	↓				
Contact: National Crisis Management Centre: 9(2)(a) Email: 9(2)(a)	N1 = A minor national level response N2 = A moderate national level response N3 = A major national level response N4 = A severe national level response				

Situation
<p>Cyclone Gabrielle caused significant severe weather impacts across Te Ika-a-Māui, the North Island. Severe rainfall and gale force winds contributed to flooding, landslips and property damage from Northland to Tararua District. This caused a loss of life, destroyed property, isolated communities and disrupted key lifeline.</p> <p>State of National Emergency: Tairāwhiti and Hawke’s Bay: 8:43AM 14 February 2023 – 8:43AM 14 March 2023</p> <p>National Transition Period: Northland, Auckland, Waikato, and Tararua District: 7:56AM 3 March 2023 – 7:56AM 1 June 2023 Masterton, Carterton and Wairarapa Districts: 8:43AM 7 March 2023 – 8:43AM 5 June 2023</p> <p>The State of National Emergency over Bay of Plenty expired on 28 February 2023.</p> <p>The needs of the affected communities vary considerably, with some still significantly impacted and other progressing from response to recovery. Clean up activities, provision of healthcare and public health advice, welfare and the restoration of lifeline utilities and transport links are areas of common concern across the motu.</p> <p>This Action Plan applies to those regions within the State of National Emergency only.</p> <p><u>Critical information requirements and critical resources</u> listed in this Action Plan <u>apply for all regions in the State of National Emergency and the National Transition Period.</u></p> <p>Appendix B sets out interim reporting lines for critical information requirements, and critical resources relating to those regions in the National Transition Period.</p>

Mission
<p>The National Crisis Management Centre (NCMC) is to direct the All of Government (AOG) response and coordinate the national-level resources required to support Māori and regional Civil Defence Emergency Management (CDEM) Group response activities, in order to further our treaty commitments, preserve life, minimise further harm and disruption in affected communities, and to enable transition to recovery.</p>
Intent of the National Action Plan
<p>Purpose</p> <p>To ensure Tairāwhiti and Hawke's Bay regional CDEM Groups receive the resources and support necessary to deliver tailored response activities and effects to their affected communities, and to support the transition to recovery.</p> <p>To clarify the lines of communication for and relating to those regions in the National Transition period.</p> <p>Method</p> <p>Through the operation of the NCMC, and with the powers authorised in the Civil Defence and Emergency Management Act 2002, NEMA will:</p> <ul style="list-style-type: none"> • Provide national level situational awareness of the response, hazards and risks. • Understand the response and contingency plans of the regional CDEM Groups and any resource deficits which may prevent the implementation of those plans. • Coordinate and prioritise national/strategic resources to deliver the required response effects. • Engage and collaborate with stakeholders, iwi and Māori communities, to ensure response efforts are appropriate, timely, coordinated, coherent, avoid duplication of effort and minimise gaps. • Provide advice to the Government on the response and the longer term needs of communities in recovery. • Coordinate key messages and public information. • Support the transition from response to recovery. <p>End State</p> <p>The State of National Emergency has been terminated, the conditions have been met for Tairāwhiti and Hawke's Bay CDEM Groups to transition to the recovery phase, and a national level coordinated response is no longer required.</p>

National Controller's Critical Information Requirements
<p><u>All agencies</u> are to provide updates on these information requirements immediately to National Controller via email: 9(2)(a) [REDACTED] 9(2)(a) [REDACTED] or phone: 9(2)(a) [REDACTED]</p> <p>Use the following subject line when sending the information: Critical Information Requirements (Agency Name) E.g., <i>Critical Information Requirements (Police)</i></p> <ol style="list-style-type: none"> 1. Loss of life or serious injury likely to result in loss of life. 2. Major injury to a responder. 3. Health System – updates on pressures to system, evacuation of areas due to developing or increasing health risks. 4. Loss of a key response platform/resource (such as a helicopter or ship). 5. Use of CDEM Act powers 6. Concurrent event (such as earthquake, hazardous substance event, tsunami, mass arrivals, or additional evacuation beyond single household units).

Response Objectives

1. Leadership between Māori, local and central government is ongoing and reciprocal. Māori (including iwi, hapū and whānau) are engaged and supported in the response and recovery.
2. Public health risks, environmental and biological hazards are managed as far reasonably practicable for the situation.
3. Welfare and Health services are available and accessible to affected communities.
4. Communities are informed and involved in the response and response to recovery transition planning.
5. Isolated communities are reconnected, and lifeline utilities have been restored to affected communities (temporarily or permanently).
6. Support MBIE Temporary Accommodation Service to ensure that impacted whānau have transitioned from emergency shelter to temporary accommodation.
7. Community health, safety, wellbeing, and cohesion is maintained in impacted areas, including psychosocial support.
8. Public confidence in the emergency response is being managed and response to recovery transition is understood.

