



10 October 2023



Ref: OIA-2023/24-0108

Dear 

Official Information Act request relating to the previous Prime Minister's correspondence and visit to BlackRock in May 2022

Thank you for your request made under the Official Information Act 1982 (the Act), received on 10 August 2023. You requested (numbering added):

"[1] Please provide under the OIA the former PMs agenda during her June 2022 trip to New York and the purpose, agenda, attendees and any minutes or other records of her visit to BlackRock.

<https://thespinoff.co.nz/politics/08-06-2022/conspiracy-theorists-are-losing-their-shit-over-a-clip-of-jacinda-ardern-in-new-york>

[2] Please also provide information about all other meetings and / or correspondence between Jacinda Ardern when she was Prime Minister Ardern and/ or Chris Hopkins as Minister of Covid or Prime Minister and any representative of BlackRock, Vanguard, Google, Facebook and/ or with Bill Gates, Hilary Clinton or Barack and/ or Michelle Obama since 1 August 2019."

We wrote to you on 23 August 2023 regarding the transfer of your request in part to the Department of Internal Affairs (DIA) and to the current Prime Minister, Rt Hon Chris Hipkins, for any information held by DIA or, in relation to Part [2] of your request, by the current Prime Minister.

On 5 September 2023, I wrote to you extending the time limit for response by 23 working days, to 10 October 2023. The additional time was needed to complete consultations before a final decision was made on your request. I am now in a position to respond.

As noted previously, the Department of the Prime Minister and Cabinet (DPMC) can only respond to your request as it relates to information held or received by DPMC.

In relation to part [1] of your request for records relating to the visit to BlackRock by the previous Prime Minister, Rt Hon Dame Jacinda Ardern, details about the visit are publicly available in the report to Cabinet on overseas travel, including the visit to BlackRock on 25 May 2022. You can find the Cabinet report and related Minute "*Report on Overseas Travel: Rt Hon Jacinda Ardern and Hon Damien O'Connor*" (CAB-22-SUB-0321 and CAB-22-MIN-0321) on the DPMC website at: www.dPMC.govt.nz/publications/proactive-release-report-overseas-travel-rt-hon-jacinda-ardern-and-hon-damien-oconnor. No redactions were made to the paragraph in the paper reporting on the visit to BlackRock.

Further information, including attendees of the visit is publicly available in the proactively released diary for the previous Prime Minister for May 2022 on the Beehive website at: www.beehive.govt.nz/sites/default/files/2022-06/Rt%20Hon%20Jacinda%20Ardern%27s%20May%202022%20Ministerial%20Diary.pdf

For ease of reference, please find the relevant extract from the diary for the visit to BlackRock in New York on 25 May 2022 copied below:

Date	Scheduled Time	Meeting	Location	With or attending	Portfolio
25/05/2022	04:15 - 05:45	ATTEND: United States Chamber of Commerce and Blackrock Investment Roundtable Meeting	New York, United States of America	Blackrock Chief Executive Officer, Larry Fink; US Chamber Executive Vice President, Myron Brilliant; Walmart, Anbinh Phan; Merck, Cisco, Brevet Capital Management, NWI Management, Starr Strategic Holdings, Underwriters Laboratories nc., Akin Gump, Edelman Global Advisory, NBCU, Business Delegation, and officials.	Prime Minister

DPMC has identified some information in relation to part [2] of your request for information about meetings and/or correspondence since 1 August 2019 between the previous Prime Minister, Rt Hon Dame Jacinda Ardern and any representative of BlackRock, Vanguard, Google, Facebook and/ or with Bill Gates, Hilary Clinton or Barack and/ or Michelle Obama. The information we have identified as relevant is correspondence and meetings that relate to the Christchurch Call.

We are still in the process of preparing these documents for release and will release them to you in two tranches.

Please find **attached** the first tranche of documents consisting of emails, some with attachments, and letters relevant to the Christchurch Call. The documents released to you are set out in the table below. As marked within the documents, some information has been withheld under the following sections of the Act:

- section 6(b)(i), to protect the entrusting of information to the Government of New Zealand on a basis of confidence by the Government of any other country or any agency of such a Government
- section 9(2)(a), to protect the privacy of individuals
- section 9(2)(b)(ii), to protect the commercial position of the person who supplied the information, or who is the subject of the information
- section 9(2)(ba)(i), to protect the supply of similar information in the future
- section 9(2)(g)(i), to maintain the effective conduct of public affairs through the free and frank expression of opinion

Also marked is information redacted where it is not relevant to your request, or where there is duplication.

Table of information released in Tranche 1:

Date	Title (or Description)	Approach
16/04/2019	RE: Request from NZ	Release with redactions under: 9(2)(a) Also:

Date	Title (or Description)	Approach
		Duplicate Out of Scope
16/03/2019	my deepest condolences	Release with redactions under: 9(2)(a)
23/04/2019	Re: Request for telephone conversation between Prime Minister Jacinda Ardern and Mr Sundar Pichai	Release with redactions under: 9(2)(a) Also: Out of Scope
15/05/2019	RE: Christchurch Call to Action	Release with redactions under: 9(2)(a) Also: Out of Scope
8/05/2019	Invitation - Kent Walker Meeting / Google Cultural Institute	Release with redactions under: 9(2)(a) Also: Out of Scope
2/05/2019	PM / Susan Wojcicki (YouTube)?	Release with redactions under: 9(2)(a) Also: Out of Scope
8/05/2019	Letter to the Prime Minister from Facebook (Sir Nick Clegg).	Release in full.
11/05/2019	Re: Call: Mark Zuckerberg / Prime Minister Ardern > we are connected :)	Release with redactions under: 9(2)(a) Also: Out of Scope
10/05/2019	Re: Request for a call: Mark with Prime Minister Ardern	Release with redactions under: 9(2)(a) Also: Out of Scope
2/05/2019	RE: Request	Release with redactions under: 9(2)(a) Also: Out of Scope
17/04/2019	RE: Follow-up	Release with redactions under: 9(2)(a) Also: Out of Scope
17/04/2019	RE: Request from NZ	Release with redactions under: 9(2)(a) Also: Out of Scope

Date	Title (or Description)	Approach
16/04/2019	FW: Request from NZ	Release with redactions under: 9(2)(a) Also: Duplicate Out of Scope
26/03/2019	AU Summit remarks + NZ outreach next week	Release with redactions under: 9(2)(a) Also: Out of Scope
25/03/2019	Re: Formal offer: Facebook delegation	Release with redactions under: 9(2)(a) Also: Out of Scope
19/03/2019	RE: Formal offer: Facebook delegation	Release with redactions under: 9(2)(a) Also: Out of Scope
10/09/2019	Invitation to a roundtable meeting from the Rt Hon Jacinda Ardern, Prime Minister of New Zealand	Release with redactions under: 9(2)(a) Also: Out of Scope
9/10/2019	FW: Great seeing you in New York	Release with redactions under: 9(2)(a) Also: Out of Scope
23/09/2019	Christchurch Call Tech Roundtable File Note – New York	Release with redactions under: 6(b)(i) 9(2)(a) 9(2)(b)(ii) 9(2)(ba)(i) 9(2)(g)(i)
17/03/2020	thinking of NZ	Release with redactions under: 9(2)(a) Also: Out of Scope
22/10/2020	RE:	Release with redactions under: 9(2)(a) Also: Out of Scope
28/10/2020	RE: congratulations	Release with redactions under: 9(2)(a) Also: Out of Scope

Date	Title (or Description)	Approach
10/12/2020	Message from Nick Clegg	Release with redactions under: 9(2)(a) Also: Out of Scope

To the extent your request is for information that is already publicly available, and I have provided you links to that information, section 18(d) of the Act applies.

Where information has been withheld under section 9 of the Act, in making my decision, I have considered the public interest considerations in section 9(1) of the Act. No public interest has been identified that would be sufficient to override the reasons for withholding that information.

This response may be published on the Department of the Prime Minister and Cabinet's website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

I will write to you again very shortly and no later than 1 November 2023 with the remaining documents. Some parts of these documents will be withheld under sections 6 and 9 of the Act.

You are entitled to ask the Ombudsman to review this response under section 28(3) of the Act.

Yours sincerely



Janine Smith
Deputy Chief Executive, Policy

Enc: Correspondence and meetings with former Prime Minister

From: s9(2)(a) [Facebook]
Date: Tuesday, 16 Apr 2019, 5:53 AM
To: s9(2)(a) - PM
Cc: Mia Garlick <s9(2)(a)>
Subject: RE: Request from NZ

Dear Prime Minister Ardern,

Our thoughts are with you during this time.

Thank you for offering your flexibility during your recess. I am wondering if you might have time during either of the following windows for a call with Mark in the next few days.

- Today between 4:00-5:00pm PT, Monday, April 15 // 11am-12:00pm New Zealand; Tuesday, April 16
- Tomorrow between 3:30-4:30pm PT, Tuesday, April 16 // 10:30am-11:30am New Zealand; Wednesday, April 17

Or please let me know if there is a time that might work best for you and if you prefer I work with your staff on the details.

My best,
s9(2)(a)

N.b. I have moved Sheryl to the bcc line for scheduling.

From: Sheryl Sandberg <s9(2)(a)>
Sent: Monday, April 15, 2019 10:06 AM
To: s9(2)(a) - PM
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook]
Subject: FW: Request from NZ
Importance: High

Prime Minister Ardern,

Thank you for your note – and more importantly, for your leadership during what I know has been an incredibly difficult time. The terrorist attack was absolutely heartbreaking, and I continue to send my thoughts and prayers your way.

We have more work to do, and I speak for everyone at Facebook when I say that we are deeply committed to strengthening our policies, improving our technology and working vigilantly to keep our platforms safe.

I am copying my colleague s9(2)(a). She works closely with Mark and can find time for you two to connect. And I am happy to talk as well anytime.

My very best,
Sheryl

sheryl sandberg | chief operating officer | facebook
1 facebook way | menlo park, ca | 94025
s9(2)(a)

From: s9(2)(a) - PM
Sent: Sunday, April 14, 2019 11:20 PM

To: Sheryl Sandberg <s9(2)(a)>
Cc: Mia Garlick <s9(2)(a)>
Subject: Request from NZ

Dear Sheryl (cc Mia)

I wanted to send a personal note to say thank you for your recent message of condolence in the wake of the terrorist attack on the 15th of March.

As I know you will have observed, New Zealand has been experiencing a period of shock and grief following the attack, which has been unlike anything we have experienced before. The support from so many though has been overwhelming, and for that we have been most grateful.

In the wake of the attack we have had ongoing contact and offers of briefings etc from Facebook, which we have not taken up formally to date. I did personally want to follow up though on the offer of a phone call with Mark as your Chief Executive, which came via Mia Garlick in late March.