Priority Intelligence Requirements

Understanding the status of these areas is essential to ascertain the progress being made in achieving the response objectives. These requirements will drive and focus NCMC intelligence collection.

All agencies with access to this data or equities in these areas are requested to provide routine (daily) updates by 1200 to: 9(2)(a) 9(2)(a) and 9(2)(a). Information can be submitted through daily agency situation reports.

Ref	Priority Intelligence	Specific Information Requirements
01	Status of critical infrastructure, including power, water supply, and communications.	<ul style="list-style-type: none"> • Status of power supply in affected areas. • Status of water supply in affected areas. • Status of communication networks in affected areas. • Potential impact of power, water, and communication disruptions on ongoing response and recovery efforts. • Availability of alternative power, water, and communication resources.
02	Assessment of damage and impacts on buildings, roads, and other infrastructure.	<ul style="list-style-type: none"> • Detailed assessments of damage to buildings, roads, and infrastructure in affected areas. • Potential impact of damage to infrastructure on response and recovery efforts. • Estimated cost of repairs or replacement for damaged infrastructure (when available). • Availability of resources, including personnel and equipment, for repair and replacement of damaged infrastructure.

IN CONFIDENCE

03	<p>Status of the communities who are currently isolated or cut-off due to the flood, households are affected, access state, resupply, and status of the supplies.</p>	<ul style="list-style-type: none"> • Which specific communities are currently isolated and how long have they been cut off from access. • Status of the road or bridge causing the community to be isolated. • Number of households in each isolated community and what are their basic needs. • Condition and status of the last resupply sent to the isolated communities. • Status of critical animal welfare needs including urgent housing, medical and feed requirements
04	<p>Status of impacted persons, including numbers, location, and welfare needs.</p>	<ul style="list-style-type: none"> • Current number and location of impacted persons in affected areas. • Status of emergency shelter facilities and other support services for impacted persons. • Estimated length of time for impacted persons to return to their homes. • Potential impact of impacted persons on response and recovery efforts.
05	<p>Health situation, including interruption or pressure on service delivery, any outbreaks of disease, contamination of water supply, food safety and sanitation issues.</p>	<ul style="list-style-type: none"> • Information on the prevalence of diseases and injuries. • Status of hospitals and medical facilities, including capacity and functionality. • Availability of medical supplies, including medicine and equipment. • Status of water and food supplies, including potential contamination and safety.
06	<p>Weather forecasts and potential impacts on ongoing response and recovery efforts.</p>	<ul style="list-style-type: none"> • Daily updates on current weather conditions and forecasts for areas in State of National Emergency. • Updates on any changes to the trajectory or intensity of potential weather events. • Reports on any impacts of weather events on response and recovery efforts, including impacts on transportation, logistics, and communication networks.
07	<p>Status of transportation and logistics capabilities, including availability of fuel, storage facilities, and transportation assets including air and sea ports.</p>	<ul style="list-style-type: none"> • Status of transportation infrastructure and assets in affected areas, including any damage or disruptions to transportation networks. • Availability of fuel, supplies, and equipment for ongoing response and recovery efforts. • Capacity and availability of storage facilities for supplies and equipment. • Reports on logistics operations to support ongoing response and recovery efforts.

<p>08</p>	<p>Status of areas impacted by flooding, including areas of silt, and the worst affected area in terms of damage and impact.</p>	<ul style="list-style-type: none"> • Degree of silt/soil accumulation and contamination in each area. • Degree of waste requiring disposal in each area. • Degree of what waste needs to be transported out of the region. • Severity of damage in each area affected by flooding. • Status of silt and hazardous substances management, including any emerging issues. • Results of testing that has occurred in the identified contaminated sites. • Identification of Control Measures that will be implemented to eliminate, or isolate, or substitute, or engineer to mitigate the contaminated soil/silt risk and flood contaminated waste.
<p>09</p>	<p>Status of Māori in affected areas, including their cultural practices, leadership, social networks, access to resources, and engagement with the emergency response and recovery efforts.</p>	<ul style="list-style-type: none"> • Māori cultural needs and requirements at evacuation centres (e.g., access to marae, cultural practices, etc.) • Māori language services and support for non-English speaking individuals at evacuation centres • Availability and accessibility of support for Māori to rebuild and recover in a way that aligns with their cultural values and traditions. • Availability and accessibility of resources for Māori to participate in decision-making and recovery planning processes.
<p>10</p>	<p>Status of communities in affected areas including their cultural practices, leadership, social networks, access to resources, and engagement with the emergency response and recovery efforts.</p>	<ul style="list-style-type: none"> • Cultural needs and requirements at evacuation centres (e.g., cultural practices, etc.) • Language services and support for non-English speaking individuals at evacuation centres and other community spaces. • Availability and accessibility of support for communities to rebuild and recover in a way that aligns with their cultural values and traditions. • Availability and accessibility of resources for communities to participate in decision-making and recovery planning processes.

Tasks by Agency	
All agencies	<ul style="list-style-type: none"> • Notify NCMC immediately of any critical information requirements (see page 2) • Maintain liaison in the NCMC, or on-call, until further notice, to ensure a coordinated national response. • Keep the NCMC informed of agency activities and critical needs through Situational Reports (as required). • Be prepared to undertake activities in line with agencies' roles and responsibilities including those described in the CDEM Plan Order. • All relevant agencies should also report issues, concerns, and progress to the National Recovery Coordination Group (NRCG) to enable cross-agency recovery coordination and planning.
National Emergency Management Agency (NEMA)	<ul style="list-style-type: none"> • Deliver a coordinated national response in support of affected regions, in line with CIMS 3rd edition. <p><u>Safety and impacted communities</u></p> <ul style="list-style-type: none"> • Monitor national-level meteorological risks from severe weather to Hawke's Bay and Tairāwhiti. To be done daily with MetService. • Prioritise and coordinate national welfare service delivery to Hawke's Bay and Tairāwhiti. • Coordinate the development of impact and needs assessments at the national level. • Support planning for clean-up activities (silt management and solid waste) with territorial authorities, Hawke's Bay ECC, Tairāwhiti ECC, Ministry for the Environment, Ministry for Primary Industries and Scientific Technical Advisory Committee. This includes identifying, testing, handling, removal and storage of contaminated and non-contaminated soil/silt. • Coordinate and convey technical risk advice to Hawke's Bay and Tairāwhiti • Communicate national health and safety advice as required through common public information sites such as (https://www.civildefence.govt.nz) • Implement communications activity that addresses the needs of affected communities and coordinates national agency input in support of agencies on the ground. <p><u>Personnel and Resource Requests</u></p> <ul style="list-style-type: none"> • Prioritise, allocate and deploy national-level resources, such as temporary bridging solutions to local and regional needs. • Provision of surge support across All-of-Government, Hawke's Bay and Tairāwhiti CDEM Groups and the reallocation of staff as necessary to support response and recovery. • Work with MFAT to coordinate international resource assistance. <p><u>Ministerial and policy support</u></p> <ul style="list-style-type: none"> • Coordinate VIP visits with Hawke's Bay and Tairāwhiti CDEM Groups. • Provide policy and legal advice to Ministers on response and recovery activities as required. • Work with the Cyclone Recovery Unit, DPMC, on long-term recovery policy and frameworks. <p><u>Māori National priorities</u></p>

	<ul style="list-style-type: none"> • Facilitate requests for assistance by iwi, hapū and marae with Hawke’s Bay and Tairāwhiti CDEM groups and NCMC. • Facilitate iwi, hapū and marae requests to ensure tikanga and customary practices in relation to response activities are fulfilled i.e. Rāhui. • Support work to set up new funding processes to meet immediate welfare costs of marae, iwi organisations and recognised rural groups. • Facilitate work force offers supporting marae and Māori communities. • Pānui to Māori communities in impacted areas developed and distributed to iwi comms collective, iwi radio and head of comms, iwi chairs forum and PSGEs. <p>Response to Recovery Transition</p> <ul style="list-style-type: none"> • Provide interim guidance on the All-of Government Recovery architecture to enable the transfer of reporting requirements from NCMC to the established Cyclone Recovery Unit. • Develop communications regarding the transition to recovery and key messaging for Māori, hapū, iwi before and during a notice of transition. • Support CDEM Groups to engage with iwi who have an interest in recovery planning for their respective regions. • Engage with CDEM Groups to develop an initial stock-take of recovery needs and develop a plan for the staged transition to recovery. • Monitor implementation of regional CDEM Group Contingency Plans including, where applicable, the transition from response to recovery.
<p>Hawke’s Bay and Tairāwhiti CDEM Groups</p>	<ul style="list-style-type: none"> • Maintain daily contact with NCMC to communicate response and recovery risks, critical resource shortages, welfare needs, response staffing and impact assessments. • Provide daily situation reports to NCMC Intelligence covering the priority intelligence requirements, no later than 1500. • Coordinate regional and local response actions in line with national response direction and Group Plans. • Work with the National Welfare Manager (and other Group Welfare Managers) to provide care for the evacuated population, including conducting needs assessments with relevant agencies. • Escalate resource requests, as needed, to the NCMC to support evacuation, clean up and welfare efforts. • Develop a regional Response to Recovery Transition Report prior to the termination of the Notice of National Transition Period • Work with local road controlling authorities and Waka Kotahi to re-establish road access. • Manage cordoning of at-risk areas with relevant agencies, seek legal advice if necessary to support cordons. • Continue monitoring rivers, landslides, slip dams and other natural hazards. • Complete detailed impact assessments of affected properties, as applicable. • Ensure Group Recovery Manager coordinates Recovery planning with the National Recovery Manager or office. • Engage with Te Puni Kōkiri (TPK), iwi, hapū and Māori communities to ensure that Māori interests are respected. <p>Hawke’s Bay</p> <ul style="list-style-type: none"> • Implement welfare checks and basic needs resupply to satellite communities no later than 08 March in accordance with the operational plan.