I read with great interest the article Mark wrote in the aftermath of the terrorist attack in New Zealand. I share the view that a collective approach needs to be taken by the global community if we are to successfully tackle the challenges we face. I'd welcome the opportunity to discuss that with Mark at the earliest convenience. We are in recess at present so can be quite flexible with timing.

Thanks again Sheryl, and I do hope our paths can cross again soon.

Best,

Jacinda Ardern

Sent with BlackBerry Work
(www.blackberry.com)

Released under the Official Information Act 1982

From: s9(2)(a) - PM
Sent: Tuesday, 16 April 2019 6:00 AM
To: ^Parliament: Leroy Taylor; Andrew Campbell
Subject: FW: Request from NZ

We have a time. Le roy, mind getting back to s9(2)(a) with the option that suits best? I am assuming MFAT are ready for me to make the call today.

Sent with BlackBerry Work
(www.blackberry.com)

Duplicate

Released under the Official Information Act 1982

From: Sheryl Sandberg s9(2)(a)
Sent: Saturday, 16 March 2019 6:39 AM
To: Rt. Hon Jacinda Ardern
Cc: Mia Garlick
Subject: my deepest condolences

Prime Minister Ardern,

My deepest condolences for the attack that took place yesterday. It's absolutely heartbreaking. I'm keeping the people of New Zealand in my thoughts and wishing you all strength during this difficult time.

My team is fully engaged with the police and standing by ready to help however we can. We are sending a member of our law enforcement team to New Zealand to support on the ground. We removed both the shooter's Facebook and Instagram accounts and the video. We're also removing any praise or support for the crime and the shooter as soon as we're aware. Please don't hesitate to reach out to me personally if there's anything else we can do.

In solidarity,
Sheryl

sheryl sandberg | chief operating officer | facebook
1 facebook way | menlo park, ca | 94025
s9(2)(a)

Released under the Official Information Act 1982

Out of Scope [DPMC]

From: s9(2)(a) - Google
Sent: Tuesday, 23 April 2019 9:50 AM
To: ^Parliament: Leroy Taylor
Cc: Paula Wilson [DPMC]
Subject: Re: Request for telephone conversation between Prime Minister Jacinda Ardern and Mr Sundar Pichai

No problem at all. Thanks for the update.

s9(2)(a) - Google | Google LLC | EA to Sundar Pichai | s9(2)(a) - Google

On Mon, Apr 22, 2019 at 2:48 PM Le Roy Taylor <s9(2)(a) - PMO> wrote:
Hello s9(2)(a) - Google

The Prime Mjnister's flight looks to be slightly delayed in taking off.

Can you let Sundar know that it will be closer to 11:15 that the PM calls him.

I hope this isn't too much of an inconvenience to him - if so, we could look to reschedule.

Very best,
Le Roy

Sent with BlackBerry Work
(www.blackberry.com)

From: s9(2)(a) - Google
Date: Friday, 19 Apr 2019, 10:54 AM
To: Le Roy Taylor <s9(2)(a) - PMO>
Subject: Re: Request for telephone conversation between Prime Minister Jacinda Ardern and Mr Sundar Pichai

Perfect. We are confirmed for Monday, 4/22 at 4pm PST / Tuesday, 4/23 11am NZT. Please have the Prime Minister call Sundar at s9(2)(a)

Thanks you for your help in getting this scheduled. Enjoy your Easter weekend.

Best,

s9(2)(a) - Google | Google LLC | EA to Sundar Pichai | s9(2)(a) - Google

On Thu, Apr 18, 2019 at 5:43 PM Le Roy Taylor <s9(2)(a) - PMO> wrote:
Thanks s9(2)(a) - Google

If you're happy to confirm Monday 22nd at 4.00pm PST, could you provide a number for Prime Minister Ardern to call - as she will not be in the office and is to make the call between flights that day.

Many thanks,
Le Roy

Sent with BlackBerry Work
(www.blackberry.com)

From: s9(2)(a) - Google
Date: Friday, 19 Apr 2019, 3:08 AM
To: Le Roy Taylor <s9(2)(a) - PMO>
Subject: Re: FW: Request for telephone conversation between Prime Minister Jacinda Ardern and Mr Sundar Pichai

Sorry, I was looking at May. Confirming we are looking at Monday, April 22 at 4pm PST. Thanks!

s9(2)(a) - Google
Google LLC | EA to Sundar Pichai | s9(2)(a)

On Thu, Apr 18, 2019 at 7:51 AM s9(2)(a) - Google > wrote:

Hi Le Roy -

I am working on moving Sundar's conflict at 4pm, on Monday April 20. So let's plan on it if it still works on your end. Also want to confirm that you meant Monday April 20, not the 22nd.

Thanks!

s9(2)(a)

s9(2)(a) - Google
Google LLC | EA to Sundar Pichai | s9(2)(a) - Google

On Thu, Apr 18, 2019 at 7:24 AM s9(2)(a) - Google wrote:

Sundar has a conflict at 4pm on Monday. Is it possible to do Monday 3:30pm PST or 5pm PST? Sorry to be difficult.

Best,

s9(2)(a) - Google
Google LLC | EA to Sundar Pichai | s9(2)(a)

On Wed, Apr 17, 2019 at 10:10 PM Le Roy Taylor <s9(2)(a) - PMO> wrote:

s9(2)(a) - Google
Understood (a) - thanks for letting me know.
Google

As we're heading in the Easter break, I wonder if we could look at **4.00pm on Monday 22 April PST.**

Many thanks,

Le Roy

From: s9(2)(a) - Google
Sent: Thursday, 18 April 2019 3:12 PM
To: Le Roy Taylor <s9(2)(a) - PMO>
Subject: Re: FW: Request for telephone conversation between Prime Minister Jacinda Ardern and Mr Sundar Pichai

Hi Le Roy -

Sundar is on vacation and the earliest we can do is Sunday afternoon/evening Pacific time/Monday in New Zealand.

Let me know what works.

Thanks!

s9(2)(a) - Google

On Wed, Apr 17, 2019, 2:06 PM Le Roy Taylor <s9(2)(a) - PMO> wrote:

Hi
s9(2)(a) - Google

I don't suppose today at 6.30pm (PST) / 1.30 (NZT) would be possible?

Look forward to working with you on this one!

Best,

Le Roy Taylor | Senior Private Secretary

Office of the Prime Minister

s9(2)(a) - PMO | Email s9(2)(a) - PMO

From: Ross Young [mailto:s9(2)(a)]
Sent: Thursday, 18 April 2019 8:52 AM
To: Le Roy Taylor <s9(2)(a) - PMO> s9(2)(a) - Google
Cc: Paul Ash [DPMC] s9(2)(a) Paula Wilson [DPMC] s9(2)(a)
Hayden Glass [DPMC] s9(2)(a) s9(2)(a) - Google Raj Nahna
s9(2)(a) - PMO
Subject: Re: Request for telephone conversation between Prime Minister Jacinda Ardern and Mr Sundar Pichai

Kia Ora Le Roy, Please meet s9(2)(a) - Google EA to Sundar Pichai (Google) who can help you find the best time for a call - ideally Sunday afternoon or evening Pacific time / Monday New Zealand time as Sundar is currently on vacation (but if the PM would prefer a call in the next couple of days, we will do our best to make that happen). Kind regards, Ross

Ross Young | Government Affairs and Public Policy | s9(2)(a)
s9(2)(a)

On Wed, 17 Apr 2019 at 11:35, Kent Walker s9(2)(a) wrote:

Paul / LeRoy / Paula --

Thanks very much for your note, and I was sorry to miss the opportunity to connect earlier this month. You of course have our condolences on the recent events. We welcome your taking a leading role on these issues and you have our commitment to work constructively with your offices.

Sundar is on vacation this week, but I've had a chance to connect with him today. From his perspective, it would be ideal to do a call on Sunday afternoon or evening Pacific time / Monday New Zealand time, when he'll be back in the area and have better connectivity. That said, if the PM would prefer a call in the next couple of days, we will do our best to make that happen.

I'm copying s9(2)(a) - Google from Sundar's office who can facilitate logistics on our side.

-- Kent

Kent Walker

Senior Vice President, Global Affairs / Google LLC

On Tue, Apr 16, 2019 at 3:31 PM Paul Ash [DPMC] s9(2)(a) wrote:

Good morning Ross

Thanks for your advice by text that you can assist with this. The key contacts in the Prime Minister's Office for setting up a call are Le Roy Taylor, Senior Private Secretary, and Paula Wilson, Foreign Policy Advisor, copied above.

As always, I'm happy to assist as required with other elements related to this.

Regards

Paul

Paul Ash
Acting Director, National Security Policy Directorate
National Security Group
Department of the Prime Minister and Cabinet

s9(2)(a)

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From: Paul Ash [DPMC]

Sent: Tuesday, 16 April 2019 10:33 PM

To: s9(2)(a)

Cc: 'Ross Young' s9(2)(a)

Subject: Request for telephone conversation between Prime Minister Jacinda Ardern and Mr Sundar Pichai

[UNCLASSIFIED]

Dear Kent

I am the official leading the New Zealand government's work in response to the online aspects of the 15 March terrorist attacks in Christchurch. I work closely with Ross Young here in Wellington, across a range of issues.

Thank you for your kind offer to visit New Zealand recently, following the Christchurch mosque shootings of 15 March, and for Google's outreach and regular updates on your work. Unfortunately, scheduling difficulties meant it was not possible to arrange a meeting during your visit to the region.

I am writing to seek your assistance with organising a telephone conversation in the next 2-3 days between Prime Minister Jacinda Ardern and Google's CEO, Mr Sundar Pichai. The Prime Minister is reaching out to the CEOs of the major digital platforms affected by the attacks, and would be most appreciative of a conversation with Mr Pichai.

I hope you will be able to assist with this and would be pleased to connect your team with the Prime Minister's staff to schedule a time that works.

Please feel free to be in touch should you have any questions.

Sincerely

Paul Ash

Acting Director, National Security Policy Directorate
National Security Group
Department of the Prime Minister and Cabinet

s9(2)(a)

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From: s9(2)(a) - PMO on behalf of Rt. Hon Jacinda Ardern <Jacinda.Ardern@parliament.govt.nz>
Sent: Wednesday, 15 May 2019 7:49 AM
To: 'Susan Wojcicki'
Subject: RE: Christchurch Call to Action

Dear Susan Wojcicki
 Thank you so much for your email to the Prime Minister, Jacinda Ardern. I will pass it on to her in Paris.
 Best wishes

s9(2)(a) - PMO
 Office of the Prime Minister

From: Susan Wojcicki s9(2)(a)
Sent: Tuesday, 14 May 2019 6:05 PM
To: J Ardern (MIN)
Cc: s9(2)(a) - PMO s9(2)(a) - Google s9(2)(a)
Subject: Christchurch Call to Action

Kia Ora Prime Minister,

It was an honor to speak with you on the phone earlier this month. I continue to be inspired by your words and actions to drive change in the wake of the tragedy in Christchurch.