	<ul style="list-style-type: none"> • Maintain Distribution Point for relief operations to isolated communities, until further notice. • Work with territorial authorities to develop Solid Waste and Silt Management Action Plans. • Manage cordon at Awatoto water treatment site until appropriate mitigation is in place. <p>Tairāwhiti</p> <ul style="list-style-type: none"> • Implement Solid Waste and Silt Management Action Plans and escalate requests for support to NCMC (as needed) to operationalise. • Implement welfare sustainment plan and escalate requests for support to NCMC (as needed) to operationalise.
<p>Fire and Emergency New Zealand</p>	<ul style="list-style-type: none"> • Support and maintain the nation-wide impact assessment process and product for the NCMC. • Chair Science and Technical Advisory Committee (STAC) and provide specific scientific advice (excluding public health advice), as directed by Control. • Provide USAR logistical support to EMAT resources deployed to Hawke’s Bay and Tairāwhiti communities. • Support the demobilisation of and recommissioning of EMAT resources. • Provide and support IMT surge capacity to NEMA where capacity permits. • Promote and support community safety and reassurance messaging through Fire and Emergency communication channels to affected communities. • Provide risk reduction support, guidance and education to providers and users of temporary accommodation. • Provide other specialist equipment and resources when requested.
<p>Lifeline Utilities</p>	<ul style="list-style-type: none"> • Assess and coordinate national utilities status and reinstatement. • Provide information on the status of networks including: <ul style="list-style-type: none"> ○ scale and extent of event impact on networks; ○ major disruptions experienced (location and number of users); ○ requests for prioritisation; and ○ restoration timelines (to inform prioritisation). • Promulgate public information to NCMC PIM and NCMC Operations. • Assess medium term transport options for impacted regions, and plan for these options into recovery. • Provide regular updates on status of permanent water, electricity, fuel, communications and roading. • Provide advice on lifeline (water, electricity, communications, roads) restoration times to affected communities.
<p>New Zealand Police</p>	<ul style="list-style-type: none"> • Conduct inquiries for “uncontactable persons” and reported missing people until all related inquiries have concluded for the Severe Weather event. Ensure ongoing communication and resources are made available to families of those reported missing. • Conduct public reassurance patrols. • Coordinate Category I SAR Operations, support Category II SAR Operations. • Support Ministry of Justice with coronial processes and investigations. • Conduct Disaster Victim Identification, if required. • Contribute to messaging on public safety and security.

	<ul style="list-style-type: none"> • Deter, detect and investigate offending associated with impacted areas.
<p>Ministry of Business, Innovation and Employment</p>	<ul style="list-style-type: none"> • Coordinate with impacted households to find safe, secure and accessible temporary accommodation while remediation options are developed for their property. • Enable transition of accommodation from emergency to temporary (in conjunction with NEMA) and assume responsibility for shelter requirements of impacted people when required. • Support immigration and visa needs of international specialist personnel. • Provide immigration support to industry for Recognised Seasonal Employer (RSE) scheme workers. • Coordinate the impact to the built environment including the level of need for rapid Building Assessors (RBAs) for territorial authorities. • Provide advice to territorial authorities in Hawke’s Bay and Tairāwhiti on Building Act 2004 and technical guidance for remediation. • Support territorial authorities with information for impacted home and building owners. • Planning for ongoing support to local authorities (building control functions) during the recovery phase. • Liaison through the Visitor Sector Emergency Advisory Group (VSEAG). • Enable business support, including providing funds for issues such as wage assistance. • Manage the Fuel Sector Entity Coordination as required through National Fuel Plan, and provide updates through MBIE situation reports.
<p>Ministry of Foreign Affairs and Trade</p>	<ul style="list-style-type: none"> • Inform Diplomatic Missions of welfare services available to affected foreign nationals. • Advise on international offers/requests of assistance and accept/decline through diplomatic channels as agreed with NEMA. • Monitor international perceptions of the cyclone’s impact e.g. travel advisories, export markets, and update NCMC of any risks.
<p>Ministry of Health, Te Whatu Ora, Te Aka Whai Ora and Whaikaha</p>	<ul style="list-style-type: none"> • Ensure delivery of environmental health advice, delivery of public health and IPC advice, ongoing support to management of COVID-19. • Provide guidance and support to Hawke’s Bay and Tairāwhiti CDEM and communities on emerging health risks, this may need further support from STAC on consolidated guidance. • Provide health and disability services (including psychosocial support) to all affected areas. • Delivery of psychosocial support, community outreach programmes. • Coordination of long-term psychosocial wellbeing in affected communities.
<p>Ministry for the Environment</p>	<ul style="list-style-type: none"> • Support planning for clean-up activities (silt management and solid waste) with NEMA, territorial authorities, Hawke’s Bay ECC, Tairāwhiti ECC, Ministry for Primary Industries and Scientific Technical Advisory Committee. This includes identifying, testing, handling, removal and storage of contaminated and non-contaminated soil/silt. • Identify environmental hazards and advise of mitigation measures for Hawke’s Bay and Tairāwhiti.
<p>MetService</p>	<ul style="list-style-type: none"> • Provide daily national weather updates to the NCMC and regional forecasts as required, including responsive weather reports, such as rain, wind or thunderstorm warnings.

	<ul style="list-style-type: none"> • Provide situational awareness to NCMC about weather systems that could impact New Zealand or New Zealand’s interest within the Pacific.
Ministry of Social Development	<ul style="list-style-type: none"> • Administer the community support fund and support the provision of integrated and quality social services through the deployment of Community Connectors. • Support the delivery of coordinated welfare at national/CDEM level through being an active support partner. • Convene the Financial Assistance Sub Function as the responsible agency, delivering financial services and employment support. • Chair All-of-Government accommodation forum to ensure all parts of housing system are connected up to play their part in supporting MBIE (TAS) in providing medium-to-long term solutions for impacted people. • Activate Enhanced Taskforce Green, enabling MSD to make appropriate arrangements to employ clients to assist with clean-up efforts, until the end of the National Transition Period. • Engage with NCMC and NRCG to ensure appropriate recovery transition considerations are developed.
Ministry for Primary Industries	<ul style="list-style-type: none"> • Work with the Rural Support Trust to ensure that psychosocial and financial support is reaching isolated and affected farmers. • Administer the Farmer Grower Recovery grant and update NCMC on allocation through daily SIT REP. • Ensure animal health is maintained in impacted areas, such as by ensuring feed can be accessed. • Work with Hawke’s Bay Regional Council and local authorities on resources needed to clear debris around stop banks. • Advise communities, local and regional authorities on appropriate disposal processes. Coordinate this process with CDEM Groups as required • Support planning for silt management with NEMA, territorial authorities, Hawke’s Bay ECC, Tairāwhiti ECC, Ministry for the Environment, and Scientific Technical Advisory Committee. This includes identifying, testing, handling, removal and storage of contaminated and non-contaminated soil/silt.
Ministry for Pacific Peoples	<ul style="list-style-type: none"> • Provide advice on those that have been assisted and those communities who have not. • Coordinate cultural needs analyses and assessments for affected communities. • Collect intelligence on Pacific issues and opportunities and using this information to inform our (MPP) policy advice.
Ministry of Education	<ul style="list-style-type: none"> • Provide hard packs and resources to impacted schools & early childhood centres. • Coordinate maximum use of psychosocial support to affected students and staff and determine any needs for on-going support beyond response phase. • Coordinate alternative transport options for staff. • Support food and period products in schools. • Support school infrastructure needs. • Identify affected students with learning support needs. • Enable education programmes outside of the classroom. • Provide advice on the return to normalcy of schools in Hawke’s Bay and Tairāwhiti prior to Notice of National Transition Period, including identifying long term risks that impact on recovery activities.