I also want to thank you for the request to join you in Paris this week and for YouTube to sign the Christchurch Call to Action. As you likely know, YouTube signed onto the proposal, as did Google. I am unfortunately unable to be in Paris this week, but Kent Walker, our Senior Vice President of Global Affairs, is there to represent us. I look forward to following up with you on this important issue and hope to meet you in person soon.

s9(2)(a)

In the meantime, if you ever need anything from me, please do not hesitate to reach out. Both you and New Zealand continue to be in my thoughts.

Best wishes,

Susan Wojcicki
 CEO, YouTube

From: Ross Young s9(2)(a)
Sent: Wednesday, 8 May 2019 1:11 PM
To: ^Parliament: Rajesh Nahna; ^Parliament: Leroy Taylor
Cc: Paul Ash [DPMC]; Hayden Glass [DPMC]
Subject: Invitation - Kent Walker Meeting / Google Cultural Institute

Kia Ora Raj and Le Roy

During the Prime Minister's upcoming visit to Paris, we would like to extend an invitation to meet privately with Kent Walker and to visit Google's Cultural Institute Lab.

We understand that the Prime Minister's schedule will be tight but wanted to make the offer should the PM welcome a private meeting with Kent, perhaps before/after the formal Call to Action Meeting on 15 May.

We would also be pleased to welcome the PM to the [Google Cultural Institute Lab in Paris](#) in her role as Minister of Arts, Culture and Heritage. We created The Lab in Paris as a place where tech and creative communities come together to share ideas and discover new ways to experience art and culture.

Please let me know if either the meeting or visit would be of interest.

Nga mihi nui
Ross

Ross Young	Government Affairs and Public Policy	s9(2)(a)
s9(2)(a)		

Released under the Official Information Act 1982

From: Ross Young s9(2)(a)
Sent: Thursday, 2 May 2019 10:26 AM
To: ^Parliament: Leroy Taylor s9(2)(a) - Google
Cc: Paul Ash [DPMC]; ^Parliament: Rajesh Nahna; Hayden Glass [DPMC];
Subject: Re: PM / Susan Wojcicki (YouTube)?

Kia Ora Le Roy

Confirming the phone call between the Prime Minister and Susan Wojcicki:

- 8.30am Friday 3 May (NZT) / 4.30pm Thursday 2 May (ET)
- The conference call details are International direct: s9(2)(a) and Conference code: s9(2)(a)

I have also copied in s9(2)(a) - Google from Susan's Office who can assist, if there any issues connecting at the time.

Nga mihi
Ross

Ross Young | Government Affairs and Public Policy | s9(2)(a)

On Wed, 1 May 2019 at 14:39, Le Roy Taylor <s9(2)(a) - PMO> wrote:

Hello Ross,

Could we please lock in 8.30am Friday 3 May (NZT) / **4.30pm Thursday 2 May (ET)**

If we could please have a conference call number for the Prime Minister to dial into, as she will be travelling away from her office in the Capital.

Thanks,

Le Roy Taylor | Senior Private Secretary

Office of the Prime Minister

s9(2)(a) - PMO | Email s9(2)(a) - PMO

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: Paul Ash [DPMC] [mailto:s9(2)(a)]
Sent: Wednesday, 1 May 2019 9:35 AM
To: Ross Young s9(2)(a)
Cc: Raj Nahna s9(2)(a) - PMO; Hayden Glass [DPMC] s9(2)(a); Le Roy Taylor <s9(2)(a) - PMO>
Subject: RE: PM / Susan Wojcicki (YouTube)?

Thanks Ross - much appreciated.

Copying Le Roy to sort a time with you.

Paul

Sent with BlackBerry Work
(www.blackberry.com)

From: Ross Young s9(2)(a)

Date: Wednesday, 01 May 2019, 09:32

To: Paul Ash [DPMC] s9(2)(a)

Cc: ^Parliament: Rajesh Nahna s9(2)(a) - PMO Hayden Glass [DPMC]
s9(2)(a)

Subject: Re: PM / Susan Wojcicki (YouTube)?

Kia Ora Paul

If it's helpful, here are some potential times and dates that work for Susan:

Wednesday, May 1: 4:30-6:15pm ET

Thursday, May 2: 5-6pm ET

Friday, May 3: 5-6:30pm PT

Nga mihi

Ross

On Tue, 30 Apr 2019, 9:52 PM Ross Young, s9(2)(a) wrote:

PS - could you suggest some potential dates/times for a call?

On Tue, 30 Apr 2019, 9:22 PM Ross Young, s9(2)(a) wrote:

Thanks Paul - will do

On Tue, 30 Apr 2019, 9:21 PM Paul Ash [DPMC], s9(2)(a) wrote:

[UNCLASSIFIED]

Hi Ross

If I can jump in, the answer to that question is yes. Not sure of the informal channel, but I had a tasking to contact you and seek a call – on my list of things being worked through this evening. If you could assist, that would be very helpful.

With thanks

Paul

Paul Ash
Acting Director, National Security Policy Directorate
National Security Group
Department of the Prime Minister and Cabinet

s9(2)(a)

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From: Ross Young s9(2)(a)
Sent: Tuesday, 30 April 2019 9:05 PM
To: ^Parliament: Rajesh Nahna s9(2)(a) - PMO
Cc: Paul Ash [DPMC] s9(2)(a) Hayden Glass [DPMC] s9(2)(a)
Subject: PM / Susan Wojcicki (YouTube)?

Kia Ora Raj

We've been contacted through an informal route that the PM would also like to speak with Susan Wojcicki, CEO, YouTube.

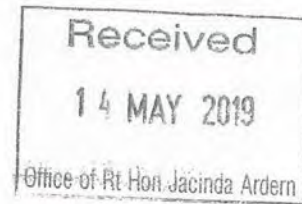
Could you let me know if that's correct and if the PM is still seeking call with Susan (I wasn't sure if this was still the case after the call with Sundar).

Nga mihi Nui

Ross

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Facebook
1 Hacker Way
Menlo Park, CA 94025



May 8, 2019

Rt.Hon Ardern
New Zealand Ministry of Foreign Affairs & Trade
195 Lambton Quay, Private Bag 18901
Wellington 6160
New Zealand

Dear Rt.Hon Ardern,

Thank you for the invitation to Mark Zuckerberg to attend the roundtable discussion you are co-hosting with His Majesty King Abdullah II of Jordan.

Mark has been fully engaged in all the preparation - including discussions with other tech companies and Governments - for the Summit on 15 May in Paris.

As you know however, Mark is not able to stay on in Paris after his meeting with President Macron on 10 May. While I will be there for the Christchurch call, I will not be able to attend the breakfast. Therefore, Richard Allan, our VP of Policy Solutions will represent Facebook.

I look forward to seeing you later in the day.

Best Wishes,

A handwritten signature in black ink, appearing to read "Nick Clegg".

Sir Nick Clegg
PP VP, Global Affairs & Communications

facebook

Address: 1 Hacker Way
Menlo Park, CA 94025

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Out of Scope [DPMC]

From: s9(2)(a) [Facebook]
Sent: Saturday, 11 May 2019 12:40 PM
To: ^Parliament: Leroy Taylor
Subject: Re: Call: Mark Zuckerberg / Prime Minister Ardern > we are connected :)

Hi!

They were able to connect. Hope it was a great flight and best for the weekend.

s9(2)(a)

From: Le Roy Taylor s9(2)(a) [PMO]
Sent: Saturday, May 11, 2019 2:34:31 AM
To: s9(2)(a) [Facebook]
Subject: RE: Call: Mark Zuckerberg / Prime Minister Ardern > we are connected :)

Hi s9(2)(a)

My apologies, I was on a flight. I'm not sure if Mark was able to connect with the PM?

Sent with BlackBerry Work
(www.blackberry.com)

From: s9(2)(a) [Facebook]
Date: Saturday, 11 May 2019, 9:36 AM
To: Le Roy Taylor s9(2)(a)
Cc: Mia Garlick <s9(2)(a)>
Subject: RE: Call: Mark Zuckerberg / Prime Minister Ardern > we are connected :)

Hi Le Roy,

I hope it's a good weekend.

I wanted to confirm that Mark was able to speak to Prime Minister Ardern. Thank you so much for your help with the schedule.

My very best,
s9(2)(a)

From: Andrea Besmehn
Sent: Friday, May 10, 2019 8:43 PM
To: 'Le Roy Taylor' s9(2)(a)
Cc: Mia Garlick <s9(2)(a)>
Subject: Call: Mark Zuckerberg / Prime Minister Ardern

Dear Le Roy,

Our entire day ran longer than planned (I should have expected this).

Would the PM be available to speak slightly later at 10am NZ and 12am CEST?

Thank you for considering.

s9(2)(a)

Released under the Official Information Act 1982

Out of Scope

[DPMC]

From: s9(2)(a) [Facebook]
Sent: Saturday, 11 May 2019 9:30 AM
To: s9(2)(a) - PM
Cc: Mia Garlick
Subject: Call with Mark Zuckerberg shortly

Dear Prime Minister Ardern,

My apologies, but Mark is still at dinner and we are running a bit long. We will ring you in just a few minutes.

My best,

s9(2)(a)

Released under the Official Information Act 1982

From: s9(2)(a) [Facebook]
Sent: Friday, 10 May 2019 12:25 PM
To: ^Parliament: Leroy Taylor
Subject: Re: Request for a call: Mark with Prime Minister Ardern

Many thanks!

From: Le Roy Taylor s9(2)(a)
Sent: Friday, May 10, 2019 2:11:11 AM
To: s9(2)(a) [Facebook]
Cc: Mia Garlick
Subject: RE: Request for a call: Mark with Prime Minister Ardern

Sure thing,

I'm on s9(2)(a)

Thanks,
Le Roy

From: s9(2)(a) [Facebook]
Sent: Friday, 10 May 2019 11:39 AM
To: Le Roy Taylor s9(2)(a)
Cc: Mia Garlick <s9(2)(a)>
Subject: RE: Request for a call: Mark with Prime Minister Ardern

Many thanks.

Also, in case we have any trouble with the connect or delay, is there a number to reach you?

From: Le Roy Taylor s9(2)(a)
Sent: Thursday, May 9, 2019 4:03 PM
To: s9(2)(a) [Facebook]
Cc: Mia Garlick <s9(2)(a)>
Subject: RE: Request for a call: Mark with Prime Minister Ardern

Oh I'm sorry s9(2)(a) you're quite right, there is an area code.