IN CONFIDENCE

<p align="center">Kāinga Ora</p>	<ul style="list-style-type: none"> • Support MBIE (TAS) as required, including with any vacant land that may be used for temporary accommodation purposes. • Provide housing options to eligible impacted households. • Provide support to existing customers who have been affected, including access to other welfare services.
<p align="center">Waka Kotahi</p>	<ul style="list-style-type: none"> • Engage with NCMC to enable the development and prioritisation of temporary bridging solutions across impacted regions • Enable prioritised land transport system. • Support local road controlling authorities to re-establish road networks with isolated communities through the provision of temporary bridging solutions for prioritised sites. • Reinstate Hikuwai Bridge (SH35) and Waikare bridge (SH2) through Bailey Bridge solutions. • Develop a site-specific action/contingency plan and options analysis in conjunction with HBGECC of Hadden’s Hill to ensure lifeline status of the State Highway is maintained. • Support local road controlling authorities to reinstate key bridges through bailey bridge provision on approved priority sites. • Progress restoration of State Highways 2,5 and 35. • Continue SH 50 bridge and structure remediation.
<p align="center">Ministry of Transport</p>	<ul style="list-style-type: none"> • Provide guidance on funding mechanisms to replace or restore roads, ports, airports and bridges. • Provide a liaison officer to NEMA to support the transition to Recovery, during this operational period.
<p align="center">Department of the Prime Minister and Cabinet</p>	<ul style="list-style-type: none"> • Advise strategic risk policy and key decision-making points. • Establish Cyclone Recovery Unit and advise NCMC of this prior to termination of Notice of a National Transition Period. Ensure this entity engages with NCMC to develop an aligned Response to Recovery Transition Report.
<p align="center">New Zealand Defence Force</p>	<ul style="list-style-type: none"> • Maintain support to All-of Government response efforts in Tairāwhiti and Hawke’s Bay and responsibly withdraw from the national response when the State of National Emergency is lifted, through reducing support and sustainment of specialist NZDF capabilities to supplement the ongoing All-of-Government recovery. • Provide advice on international offers of assistance and integrate any accepted foreign military offers into the New Zealand response and into recovery.
<p align="center">Geological and Nuclear Science</p>	<ul style="list-style-type: none"> • Update the NCMC and NEMA (MAR Centre) on any impending hazards, including landslide susceptibility and risk, as required.
<p align="center">Public Service Commission</p>	<ul style="list-style-type: none"> • Source and coordinate surge staff as requested from NCMC during this operational period.
<p align="center">Te Puni Kōkiri</p>	<ul style="list-style-type: none"> • Provide liaison officers to NCMC, including on recovery. • Coordinate national Māori Warden emergency response team. • Link iwi, hapū and Māori communities with NEMA, CDEM, other government agencies and NGOs to access support and funding. <ul style="list-style-type: none"> ○ Support requests for assistance by iwi, hapū and marae with CDEM groups and NCMC.

	<ul style="list-style-type: none"> ○ Support iwi / hapū requests to fulfil tikanga/ custom in relation to response activities i.e., Rāhui. ○ Support work force offers supporting marae and Māori communities. ○ Support CDEM Groups to engage with iwi who have an interest in recovery planning for their respective regions. ○ Support the engagement with CDEM Groups to develop an initial stock-take of recovery needs and develop a plan for the staged transition to recovery. ○ Administer funding through Te Puni Kōkiri as and where appropriate. ● Support NEMA by contributing to the development of messaging for Māori audiences, and across Māori channels. <ul style="list-style-type: none"> ○ Pānui to Māori communities in impacted areas developed and distributed to iwi comms collective, iwi radio and head of comms, iwi chairs forum and PSGEs. ○ Develop communications regarding the transition to recovery and key messaging for Māori, hapū, iwi. ● Capture and share Māori community intelligence and information on risks and opportunities. ● Provide policy advice on issues and matters relating to Māori wellbeing, recovery, and resilience.
<p>Department of Internal Affairs</p>	<ul style="list-style-type: none"> ● Working with Taituarā and Local Government New Zealand to stand up a coordinated Local Government Cyclone Recovery Team. ● Provide regular emails as needed to Mayors/Chairs and Chief Executives in councils directly affected by the Cyclone Gabrielle to support information management. ● Weekly webinar with affected Councils to share information and gather intelligence. ● Providing strategic advice and guidance on Cyclone Gabrielle response and recovery issues.

Key Workstreams		
This operational period includes the following key workstreams (reflected in agency tasks above):		
Workstream	Focus	Key Agencies
<p>Clean Up (including silt, solid waste and hazardous substance removal)</p>	<p>Assessing the scale and scope of solid waste removal, both household and silt. This includes a proposal to establish a fund to allow provision of national level waste management resources be allocated to the regional/district level to support waste removal operations.</p>	<ul style="list-style-type: none"> ● CDEM Groups (Council Waste Management) (lead) ● Ministry for the Environment (support) ● NEMA ● Ministry of Health (Public Health Agency)
<p>Accommodation</p>	<p>Transitioning from emergency shelter options to temporary accommodation. Planning and consideration of long-term solutions beyond the temporary accommodation space.</p>	<ul style="list-style-type: none"> ● Ministry of Business, Innovation and Employment (Temporary Accommodation Service) (lead) ● Ministry of Social Development ● NEMA

		<ul style="list-style-type: none"> • Ministry of Housing and Urban Development • Te Puni Kōkiri • Kāinga Ora
Welfare services	Coordinating the delivery of appropriate welfare services to affected communities (including people and companion animals). Planning for the transition to social recovery with a sustainable welfare services approach, particularly for isolated communities.	<ul style="list-style-type: none"> • NEMA through the National Welfare Coordination Group (lead)
Bridges	Planning and prioritisation of temporary bridging solutions to re-establish access to isolated communities beyond State Highways. This also includes considering requests for equipment from international partners.	<ul style="list-style-type: none"> • Waka Kotahi (lead) • Ministry of Transport • CDEM Groups (Council Road Management) • Ministry of Foreign Affairs and Trade • NEMA
Lifeline Utility Restoration	Repair and restoration of critical infrastructure assets, networks and services, and/or the identification of alternatives to enable medium or long-term restoration of services.	<ul style="list-style-type: none"> • Lifeline Utilities (lead) • NEMA
International Assistance	International assistance is in place from the United States (IMT support from USAID). Further offers of support are expected to be accepted and progressed for integration into New Zealand during this operational period.	<ul style="list-style-type: none"> • Ministry of Foreign Affairs and Trade (lead) • New Zealand Defence Force • Fire and Emergency New Zealand • NEMA