The correct number is s9(2)(a)

Thanks again!
Le Roy

From: s9(2)(a) [Facebook]
Sent: Friday, 10 May 2019 10:53 AM
To: Le Roy Taylor s9(2)(a)
Cc: Mia Garlick s9(2)(a)
Subject: RE: Request for a call: Mark with Prime Minister Ardern

Thank you Le Roy. We will give a call at that time Friday night Paris and Saturday morning NZ.

Just to confirm the number below... is there an area code or city code between 64 and the phone number?

Here is my cell for reference: s9(2)(a)

From: Le Roy Taylor s9(2)(a)
Sent: Thursday, May 9, 2019 11:46 PM
To: s9(2)(a) [Facebook]
Cc: Mia Garlick <s9(2)(a)>
Subject: RE: Request for a call: Mark with Prime Minister Ardern

Understood!

We can make 0930 work. Take it as confirmed!

The number for Mark to call is s9(2)(a)

Thanks again,
Le Roy

From: s9(2)(a) [Facebook]
Sent: Friday, 10 May 2019 9:40 AM
To: Le Roy Taylor s9(2)(a)
Cc: Mia Garlick <s9(2)(a)>
Subject: RE: Request for a call: Mark with Prime Minister Ardern

Thank you Le Roy,

We have a dinner commitment that will run much longer unfortunately. Would it be possible to consider: 9:30am NZT on Saturday // 11:30pm Friday in Paris?

If this works, please let me know the best number for Mark to reach out on.

My best,

s9(2)(a)

From: Le Roy Taylor s9(2)(a)
Sent: Thursday, May 9, 2019 10:30 PM
To: s9(2)(a) [Facebook]
Cc: Mia Garlick s9(2)(a)
Subject: RE: Request for a call: Mark with Prime Minister Ardern

Hello s9(2)(a)

Thanks for your email.

0800h on Saturday 11th (NZT) would be 10.00pm Friday 10th in Paris – would that work?

Best,

Le Roy Taylor | Senior Private Secretary
Office of the Prime Minister

s9(2)(a)

Authorised by Rt. Hon Jacinda Ardern MP, Parliament Buildings, Wellington

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: s9(2)(a) [Facebook]
Sent: Friday, 10 May 2019 3:07 AM
To: Le Roy Taylor s9(2)(a)
Cc: Mia Garlick <s9(2)(a)>
Subject: Request for a call: Mark with Prime Minister Ardern

Dear Le Roy,

I hope you are well.

I wanted to reach out to see if Prime Minister might be available for a call over the weekend. Mark is currently traveling but was hoping for a brief call to connect as he is in Paris this week and will be unable to join for the Christchurch call next week.

Given the time change and Mark's unfortunately challenging travel schedule, something late on Friday night in Paris and early Saturday morning NZ might be ideal. But please let me know your thoughts and we can go from there.

My very best,
s9(2)(a)

From: Sheryl Sandberg <s9(2)(a)>
Sent: Thursday, 2 May 2019 4:29 AM
To: s9(2)(a) - PM
Cc: Nick Clegg; s9(2)(a) [Facebook]
Subject: RE: Request

Jacinda,

Thank you for the note and invitation. This Summit really matters, and we're committed to ensuring that Facebook participates in a meaningful way.

Nick Clegg (our VP of Global Affairs, copied here) is meeting with your team this week to discuss how we can best support, and we will come back to you shortly with our plan. s9(2)(a) – but we will ensure that the right senior leader is there.

Mark and I are both staying close to this, and I'd be happy to schedule a call at any time to discuss.

My very best,
Sheryl

sheryl sandberg | chief operating officer | facebook
1 facebook way | menlo park, ca | 94025
s9(2)(a)

From: s9(2)(a) - PM
Sent: Tuesday, April 30, 2019 4:20 AM
To: Sheryl Sandberg <s9(2)(a)>
Subject: RE: Request from NZ

Hi Sheryl

Thanks again for your help a few weeks back when we were looking to connect with you and Mark re: the Summit we're pulling together in France.

I understand that someone in your team may be giving you an update on details for the summit over the next day or two? I wanted to reach out and offer to share any additional information, including who is confirmed to attend, or anything else you may be interested in.

In the meantime, it would be great to see you in Paris!

Best,
Jacinda

Sent with BlackBerry Work
(www.blackberry.com)

From: Sheryl Sandberg <s9(2)(a)>
Date: Tuesday, 16 Apr 2019, 5:07 AM
To: s9(2)(a) - PM

Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook]

Subject: FW: Request from NZ

Prime Minister Ardern,

Thank you for your note – and more importantly, for your leadership during what I know has been an incredibly difficult time. The terrorist attack was absolutely heartbreaking, and I continue to send my thoughts and prayers your way.

We have more work to do, and I speak for everyone at Facebook when I say that we are deeply committed to strengthening our policies, improving our technology and working vigilantly to keep our platforms safe.

I am copying my colleague s9(2)(a). She works closely with Mark and can find time for you two to connect. And I am happy to talk as well anytime.

My very best,
Sheryl

sheryl sandberg | chief operating officer | facebook
1 facebook way | menlo park, ca | 94025
s9(2)(a)

From: s9(2)(a) - PM

Sent: Sunday, April 14, 2019 11:20 PM

To: Sheryl Sandberg <s9(2)(a)>

Cc: Mia Garlick <s9(2)(a)>

Subject: Request from NZ

Dear Sheryl (cc Mia)

I wanted to send a personal note to say thank you for your recent message of condolence in the wake of the terrorist attack on the 15th of March.

As I know you will have observed, New Zealand has been experiencing a period of shock and grief following the attack, which has been unlike anything we have experienced before. The support from so many though has been overwhelming, and for that we have been most grateful.

In the wake of the attack we have had ongoing contact and offers of briefings etc from Facebook, which we have not taken up formally to date. I did personally want to follow up though on the offer of a phone call with Mark as your Chief Executive, which came via Mia Garlick in late March.

I read with great interest the article Mark wrote in the aftermath of the terrorist attack in New Zealand. I share the view that a collective approach needs to be taken by the global community if we are to successfully tackle the challenges we face. I'd welcome the opportunity to discuss that with Mark at the earliest convenience. We are in recess at present so can be quite flexible with timing.

Thanks again Sheryl, and I do hope our paths can cross again soon.

Best,

Jacinda Ardern

Sent with BlackBerry Work
(www.blackberry.com)

From: s9(2)(a) - PM
Sent: Wednesday, 17 April 2019 4:59 PM
To: Nick Clegg; Mia Garlick
Cc: Paula Wilson [DPMC]; ^Parliament: Rajesh Nahna; Hayden Glass [DPMC]
Subject: RE: Follow-up

Thanks Nick (and Mia) I appreciate the speedy follow up.

You've copied in the right people to this email as well, so we'll be sure to be in touch.

Thanks again

Sent with BlackBerry Work
(www.blackberry.com)

From: Nick Clegg <s9(2)(a)>
Date: Wednesday, 17 Apr 2019, 2:09 PM
To: Mia Garlick <s9(2)(a)> s9(2)(a) - PM
Cc: Paula Wilson [DPMC] s9(2)(a) Raj Nahna s9(2)(a) - PMO
s9(2)(a) s9(2)(a)
Subject: Re: Follow-up

Dear Prime Minister

I am keen to help in any way - and I'll be working with some of the other big tech companies on a common set of commitments which we hope might be useful to you at your meeting in Paris.

I should point out that a "+1" is needed as a prefix for my cell number!

Yours

Nick Clegg

Get [Outlook for iOS](#)

From: Mia Garlick <s9(2)(a)>
Sent: Tuesday, April 16, 2019 9:40 PM
To: s9(2)(a) - PM Nick Clegg
Cc: Paula Wilson [DPMC]; s9(2)(a) - PMO s9(2)(a)
Subject: Follow-up

Dear Prime Minister,

Thank you for your time earlier today.

As a follow-up I wanted to ensure that you had Nick Clegg's contact details so that we can work together on next steps. His email is copied above and his number is s9(2)(a)

Regards,

Mia

--

Director of Policy Australia New Zealand, Facebook + Instagram | s9(2)(a)

E: s9(2)(a)

Released under the Official Information Act 1982

From: s9(2)(a) [Facebook]
Sent: Wednesday, 17 April 2019 10:59 AM
To: ^Parliament: Leroy Taylor
Cc: s9(2)(a) [Facebook]
Subject: RE: Request from NZ

Thank you Le Roy, we will be calling in 2 minutes.

From: Le Roy Taylor <s9(2)(a) - PMO>
Sent: Tuesday, April 16, 2019 3:58 PM
To: s9(2)(a) [Facebook]
Subject: RE: Request from NZ

Hi s9(2)(a)

The Prime Minister is ready to take the call.

s9(2)(a)

Thanks

From: s9(2)(a) [Facebook]
Sent: Wednesday, 17 April 2019 9:21 AM
To: Le Roy Taylor <s9(2)(a) - PMO>
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook] Andrew Campbell
s9(2)(a) - PMO ; Paula Wilson [DPMC] s9(2)(a)
Subject: RE: Request from NZ

Hi.

Thank you for the update.

We can adjust for the 4pm PT // 11am NZT start, but may need to shorten the call slightly.

We'll give you a call at that time.

Best,
s9(2)(a)

From: Le Roy Taylor <s9(2)(a) - PMO>
Sent: Tuesday, April 16, 2019 2:18 PM
To: s9(2)(a) [Facebook]
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook] Andrew Campbell
s9(2)(a) - PMO Paula Wilson [DPMC] s9(2)(a)
Subject: RE: Request from NZ
Importance: High

Good morning s9(2)(a)

The Prime Minister is currently on a flight, which has been slightly delayed in taking off. Would it be possible for the phone call with Mr Zuckerberg to start 15 minutes later – at 11.00am NZT / 4.00pm PST

Many thanks,

Le Roy

From: Le Roy Taylor
Sent: Tuesday, 16 April 2019 8:59 AM
To: s9(2)(a) [Facebook]
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook] Andrew Campbell
s9(2)(a) - PMO ; 'Paula Wilson [DPMC]' s9(2)(a)
Subject: RE: Request from NZ

Thanks so much s9(2)(a) that is now confirmed in the Prime Minister's schedule.

The best number to call is my own – s9(2)(a) and I will then connect the call to the Prime Minister.

Thanks again,

Le Roy

From: s9(2)(a) [Facebook]
Sent: Tuesday, 16 April 2019 8:54 AM
To: Le Roy Taylor <s9(2)(a) - PMO>
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook]
Subject: RE: Request from NZ

Hi Le Roy,

3:45-4:15pm PT, Tuesday April 16 // 10:45-11:15am, Wednesday, April 17.

Please let me know the best way to reach the Prime Minister and we'll initiate the call at that time.

We appreciate your help in making this work.

My best,

s9(2)(a)

From: Le Roy Taylor <s9(2)(a) - PMO>
Sent: Monday, April 15, 2019 1:52 PM
To: s9(2)(a) [Facebook]
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook]
Subject: RE: Request from NZ

No problem at all s9(2)(a)

Could we look at **3:45-4:30pm** PT, Tuesday, April 16 // **10:45am-11:30am** New Zealand; Wednesday, April 17

The Prime Minister will be on a flight tomorrow morning, hence the 3.45pm start.

Let me know if that is still a viable option.

Many thanks,
Le Roy

From: s9(2)(a) [Facebook]
Sent: Tuesday, 16 April 2019 8:40 AM
To: Le Roy Taylor <s9(2)(a) - PMO>
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook]
Subject: RE: Request from NZ

Le Roy,

My apologies, Mark is out of the office today under the weather. I would usually move anything for such an important phone call, but unfortunately he has an appointment that currently lasts until 4pm PT.

I am sorry I cannot be more flexible with his schedule today, but let me know if you prefer to try for tomorrow or Wednesday.

My thanks for your understanding.

s9(2)(a)

From: Le Roy Taylor <s9(2)(a) - PMO>
Sent: Monday, April 15, 2019 1:28 PM
To: s9(2)(a) [Facebook]
Subject: RE: Request from NZ
Importance: High

Good morning s9(2)(a)

I am Senior Private Secretary to Prime Minister Ardern. She has asked me to liaise with you on the best timing for a call.

Is there any chance the call could start today at 3.30pm PT?

Kind regards,

Le Roy Taylor | Senior Private Secretary
Office of the Prime Minister

s9(2)(a) Email s9(2)(a) - PMO

Authorised by Rt. Hon Jacinda Ardern MP, Parliament Buildings, Wellington

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: s9(2)(a) [Facebook]
Date: Tuesday, 16 Apr 2019, 5:53 AM
To: s9(2)(a) - PM
Cc: Mia Garlick <s9(2)(a)>
Subject: RE: Request from NZ

Dear Prime Minister Ardern,

Our thoughts are with you during this time.

Thank you for offering your flexibility during your recess. I am wondering if you might have time during either of the following windows for a call with Mark in the next few days.

- Today between 4:00-5:00pm PT, Monday, April 15 // 11am-12:00pm New Zealand; Tuesday, April 16
- Tomorrow between 3:30-4:30pm PT, Tuesday, April 16 // 10:30am-11:30am New Zealand; Wednesday, April 17

Or please let me know if there is a time that might work best for you and if you prefer I work with your staff on the details.

My best,
s9(2)(a)

N.b. I have moved Sheryl to the bcc line for scheduling.

From: Sheryl Sandberg <s9(2)(a)>
Sent: Monday, April 15, 2019 10:06 AM
To: s9(2)(a) - PM
Cc: Mia Garlick <s9(2)(a)> s9(2)(a) [Facebook]
Subject: FW: Request from NZ
Importance: High

Prime Minister Ardern,

Thank you for your note – and more importantly, for your leadership during what I know has been an incredibly difficult time. The terrorist attack was absolutely heartbreaking, and I continue to send my thoughts and prayers your way.

We have more work to do, and I speak for everyone at Facebook when I say that we are deeply committed to strengthening our policies, improving our technology and working vigilantly to keep our platforms safe.

I am copying my colleague s9(2)(a). She works closely with Mark and can find time for you two to connect. And I am happy to talk as well anytime.

My very best,
Sheryl

sheryl sandberg | chief operating officer | facebook
1 facebook way | menlo park, ca | 94025
s9(2)(a)

From: s9(2)(a) - PM
Sent: Sunday, April 14, 2019 11:20 PM

To: Sheryl Sandberg <s9(2)(a)>
Cc: Mia Garlick <s9(2)(a)>
Subject: Request from NZ

Dear Sheryl (cc Mia)

I wanted to send a personal note to say thank you for your recent message of condolence in the wake of the terrorist attack on the 15th of March.

As I know you will have observed, New Zealand has been experiencing a period of shock and grief following the attack, which has been unlike anything we have experienced before. The support from so many though has been overwhelming, and for that we have been most grateful.

In the wake of the attack we have had ongoing contact and offers of briefings etc from Facebook, which we have not taken up formally to date. I did personally want to follow up though on the offer of a phone call with Mark as your Chief Executive, which came via Mia Garlick in late March.

I read with great interest the article Mark wrote in the aftermath of the terrorist attack in New Zealand. I share the view that a collective approach needs to be taken by the global community if we are to successfully tackle the challenges we face. I'd welcome the opportunity to discuss that with Mark at the earliest convenience. We are in recess at present so can be quite flexible with timing.

Thanks again Sheryl, and I do hope our paths can cross again soon.

Best,

Jacinda Ardern

Sent with BlackBerry Work
(www.blackberry.com)

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From: s9(2)(a) - PM
Sent: Tuesday, 16 April 2019 6:00 AM
To: ^Parliament: Leroy Taylor; Andrew Campbell
Subject: FW: Request from NZ

We have a time. Le roy, mind getting back to s9(2)(a) with the option that suits best? I am assuming MFAT are ready for me to make the call today.

Sent with BlackBerry Work
(www.blackberry.com)

Duplicate

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From: Mia Garlick s9(2)(a)
Sent: Tuesday, 26 March 2019 3:37 PM
To: ^Parliament: Rajesh Nahna; Andrew Campbell
Cc: Clodagh O'Connor-McKenna
Subject: AU Summit remarks + NZ outreach next week
Attachments: Australian Ministerial Roundtable_ Facebook opening remarks (written version).pdf

Dear Raj and Andrew,

As a matter of courtesy, I wanted to share a confidential copy of the remarks we will shortly deliver as part of our opening remarks to the summit with the Australian Government to discuss the Christchurch attacks. Please let us know if it is helpful to debrief after the summit.

I also wanted to let you know that I have been invited to meet with the New Zealand telco sector next week, and believe it would be helpful to take the meeting and discuss industry responses. I would also propose to meet with our long standing safety partner NetSafe and possibly also the New Zealand Privacy Commissioner given his very public concerns about our response to date.

Please let me know if it's helpful for meet with any government officials who may be tasked with exploring legislative solutions here so that I can share our learnings from Europe and other jurisdictions.

All my best,

Mia

--

Director of Policy Australia New Zealand, Facebook + Instagram | M: s9(2)(a) |
E: s9(2)(a)

Australian Ministerial Roundtable: Facebook opening remarks (written version)

Mia Garlick, Director of Public Policy, Australia and New Zealand

I would like to start by sharing my deepest sympathies to the people, families and communities affected by the recent attacks in New Zealand – particularly to you High Commissioner.

We are all in agreement that not only should these attacks never have occurred, but also they should never have been able to be livestreamed in this way and then reshared as widely as they were.

I want to emphasize that this content absolutely violates our policies and we understand that we have a responsibility to work with government and regulators to try to stop bad actors from co-ordinating the misuse of our services in this way again.

From our review of what happened so far, we believe that working with you to develop an effective response here has three components:

1. Security – my colleague Nathaniel Gleicher, our Director of Cybersecurity globally is best placed to speak to this
2. Extremism – my colleague Gullnaz Baig who leads our counter-terrorism and counter-extremism work in APAC is best placed to speak to this
3. Law Enforcement – my colleague Jeff Wu who leads our law enforcement liaison in APAC and has had a member his team on the ground working with New Zealand Police is best placed to speak to this

Out of respect for the seriousness of this issue and your leadership Prime Minister, my colleagues have flown to be here today to participate directly in this conversation with you as we review lessons learned and the solutions that we can work on together to protect Australians.

Nathaniel Gleicher, Director of Cybersecurity Policy

Thanks Mia. Let me say a bit about what happened on our platforms, and what we're doing to make these tactics more difficult in the future.

Let's start with a few key details. We know the video was viewed fewer than 200 times during the live broadcast, and including the views during the live broadcast, the video was viewed about 4000 times in total before being removed from Facebook. In the first 24 hours, we removed about 1.5 million videos of the attack globally. More than 1.2 million of those videos were blocked at upload, and were therefore prevented from being seen on our services.

In other words, the vast majority of this video's spread came from people re-editing and re-sharing the video *after* its initial broadcast, which means that to tackle this challenge, we must focus not just on recording services, but on video uploads and re-uploads.

In understanding those re-uploads, we know that a core community of determined bad actors actively worked to not only rebroadcast this video, but continually re-edit the video to make it more difficult for automated systems to block. We also know that a number of media outlets broadcast their own segments of the video. Covering these types of deadly acts is important because it educates the public, but showing the video itself unfortunately provides those bad actors with additional material for their efforts. Rather than simply dealing with many copies of the same video, we have already identified and blocked more than a thousand distinct videos depicting some part of those terrible 17 minutes.

These factors demonstrate that this is an adversarial problem. By this I mean that the bad actors we face will work to defeat any security protocols we put in place. When dealing with a challenge like this, we can't rely on any *single* security approach, because we have to continually work to stay ahead.

Instead, we are layering together a series of controls, including (1) improving our automated detection; (2) prioritizing and accelerating user reporting; and (3) finding and disrupting the communities on 8chan and elsewhere where this coordination is happening.

We know that bad actors like this will keep trying. But by combining our efforts with our partners here in industry and government, we can make these tactics much more difficult. And that's our highest priority.

Let me hand over to my colleague, Gullnaz Baig, to talk about how this effort fits into our broader response to extremism.

Gullnaz Baig, Head of Public Policy, Counterterrorism and Dangerous Organizations, Asia-Pacific

Thanks Nathaniel. Beyond the security considerations, let me share how we tackle the broader issue of extremism and terrorism on Facebook. Our position is simple - terrorism, extremism or graphic violence have no place on Facebook, and we have clear rules against each of these.

Immediately following the New Zealand attack, we designated this a terror attack, meaning that any praise, support, or representation violates our Community Standards and is not permitted on Facebook. Given the severe nature of the video, we also prohibited its distribution even if shared to raise awareness, or only a segment shared as part of a news report. And we removed the personal accounts of the named suspect from Facebook and Instagram, and are actively identifying and removing any imposter accounts that surface.

Our approach to tackling extremism and terrorism on our services has evolved over time as we learn from our community, from experts in the field, and as technology provides us new tools to operate more quickly, more accurately and more precisely at scale. We use a combination of people and technology to identify and remove content and accounts that violate our policies, and over time we have got better at detecting it before people even see it. For example, between July and September last year we removed 99.5% of terrorist content before it was reported to us. And our proactive rate for graphic violent content increased more than 25 percentage points in the last year, and is now more than 97 percent.