Critical Facts

A State of National Emergency has been declared in accordance with the Civil Defence Emergency Management Act 2002 and is in place until 14 March 2023 for Tairāwhiti and Hawke's Bay CEDM Group areas.

As of 03 March, Northland, Auckland, and Waikato Civil Defence Emergency Management Group areas and the Taranaki District are in a National Transition Period. The Masterton, Carterton and South Wairarapa districts are also now in a National Transition Period from 07 March. The State of National Emergency expired on 28 February for Bay of Plenty.

Critical Assumptions

- The State of National Emergency will remain in effect throughout the operational period of this plan.
- The transition from response to recovery will be staged and variable across regions and districts. The transition will be conditions-based for each region.

- There will be significant overlap in activities spanning response and recovery, such as waste management and road/bridge restoration.
- During this operational period, the response will progress from relief efforts meeting basic needs to addressing the specific welfare needs of individuals, families and whānau, and communities.
- Accommodation will transition from emergency shelter to temporary accommodation for impacted people, and for responders and surge staff deployed in to impacted areas.
- Further severe weather may require temporary adjustment of response operations.

Identified Risks

- Incomplete information on impacts, resources and needs.
- A failure to coordinate effectively at a national level (across agencies) could lead to differing priorities, duplication of effort, ineffective use of resources and potentially negative outcomes for the affected population. This has been partially mitigated with the stand-up of STAC to consolidate, deconflict and create single source of truth for CEDM, Councils and PCBUs.
- Shortage of trained (and experienced) staff in all response agencies.
- The welfare needs of isolated and vulnerable communities are unable to be meet, due to access, lack of information and/or coordination.
- Welfare needs are not identified or not communicated to agencies, resulting in mismatched commitments of limited resources.
- Communities losing faith in response structures aka feeling forgotten.
- Dissemination of misinformation or inconsistent public messaging may reduce effectiveness and slow achievement of response objectives.
- Uncoordinated messaging from Government Agencies or regions prevents communication of nationally consistent messages. This has been partially mitigated with the stand-up of the STAC to consolidate, deconflict and create a single source of truth for CDEM, Councils, and PCBUs.
- Inability for territorial authorities to finance the costs of response
- Agencies prioritising direction from own agency, rather than direction from NCMC.
- Prioritising short term / intense working periods risks burnout and inability to sustain operations through response and into recovery.
- As some areas move out of urgent response needs, efforts to decide on accountability for actions may divide resourcing away from ongoing response activities in other areas.
- COVID-19 spreading in coordination centres, reducing staff capacity.
- Concurrent event impacting the ability of NCMC to manage and coordinate response to severe weather.
- National Recovery agency not in place, causing misalignment between national and regional recovery priorities.
- Shortage of trained recovery practitioners as requests for recovery staff/ expertise emerge from CDEM Groups.
- Insufficient accommodation to house surge staff supporting the Hawke's Bay.

Limitations

- Where response activities exceed the capacity or capability of CDEM Groups or districts, or require national-level resources, requests are to be directed to the NCMC: 9(2)(a)
- Significant housing shortages nationwide reduce the capacity of Aotearoa to successfully provide suitable accommodation solutions to impacted households.
- The accommodation shortages in impacted regions also significantly limits their ability to host surge staff, requiring prioritisation before deployment.

Resource Needs - Critical Resources

All regions, both currently under a National Transition Period and State of National Emergency must direct requests for national support and resources to the NCMC. **9(2)(a)**

Critical Resources

- Critical assets are scarce and in high demand, requiring national control and prioritisation. This will involve either holding resources nationally or assigning them regionally.
 - Resources that are assigned by the NCMC to operate within a region will be under the control of the Group Controller. For example, air assets evacuating people within a CDEM Group area.
 - Resources that are assigned by the NCMC to operate between regions will be under the control of the National Controller. For example, reconnaissance assets operating across multiple CDEM Group areas.
 - Asset owners always maintain command of their assets.
- Critical resources include, but are not limited to:
 - Air transport (rotary and fixed wing),
 - Sea transport,
 - Emergency response staff,
 - Military land transport,
 - Sanitation equipment,
 - Water purification equipment, and
 - Waste disposal equipment and machinery.
- Additional resources may be allocated to or controlled by CDEM Groups.