Over the years we've also significantly grown our team of counterterrorism and extremism specialists. Approximately 200 people are exclusively or primarily focused on countering terrorism as their core responsibility. This includes academic experts on counterterrorism, former prosecutors, former law enforcement agents and analysts, and engineers. I am part of this team, and it is part of my to help identify and remove extremist organizations who violate our policies. This includes white supremacists. We currently enforce against more than 200 white supremacist organizations globally. In late 2018, we banned Blair Cotrell and removed the United Patriots Front Facebook Page for hate speech violations. This morning we have banned Neil Erikson, Tom Sewell, the Lads Society, the United Patriots Front and the Antipodean Resistance from Facebook and Instagram, for violating our dangerous individuals and organizations policy. This means they will no longer be allowed a presence on our services, and we will also remove praise and support of these individuals and groups when we become aware of it. We don't want people or organizations who spread hate to find a platform on our services, and we will continue to review and assess those who engage in this kind of offline behaviour.

Working to keep terrorism and extremism off Facebook isn't enough because terrorists and extremists can jump from platform to platform. That's why partnerships with others – including other companies, civil society, researchers and governments – are so crucial. One example of this is the Global Internet Forum to Counter Terrorism (GIFCT).

Members of the Global Internet Forum to Counter Terrorism (GIFCT) coordinate regularly on terrorism and have been in close contact since the terrorist attack in New Zealand. We have shared digital fingerprints of more than 100,000 visually distinct images, and more than 1,000 visually-distinct videos related to the attack via our collective database, along with URLs and context on our enforcement approaches. This incident highlights the importance of industry

cooperation regarding the range of terrorists and violent extremists operating online. We are experimenting with sharing URLs systematically rather than just content hashes, are working to address the range of terrorists and violent extremists operating online, and intend to refine and improve our ability to collaborate in a crisis.

Our collaboration with law enforcement is also an important component to tackling terrorism and extremism, Let me hand over to my colleague Jeff Wu, who leads our law enforcement team in the region to talk more about this.

Jeff Wu, Director of Law Enforcement, Asia-Pacific

Thanks Gullnaz. Allow me to share a bit about our interactions with law enforcement and what we're doing to support them the long-term.

Facebook has a global Law Enforcement Outreach team dedicated to working with law enforcement and security agencies. Our job is to engage in strategic relationships and initiatives with first responders, law enforcement and security agencies that strengthen coordination between Facebook and the Government. Collectively, the team consists of former law enforcement agents, federal prosecutors, military and intelligence officers and cyber security experts.

Specifically, for the New Zealand attack, we have been working directly with the New Zealand Police to respond to the attack and to support their investigation. In the immediate aftermath of the attack, a member of my team was dispatched to Wellington to be the on-the-ground Facebook resource for law enforcement authorities. My team assisted New Zealand Police in coordinating the legal requests for user data information, expedited content removal reports and helped police navigate Facebook's policy and procedures to minimize any procedural or legal delays.

Second, our team has also been in Australia for the past week, meeting with existing Law Enforcement and Security contacts across various agencies, including the Australian Federal Police, ASIO and equivalent departments within the Queensland Police. Our work in Australia continues with a visit to Sydney planned for the remainder of this week. We are committed to working with authorities to help keep their communities safe.

Our greatest priorities right now are to support the New Zealand Police in every way we can, and to continue to understand how our systems and other online platforms were used as part of these events so that we can identify the most effective policy and technical steps.

What happened in New Zealand is horrific. Our hearts are with the victims, families and communities affected by this horrible attack. There is no place on Facebook for terrorism and extremism, and we share your goal of stopping terrorists and extremists from using social media. We appreciate the opportunity to be here today to discuss our actions following these attacks and our ongoing work to protect the safety and integrity of our services. Thank you.

Released under the Official Information Act 1982

Out of Scope

From: Mia Garlick <s9(2)(a)>
Sent: Monday, 25 March 2019 10:01 AM
To: ^Parliament: s9(2)(a) ^Parliament: Rajesh Nahna; Andrew Campbell
Cc: Clodagh O'Connor-McKenna
Subject: Re: Formal offer: Facebook delegation

Dear s9(2)(a)

I hope you and the team are well. We all watched the ceremony last Friday and held two minutes of silence in solidarity – all of which was incredibly powerful.

I wanted to follow up to let you know that we have been asked by the Australian Government to participate in a summit this coming Tuesday 26th March at 1pm local time in Brisbane to discuss the attacks in New Zealand with Australian government officials. We anticipate that some, if not all, of the proceedings will be on the public record. We are engaging in this summit with the following representatives – Nathaniel Gleichner, Director of CyberSecurity Policy; Gullnaz Baig, APAC Head of Counter-terrorism; Jeff Wu, Director of Trust & Safety APAC; as well as myself.

Our offer for a senior delegation lead by Nick Clegg, our VP for Global Affairs and Communications, or our VP for Global Public Policy, Joel Kaplan, to brief the Prime Minister and/or any Ministers or officials you deem appropriate in person, if their respective schedules allow, still stands.

We also remain available for any VC briefings or phone calls – including from our Chief Executive Officer Mark Zuckerberg – if that is helpful to answer any immediate questions.

We look forward to hearing from you.

All my best,

Mia

From: Mia Garlick <s9(2)(a)>
Date: Tuesday, March 19, 2019 at 6:03 PM
To: s9(2)(a) <s9(2)(a)> parliament.govt.nz>
Cc: Clodagh O'Connor-McKenna s9(2)(a)
Subject: Re: Formal offer: Facebook delegation

Dear s9(2)(a)

Thank you for your time to speak earlier today.

We appreciate that you and your colleagues are working across a wide range of issues at the moment and have many pressures on your time.

As and when it is helpful to you, we would welcome the opportunity to provide a detailed briefing on four key areas:

- what happened on our services and our work to stop the sharing of the attacker's original video and subsequent shares of the video and clips from it;

- how we use artificial intelligence to manage content on our services and what technical solutions are possible at this time;
- how we are working with law enforcement in pursuit of their investigations; and
- areas for further collaboration between Facebook and the New Zealand Government to address online hate and improve our strategic relationships in crisis situations.

We propose that senior expert representatives from our content policy, engineering and law enforcement relations team provide the briefings. Nick Clegg, our VP for Global Affairs and Communications would very much like to be involved in briefing the Prime Minister, any Ministers or officials you deem appropriate if their respective schedules allow for this. Alternatively our VP for Global Public Policy, Joel Kaplan, will likely lead the delegation.

We are happy to do some briefings via VC this week if you would like to focus on the most immediate questions. Alternately, please let us know if you'd prefer meetings in person in the week beginning 25 March or 1 April.

Please let us know what works best for you.

All my best,

Mia

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Director of Policy Australia New Zealand, Facebook + Instagram | M: s9(2)(a) |
E: s9(2)(a)

From: s9(2)(a) <s9(2)(a)> parliament.govt.nz>

Date: Tuesday, March 19, 2019 at 10:29 AM

To: Mia Garlick <s9(2)(a)>

Cc: Clodagh O'Connor-McKenna <s9(2)(a)>

Subject: RE: Formal offer: Facebook delegation

Hi Mia

Could you please contact me in terms of this requested meeting.

Many thanks

s9(2)(a)

Executive Assistant | Office of Prime Minister's Chief of Staff

s9(2)(a)

9-038 Executive Wing, Parliament Buildings, Wellington 6011



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Authorised by Jacinda Ardern MP, Parliament Buildings, Wellington

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From: s9(2)(a)
Sent: Monday, 18 March 2019 5:47 PM
To: 'Mia Garlick' <s9(2)(a)>
Cc: Clodagh O'Connor-McKenna <s9(2)(a)>
Subject: RE: Formal offer: Facebook delegation

Dear Mia

On behalf of Raj Nahna, Acting Chief of Staff, I write to thank you for your messages at this particularly difficult time.

Whilst I am sure you can appreciate that diaries are very fluid at the moment, I would like some further information on your proposal to meet with the Prime Minister. Please could you provide details of those in the delegation together with a suggested agenda and talking points.

I look forward to hearing from you and please do not hesitate to call me if you wish to discuss anything further.

Kind regards

s9(2)(a)
Executive Assistant to the Chief of Staff | Office of the Prime Minister
s9(2)(a)
9-038 Executive Wing, Parliament Buildings, Wellington 6011



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From: Mia Garlick [mailto:s9(2)(a)]
Sent: Monday, 18 March 2019 10:25 AM
To: Andrew Campbell <s9(2)(a)> Raj Nahna <s9(2)(a)>
Cc: Clodagh O'Connor-McKenna <s9(2)(a)>
Subject: Formal offer: Facebook delegation

Dear Andrew and Raj,

I appreciate you are dealing with many issues at present. However, when the time is right for you, we would welcome the opportunity for senior delegation of Facebook representatives to meet with the Prime Minister and any Ministers or officials you deem appropriate.

Please let us know when it is suitable for us to discuss the details of this. Please also let me know as and when you require any additional information.

All my best,
Mia

--

Director of Policy Australia New Zealand, Facebook + Instagram | M: s9(2)(a) |

E: s9(2)(a)

Released under the Official Information Act 1982

From: Clodagh O'Connor-McKenna <s9(2)(a)>
Sent: Tuesday, 19 March 2019 3:25 PM
To: ^Parliament: s9(2)(a)
Subject: RE: Formal offer: Facebook delegation

Great I am glad to hear that.

Cheers

Clodagh

From: s9(2)(a) <s9(2)(a)> parliament.govt.nz
Sent: Tuesday, March 19, 2019 3:25 PM
To: Clodagh O'Connor-McKenna <s9(2)(a)>
Subject: RE: Formal offer: Facebook delegation

Thanks and I am pleased to confirm that we have spoken.

s9(2)(a)
Executive Assistant | Office of The Prime Minister's Chief of Staff
s9(2)(a)

Authorised by Jacinda Ardern MP, Parliament Buildings, Wellington

Sent with BlackBerry Work
(www.blackberry.com)

From: Clodagh O'Connor-McKenna <s9(2)(a)>
Date: Tuesday, 19 Mar 2019, 3:23 PM
To: s9(2)(a) <s9(2)(a)> parliament.govt.nz
Subject: RE: Formal offer: Facebook delegation

Hi s
9(

I am not sure if you have heard from Mia yet, but I will chase her up for you.

Thanks

Clodagh

Clodagh O'Connor-McKenna
Senior Consultant
BRG Ltd
s9(2)(a)
www.brg.co.nz

From: s9(2)(a) <s9(2)(a)> parliament.govt.nz
Sent: Tuesday, March 19, 2019 12:29 PM
To: Mia Garlick <s9(2)(a)>
Cc: Clodagh O'Connor-McKenna <s9(2)(a)>
Subject: RE: Formal offer: Facebook delegation
Importance: High

Hi Mia

Could you please contact me in terms of this requested meeting.