Public Information

NCMC and affected CDEM Group Public Information Managers are to engage with national and local media and public across all relevant communication channels to:

- Provide advice to the affected population on what to do and how to access support.
- Reassure the affected population through the provision of updates on the response and recovery and how people can support.
- Inform the affected population of the timings and requirements for needs assessment to allow focused support to them.
- Provide advice to the affected population on the transition to recovery and what it means for them.

See 'Consistent messages for CDEM' at: <https://www.civildefence.govt.nz/cdem-sector/consistent-messages/>

Command and Control

Lead Agency – NEMA is lead agency under a State of National Emergency

National response structure as per the *National CDEM Plan 2015* and *CIMS 3rd edition*.

- Emergency Operations Centres are to provide information and requests to Emergency Coordination Centres (ECCs).

- ECCs will provide a collated return to the NCMC.
- National agencies will keep their Ministers informed but must also inform the NCMC to allow the collation of all response information into a single common operating picture.
- NCMC to keep the Officials Committee for Domestic and External Security informed.
- All requests for national resources are to be directed to the NCMC.

Appointments

Director CDEM: Roger Ball

National Controller: Charlie Blanch (principal), David Coetzee, Jeremy Holmes, John Appleby

National Recovery Manager: Jenna Rogers

National Welfare Manager: Alex Hogg

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Communications

The National Crisis Management Centre (NCMC) is activated in line with the State of National Emergency. Due to the previous activation of the National Coordination Centre (NCC) for the Auckland Flood Event, operational systems (including email addresses) for the NCC remain in place. For this reason, NCC and NCMC should be read interchangeably.

NCMC facility phone: 9(2)(a) [redacted]

NCMC email: 9(2)(a) [redacted]

NEMA webpage: <http://www.civildefence.govt.nz/>

Approval and distribution

Prepared by:	NCMC Planning Function
Approved by:	National Controller

Proactively released

Annex A – Implementation

This section describes the implementation of the National Action Plan over the next seven days.

Hawke's Bay and Tairāwhiti

NEMA NCMC: Maintained to direct All-of-Government activity.

Operating in extended hours, with overnight support from the MAR Centre. Hours of operation may change depending on response needs, including changes in forecasted weather.

Surge staffing to support Hawke's Bay ECC, and any other ECC as required, is continuing, with rotations of staff likely to occur in this operational period.

Engagement with CDEM Groups and partner agencies is likely to involve long-term recovery focus due to the transition of multiple regions into the Notice of Transition Period.

Hawke's Bay ECC: Will allocate surge staff to local EOCs, as required.

Responder accommodation is located at the Mitre 10 Park (Hastings) and Kennedy Park (Napier). These centres are operated by the site operator, with a NZDF facility Liaison at the ECC.

The Distribution point and holding area at the Hawke's Bay Showgrounds remains a critical component of this response. This venue has been made available by Ngāti Kahungunu to provide food, fuel and other relief aid to impacted communities. This is run with support from iwi groups, Hawke's Bay CDEM, Volunteer Hawke's Bay, and NZDF.

Isolated communities within the Hawke's Bay and Tairāwhiti require the ongoing use of military and civilian rotary assets, and military high clearance vehicles (Unimog & MHOV) to deliver critical relief aid. The intent is that distribution will transition from air to road operations to support these communities, with contingencies to resume air transportation if roading subsequently fails from further weather or damage.

NZDF maritime assets are transitioning out of the area of operations to resume their normal operational cycle.

Annex B – Recovery Guidance

The development of the All-of-Government Recovery architecture will progress significantly in this operational period. The announcement of the Minister for Cyclone Recovery, allocation of Regional Ministers and the establishment of the Cyclone Recovery Unit within DPMC are indications of this.

It is expected with ongoing Cabinet discussions and decisions regarding Recovery, more information will be publicised to enable the appropriate delineation between response and recovery frameworks for those regions that have already transitioned to Recovery.

In the interim, Northland, Auckland, Waikato, Tararua District (Manawatū-Whanganui) and South Wairarapa District are directed to engage with the NCMC Recovery function for recovery related issues, tasks or guidance. Reporting requirements for their recovery establishment should direct all status reports to **9(2)(a)** as advised by the NCMC Recovery function.

Interim Guidance from the National Recovery Manager will be provided during this operational period to further progress the understanding of the formal Cyclone Recovery architecture and associated processes

once established. These will be communicated directly with the Regions in Recovery to enable the transfer to formal recovery reporting lines.

Reporting requirements for Northland, Auckland Waikato, Bay of Plenty and Tararua District under section 94P of the CDEM Act 2002

Recovery Managers will be required to provide a written report to the CDEM Director within 7 days of the relevant transition period ending. This report must include the transition power or powers that have been exercised. Recovery Managers should therefore be documenting the use of Transition Notice Period powers within their regions in preparation for this.

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