Many thanks

s9(2)(a)

Executive Assistant | Office of Prime Minister's Chief of Staff

s9(2)(a)

9-038 Executive Wing, Parliament Buildings, Wellington 6011



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I look forward to hearing from you and please do not hesitate to call me if you wish to discuss anything further.

Kind regards

s9(2)(a)

Executive Assistant to the Chief of Staff | Office of the Prime Minister

s9(2)(a)

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Sent: Monday, 18 March 2019 10:25 AM

To: Andrew Campbell <s9(2)(a)> Raj Nahna <s9(2)(a)>

Cc: Clodagh O'Connor-McKenna <s9(2)(a)>

Subject: Formal offer: Facebook delegation

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Please let us know when it is suitable for us to discuss the details of this. Please also let me know as and when you require any additional information.

All my best,
Mia

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Director of Policy Australia New Zealand, Facebook + Instagram | M: s9(2)(a) |

E: s9(2)(a)

From: Rt. Hon Jacinda Ardern <Jacinda.Ardern@parliament.govt.nz>
Sent: Tuesday, 10 September 2019 10:44 AM
To: s9(2)(a) - Nick
Cc: Clegg, Facebook; s9(2)(a) - Facebook; Paula Wilson [DPMC]; Hayden Glass [DPMC]
Subject: Invitation to a roundtable meeting from the Rt Hon Jacinda Ardern, Prime Minister of New Zealand

Dear Nick,

I am looking forward to meeting with Sheryl Sandberg at the Leaders' Dialogue on strategic responses to terrorist and violent extremist narratives on 23 September at 1630 hours in New York. That event is an opportunity for supporters of the Christchurch Call to Action to provide updates on progress against the commitments in the Call. I understand my officials are working closely with your team to shape up our collective announcements.

In Paris, your company was represented at a roundtable meeting on 15 May, where we talked about how we could work together to implement the Christchurch Call. These discussions were very useful in shaping the work that has taken place since May. Given the significant progress we have made, I see merit in reconvening a second roundtable discussion with tech company leaders.

The first part of this roundtable would be a private opportunity to build on the previous conversation and consider 'what next' on the Call. This could include priorities and milestones for the reshaped Global Internet Forum to Counter Terrorism, next steps on algorithmic outcomes, and how we can work with a range of smaller platforms and content distribution networks to create a safer eco-system for users.

To highlight the collaborative nature of the Call and provide an opportunity for an open discussion on these issues, our intention is to open the second half of the roundtable to include a small number of civil society participants (most of whom will have been at the side event earlier that day).

The roundtable will follow the side event on 23 September and will be held from 1930-2100 hours, at a venue to be confirmed shortly. I have invited Derek O'Halloran from the World Economic Forum to return as moderator.

My intention would be to invite media in for the opening segment for a 'media spray' – but otherwise the event would be closed to media.

Please let us know by replying to ChristchurchCall@mfat.govt.nz by 13 September whether you are able to participate. More detailed information will follow in due course.

Kind regards,

Rt Hon Jacinda Ardern

From: s9(2)(a) - PMO
Sent: Wednesday, 9 October 2019 2:12 PM
To: ^Parliament: Leroy Taylor s9(2)(a) - PMO Paula Wilson [DPMC]
s9(2)(a) Hayden Glass [DPMC] s9(2)(a)
Subject: FW: Great seeing you in New York

FYI
I'll thank her
D

From: Susan Wojcicki s9(2)(a)
Sent: Wednesday, 9 October 2019 1:55 PM
To: J Ardern (MIN) <j.ardern@ministers.govt.nz>
Cc: s9(2)(a) - Google
Subject: Great seeing you in New York

Prime Minister Ardern,

Thank you very much for taking the time to meet last month in New York.

Congratulations on a successful week with the Christchurch Call to Action and GIFCT events. We're strongly committed to working with you and other government leaders to continue to make progress on ensuring YouTube is inhospitable to violent extremism. And as I mentioned to you during our meeting, YouTube's work on responsibility efforts is my top priority.

I'm glad to hear that YouTube is working with your team on the crisis protocol workshop that will be held in Wellington this December. We are also continuing to partner with your officials when it comes to advancing the understanding of how YouTube's recommendation algorithms work, and I'm excited to see the positive impact of New Zealand-based YouTube creators like [Jordan Watson](#), [Torrell Tafa](#), and [Dwayne Collins](#). Dwayne Collins is the father from New Zealand that we mentioned learned from YouTube how to make prosthetic eyes for his daughter and we made [this video about his incredible story](#).

I believe my team has already followed-up with your staff on the hate speech and radicalization changes we've made, but if you ever need anything, please don't hesitate to reach out to me, s9(2)(a) - Google (cc'd), or Ross (who's based in Wellington).

Look forward to staying in touch,
Susan

Christchurch Call Tech Roundtable File Note – New York

8.00-9.30pm, Monday 23 September

Moderator: Derek O'Halloran, World Economic Forum

Participants

Twitter – Vijaya Gadde, s9(2)(a)

Microsoft – Brad Smith, s9(2)(a)

Facebook – Sir Nick Clegg, s9(2)(a)

Amazon – Susan Pointer, s9(2)(a)

Google – Kent Walker, s9(2)(a)

Qwant – Eric Leandri, s9(2)(a)

Public Safety Canada – Brett Kubicek

France – Henri Verdier

Europol – Stephane Duguin

Representatives of the Christchurch Call Advisory Network – s9(2)(a)

Tech Against Terrorism – s9(2)(a)

New Zealand Government – Prime Minister Jacinda Ardern, Paul Ash (DPMC), Victoria Hallum (DS MLG), Raj Nahna (PM Chief of Staff), Andrew Campbell (PM Chief Press Secretary), Carolyn Wilson (notetaker)

Background

Following Christchurch Call Leaders' Dialogue, Prime Minister Ardern hosted a tech roundtable event – a follow up opportunity from the 15 May Tech Roundtable in Paris (DS MLG's FM of 18 June refers) to:

- Provide an opportunity for substantive engagement on progress with the tech companies, outside of the UN context.
- Discuss next steps on the Christchurch Call and opportunities to take forward some of the other key commitments with both tech companies and civil society.
- Provide an opportunity for the tech companies to speak to their individual progress against the Call and where there is scope for ongoing collaboration.
- Highlight the collaborative nature of the Christchurch Call through engagement with tech companies and civil society.

The first half of the New York roundtable involved a 'closed' meeting between PM Ardern, key government counterparts and tech company leaders. It then opened up to include civil society and NGO representatives from the Christchurch Call Advisory Network. This file note records key observations thematically across the whole event.

Introductory remarks

1. After brief scene-setting by the moderator, PM Ardern opened the closed discussion, s9(2)(a) with regards to progress to date: she was "happy but never satisfied – there's always work to take forward". s9(2)(g)(i)

She asked participants' views on what the next milestones and measurements of success would be. s9(2)(a) the PM asked if players around the table were satisfied with the work programme to date – could we be more ambitious and deepen our collaboration?

2. s9(2)(ba)(i), s9(2)(a)

3. s9(2)(ba)(i), s6(b)(ii), s9(2)(a)

New GIFCT Structure

4. Discussion on the new structure dominated the focus of the open part of the meeting. s9(2)(a) (Facebook) gave an overview of the new structure and how civil society would be involved for the benefit of Advisory Network members.
5. All acknowledged a need for all GIFCT stakeholders to develop shared objectives, priorities and measures of success, agreeing civil society and NGO voices and perspectives were crucial to the success of the organisation.
6. In the second part of the session, however, Advisory Network members expressed some scepticism of the new GIFCT structure, especially the extent to which civil society would have influence and agency within and outside of the Independent Advisory Committee. Some questioned how the Committee could have any power without a board vote or decision making mandate. They believed it would have been preferable if civil society was consulted in the design of the structure rather than told after the fact what their role could be. Company representatives explained the Advisory Committee would work in lockstep with the Operating Board and often be in same room together, so there would be more decision-making accountability built into the structure.

7. PM Ardern acknowledged these frustrations, noting the GIFCT restructure was not a final step but it had established structures to continue these conversations and find shared solutions. It was important civil society members retained their autonomy and had a real say. It was acknowledged that civil society won't be unified/speak with one voice and there was great diversity of thought among different groups, but this was also recognised as a potentially positive thing for accountability.
8. Some confusion had transpired over the different 'advisory group' references used during the Leaders' Dialogue, for example, who had been consulted in development of the crisis response protocol. This had been misread and some Advisory Network members felt the network had been exploited – the Network hadn't been consulted on the protocol so why were leaders saying they were? (NB: We believe this was a simple miscommunication – GIFCT had worked with some civil society representatives albeit with a more ad hoc approach, inferred by some speakers as a standalone group when that was not the case).
9. Advisory Network members reiterated messages from their interventions at the Leaders' Dialogue, noting the importance of diversity, not just inclusion, in the GIFCT structure, including victims' voices. GIFCT governance and companies' processes needed to find ways to include representation from marginalised communities that were at particular risk of undemocratic content removal. Resources (notably, funding) would be required to ensure contributions from a more representative and impactful group of civil society and NGO members (i.e. for those in areas with physical and online restrictions, it was difficult to travel or access a reliable, open internet; there were also issues with time away from direct advocacy/monitoring, especially for small groups and individuals, costs, scale and risk of political persecution). Tech companies acknowledged and agreed funding could be made available through GIFCT to enable wider participation. Advisory Network members also expressed the need for governments and companies to engage in their existing events – such as the Internet Governance Forum and RightsCon.
10. s9(2)(a) (Internet NZ) sought clarification on whether the GIFCT was really just meant to deal with social media platforms or to span layers of internet.
11. Paul Ash noted there was a need to build trust circles among stakeholders and spoke from New Zealand's experience – we had worked hard over recent months with tech companies in particular. This had been challenging but worth it and now we are in a much better space. He agreed there was still much work to get well-represented civil society and NGO buy-in, including genuine and continuous engagement in objective setting and influencing.
12. PM Ardern was keen to see that, by February 2020, civil society felt they had more clarity on their GIFCT role(s) and agency within the organisation as a result of being at the table. s6(a), s9(2)(g)(i)

s6(a), s9(2)(g)(i)

Research, data sharing, transparency

13. Most companies acknowledged they could share some data sets (usually in aggregated form) without breaching privacy laws. PM Ardern asked why this couldn't be the same with algorithms – with a focus on outcomes rather than intellectual property – s9(2)(g)(i) Companies did however note industry was pushing hard for legal clarity – notably on content sharing (sharing of raw material could be illegal in some jurisdictions, having major ramifications for them).
14. Advisory Network representatives continued to push strongly for greater transparency and access to data and content. This didn't all have to be public, they recognised the need to control some content, but pointed to existing verification/accreditation frameworks companies should draw on to enable data access – for example for researchers, journalists and officials. More open access to content (not just hashes), oversight and audit mechanisms needed to be at the top of the GIFCT's agenda.
15. PM Ardern recalled that at the Paris Voices for Action event she hosted in May, civil society representatives expressed a strong desire for transparency, especially around GIFCT operations. s9(2)(g)(i)
16. Companies agreed that establishing rigid standards and response frameworks would not succeed – there needed to be flexibility to best target the elimination of terrorist and violent extremist content (TVEC) as each platform served different purposes and audiences. But industry had, as a result of the Call, become much better placed – and more willing – to share information among themselves and with governments and civil society.

Emerging trends/risks

17. PM Ardern noted she was still vexed by the corners of the internet beyond GIFCT reach, specifically referencing the likes of 8chan. s9(2)(a), s9(2)(ba)(i)
18. s9(2)(ba)(i), s9(2)(b)(ii)
Stakeholders needed to work together to learn how to anticipate the next risk rather than play catch up. There was still a lot to do to understand the long game.

Media

19. s9(2)(g)(i)



Next steps

20. s9(2)(ba)(i), s9(2)(a), s9(2)(g)(i)



21. While next steps s9(2)(ba)(i) they would be partly defined by the new GIFCT Independent Advisory Committee and working groups, also through engagement at the Internet Governance Forum in Berlin (November) and other existing civil society led events such as RightsCon.

22. Finally, it was noted that the GIFCT won't cover everything in the Call but the GIFCT Advisory Committee would be a clear mechanism for engaging on Call commitments, including as one channel for the [Christchurch Call Advisory Network](#).

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Out of scope

From: Sheryl Sandberg 9(2)(a)
Sent: Tuesday, 17 March 2020 2:09 pm
To: 9(2)(a) - PM
Cc: ^Parliament: Rajesh Nahna; Hayden Glass [DPMC]; Nick McDonnell; Mia Garlick; 9(2)(a)
Subject: thinking of NZ

Kia Ora Prime Minister,

I know you and your Government are focused on the COVID-19 response – I hope you are staying safe in these unprecedented times.

As we all manage the uncertainty ahead, I wanted to take a moment to acknowledge the first anniversary of the Christchurch attacks. We continue to keep the victims and their families in our thoughts, and stand with all of New Zealand as we remain committed partners in combating online violent extremism. To further advance the Christchurch Call we have continued to invest in our people, systems and networks. And thanks to your leadership, this has improved across the tech industry.

Thank you again for New Zealand's and your leadership on this critical issue.

Yours,
Sheryl

sheryl sandberg | chief operating officer | facebook
1 facebook way | menlo park, ca | 94025
9(2)(a)

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Out of scope

From: ^Parliament: Leroy Taylor 9(2)(a) - PMO on behalf of 9(2)(a) - PM
9(2)(a) - PM
Sent: Thursday, 22 October 2020 5:15 pm
To: 'Mark Zuckerberg'
Cc: ^Parliament: Rajesh Nahna; Hayden Glass [DPMC]; Andrew Campbell; Paul Ash [DPMC]; Mia Garlick; Nick McDonnell
Subject: RE:

Dear Mark,

Thanks so much for your message – I do appreciate you taking the time to reach out.

I'm certainly eager to continue the work we started around the Christchurch Call. If the past few months has taught us anything, it's how important it is that we address harmful content online.

Until then, thank you again!

Jacinda.

From: Mark Zuckerberg 9(2)(a)
Sent: Wednesday, 21 October 2020 6:11 AM
To: 9(2)(a) - PM
Cc: Raj Nahna <s9(2)(a)>, s9(2)(a), Andrew Campbell
s9(2)(a), s9(2)(a), Mia Garlick 9(2)(a); Nick
McDonnell 9(2)(a)
Subject:

Prime Minister,

I've admired your leadership through the years and throughout the current Covid crisis -- and I wanted to congratulate you and your team on your historic election over the weekend.

We look forward to continuing our work with you and your Government, including support for small businesses and advancing the Christchurch Call -- where we have made meaningful progress on reducing harmful online content and developing regulatory frameworks to improve the transparency and accountability of digital platforms.

Congratulations again on your win. I wish you continued good health and safety during these challenging times, and I look forward to meeting when it's safer to travel and get together.

Mark

Out of scope

From: ^Parliament: Leroy Taylor 9(2)(a) - PMO on behalf of 9(2)(a) - PM
9(2)(a) - PM
Sent: Wednesday, 28 October 2020 11:09 am
To: 'Sheryl Sandberg'; 9(2)(a) - PM
Cc: ^Parliament: Rajesh Nahna; Hayden Glass [DPMC]; Andrew Campbell; Paul Ash [DPMC]; Nick Clegg; Mia Garlick; Nick McDonnell; 9(2)(a)
Subject: RE: congratulations

Dear Sheryl,

Thanks so much for getting in touch and for your kind wishes.

I have certainly been conscious of how the pandemic has accelerated the move to online business and working, and the challenges that that creates for organisations that aren't as digitally enabled. Lifting business uptake of digital technologies is part of our longer-term economic strategy, and it will take a combined effort from many parties to make progress. The Labour Party's election platform includes a \$75 million proposal to provide digital training vouchers to up to 30,000 small businesses, and I am glad to see Facebook also working on this issue.

Specific digital skills support sits alongside the support we have made available to all businesses to reduce the economic impacts of the pandemic, including through wage subsidy and leave support schemes, and streamlined low-cost lending. One of the challenges we have found in this area is that the needs of small businesses can be very diverse, and as you work through your grant programme we would welcome any observations from your people on the ground on the issues you are seeing.

I also remain keen to continue the collaborative work on the Christchurch Call and harmful content online. The GIFCT working group looking at content sharing algorithms is especially on my mind in the COVID context. I expect that this term that we will also advance our domestic media regulatory framework, which has long been in need of a refresh.

Thanks again,

Jacinda

From: Sheryl Sandberg [mailto:9(2)(a)]
Sent: Tuesday, 20 October 2020 3:33 PM
To: 9(2)(a) - PM
Cc: Raj Nahna 9(2)(a); 9(2)(a) Andrew Campbell
9(2)(a); 9(2)(a) Nick Clegg 9(2)(a) Mia Garlick
9(2)(a); Nick McDonnell 9(2)(a) 9(2)(a) 9(2)(a)
Subject: congratulations

Prime Minister,

I hope you and your loved ones are staying safe and healthy.

Congratulations on your decisive election victory and incredible management of the ongoing global health and economic crisis. Your leadership in New Zealand continues to be a source of inspiration for me and so many others.

As you know, the digital transformation has been underway for years, but the pandemic has accelerated it. Facebook has a long-standing commitment to train New Zealand entrepreneurs in digital skills, and this remains a top priority given the outsized impact COVID-19 has had on small businesses, especially minority owned businesses.

In New Zealand we've taken our digital education efforts online through our "Boost with Facebook Aotearoa" program which has already reached 3,000 entrepreneurs this year. In addition to training, small businesses told us they need access to capital which is why we announced our small business grants for New Zealand in partnership with Whāriki – New Zealand's largest Māori business network.

I am grateful for the ongoing partnership from you and your government to support the New Zealand small business community during this exceptional time. If there is anything additional we can do to help, please don't hesitate to reach out. Wishing you all the best for the term ahead.

Yours,
Sheryl

sheryl sandberg | chief operating officer | facebook
1 facebook way | menlo park, ca | 94025
9(2)(a)

Released under the Official Information Act 1982

Out of scope

From: Nick Clegg 9(2)(a)
Sent: Thursday, 10 December 2020 1:13 pm
To: 9(2)(a) - PM
Cc: ^Parliament: Rajesh Nahna; Hayden Glass [DPMC]; Andrew.Campbell 9(2)(a) Paul Ash [DPMC]; Mia Garlick; Nick McDonnell; 9(2)(a)
Subject: Message from Nick Clegg

Rt Hon Jacinda Ardern
Prime Minister of New Zealand

9th December 2020

By email: 9(2)(a) - PM

Tēnā koe Prime Minister Ardern,

On behalf of Facebook, I'd like to add my congratulations to you on your success in the general election. I know how great an honour it is to serve in government – and I can only imagine how challenging it has been to do so during such a tumultuous period. To have been endorsed so emphatically by the people of New Zealand after everything they have been through is testament to the remarkable work you have done.

It has been a privilege to work with you and your government in recent years, particularly on the Christchurch Call. We look forward to continuing this important work in the months and years ahead.

We also understand that your Government may be looking into a number of issues around media reform. As you may know, Facebook has publicly advocated for regulation in a number of areas, including privacy, content, election integrity and data portability. We would welcome the opportunity to discuss some of our thinking, particularly on harmful content and the evaluation of online platforms' content governance systems. I know that we are looking to arrange a video conference between yourself, our COO Sheryl Sandberg and myself, where I hope we can discuss this in greater detail.

We understand the important role that our tools and services can play to support small businesses as New Zealand focuses on economic recovery in the wake of the pandemic. More than 3.3 million New Zealanders use Facebook every month, 9(2)(b)(ii)

. [A recent report by Deloitte](#) found that 38% of New Zealand SMBs reported they started using or increased their usage of social media platforms when interacting with customers since the outbreak of COVID-19.

As the number of businesses going digital accelerates during the pandemic, Facebook has accelerated its efforts to support them. As well as new and improved products and tools, we offer free in-person digital skills training and created free online training through a Boost with Facebook Group which now has over 1,500 New Zealand based members. Training is provided via this Group by our three New Zealand based Community Trainers. We look forward to ensuring that our work dovetails and reinforces the Government's small business initiatives.

We're also conscious of the importance of the need to support the Māori community. Earlier this year, we established a new primary partnership with Whāriki on the Facebook Small Business Grants programme (60 grants / NZD\$400K), and more recently on a bespoke [Boost with Facebook initiative](#) supporting Māori small businesses. We look forward to continuing this longstanding partnership in 2021.

Please do not hesitate to contact me to discuss any issues of importance to you. In addition, our local public policy team is always available to you and your team. Mia Garlick, our Director of Public Policy for

Australia, New Zealand and Pacific Islands, can be reached at 9(2)(a) [redacted] or 9(2)(a) [redacted]. Nick McDonnell, Head of Public Policy for New Zealand can be reached at 9(2)(a) [redacted] or 9(2)(a) [redacted].

Again, I wish you all the best with your next term as Prime Minister and we look forward to working constructively with your Government.

Nick Clegg

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